

ServiceNow CIS-ITSM題庫資料， CIS-ITSM證照資訊



P.S. KaoGuTi在Google Drive上分享了免費的、最新的CIS-ITSM考試題庫：<https://drive.google.com/open?id=1krSP84fVldxON1Bz3T-0jKSlc2jWADj>

ServiceNow CIS-ITSM 認證證書是很多IT人士夢寐以求的。ServiceNow CIS-ITSM 認證考試是個檢驗IT專業知識和經驗的認證考試，通過考試是需要豐富的IT知識和經驗。為了掌握這麼多知識，一般需要花費大量的時間和精力。KaoGuTi是個能幫你節約時間和精力的網站，能快速有效地幫助你補充ServiceNow CIS-ITSM 認證考試的相關知識。如果你對KaoGuTi感興趣，你可以先在網上免費下載KaoGuTi提供的部分關於ServiceNow CIS-ITSM 認證考試的練習題和答案作為嘗試。

ServiceNow 是一個領先的平台，為全球各大組織提供 IT 服務管理 (ITSM) 解決方案。ITSM 在確保 IT 服務有效率地得以傳遞並滿足業務需求方面扮演著至關重要的角色。因此，ServiceNow CIS-ITSM (認證實施專家 - IT 服務管理) 認證考試是為了驗證負責在 ServiceNow 平台上實施和管理 ITSM 解決方案的 IT 專業人員的技能和知識而設計的。

>> ServiceNow CIS-ITSM題庫資料 <<

想要順利的拿到CIS-ITSM考試證書 - CIS-ITSM考古題是你的第一選擇

你只需要獲得KaoGuTi提供的ServiceNow CIS-ITSM認證考試的練習題和答案做模擬測試，您是可以順利通過ServiceNow CIS-ITSM 認證考試的。如果你有了ServiceNow CIS-ITSM 認證證書，你的職業水準就超出很大部分人，你就可以獲得很大職位晉升機會。將KaoGuTi的產品加入購物車吧，KaoGuTi可以在互聯網上為你提供24小時線上客戶服務。

最新的 CIS-Service Management CIS-ITSM 免費考試真題 (Q64-Q69):

問題 #64

When you create a problem from an incident. Impact, urgency and priority are automatically populated, from the incident record. Your problem management process owner wants the problem manager to be responsible for assessing the impact and urgency on the problem, so they don't want the values from incident to be copied over.

What module would you use to make this adjustment?

- A. ITSM > Administration > Properties
- B. System Policy > Rules > Priority Lookup Rules
- C. Incident > Administration > Incident Properties
- **D. Problem > Administration > Problem Properties**

答案： D

問題 #65

An administrator has been asked to grant read, create and edit access to the product object for users who currently have the standard marketing user profile.

Which two approaches could be used to meet this request? (Choose two.)

- A. Create a permission set with read and write access for the product object and assign it to the marketing users.
- B. Create a new profile for the marketing users and change the access levels to read, create and edit for the product object.
- C. Create a permission set with read, create and edit access for the product object and assign it to the marketing users.
- D. Change the access levels in the marketing user standard profile to read, create and edit for the product object.

答案: B,C

問題 #66

It is possible to use the same categories for both incidents and problems.

- A. True
- B. False

答案: A

問題 #67

Which condition must be met to have a knowledge article display on the Knowledge Home Page in the Featured Content section?

- A. A record must be created in the Featured Content [kb_knowledge_keyword] table referencing the Article and a keyword of "homepage."
- B. The article must have a 4 star rating and be among the top 10 articles most frequently attached to Tasks.
- C. A record must be created in the Featured Content [kb_knowledge_keyword] table referencing the Article and a keyword of "featured_content."
- D. The Feature field on the article must be set to true.

答案: A

解題說明:

Explanation

Featured Content: This list collection displays articles entered in a Knowledge Base's Featured Content Related List and associated with a keyword of 'homepage.'

問題 #68

Your customer complains that when their users click on the Configuration Item magnifier from the Incident form, that they are overwhelmed by the volume of CIs to choose from. They want to exclude certain types of CIs from the CI lists on the Incident, Problem and Change forms. What do you recommend to your customer?

- A. Use the Principal CI class checkbox, to identify the CI classes that they want visible on the Incident, Problem, and Change forms
- B. Add a Show field to the base cmdb table: Check the Show box on those CI records they want to display; make reference qualifier to display only the CIs with show=true
- C. Create an Access control to hide the unnecessary CIs from the itil users
- D. Make a show/hide UI action to show only the desired CIs to the itil users

答案: A

解題說明:

Once any class is set as a principal class, the principal class filter is automatically applied to the CI field on change, incident and problem records. This means that only CI's within a principal class can be selected on the CI field. If there are no CI Classes marked as Principal Class, then all CIs on all forms will be selectable on the CI field.

問題 #69

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