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Appian Certified Lead Developer Sample Questions (Q18-Q23):

NEW QUESTION # 18

Your application contains a process model that is scheduled to run daily at a certain time, which kicks off a user input task to a specified user on the 1st time zone for morning data collection. The time zone is set to the (default) pm!timezone. In this situation, what does the pm!timezone reflect?

- A. The time zone of the server where Appian is installed.
- B. The time zone of the user who is completing the input task.
- C. The default time zone for the environment as specified in the Administration Console.
- D. The time zone of the user who most recently published the process model.

Answer: C

Explanation:

Comprehensive and Detailed In-Depth Explanation:

In Appian, the pm!timezone variable is a process variable automatically available in process models, reflecting the time zone context for scheduled or time-based operations. Understanding its behavior is critical for scheduling tasks accurately, especially in scenarios like this where a process runs daily and assigns a user input task.

Option C (The default time zone for the environment as specified in the Administration Console):

This is the correct answer. Per Appian's Process Model documentation, when a process model uses pm!timezone and no custom time zone is explicitly set, it defaults to the environment's time zone configured in the Administration Console (under System > Time Zone settings). For scheduled processes, such as one running "daily at a certain time," Appian uses this default time zone to determine when the process triggers. In this case, the task assignment occurs based on the schedule, and pm!timezone reflects the environment's setting, not the user's location.

Option A (The time zone of the server where Appian is installed): This is incorrect. While the server's time zone might influence underlying system operations, Appian abstracts this through the Administration Console's time zone setting. The pm!timezone variable aligns with the configured environment time zone, not the raw server setting.

Option B (The time zone of the user who most recently published the process model): This is irrelevant. Publishing a process model does not tie pm!timezone to the publisher's time zone. Appian's scheduling is system-driven, not user-driven in this context.

Option D (The time zone of the user who is completing the input task): This is also incorrect. While Appian can adjust task display times in the user interface to the assigned user's time zone (based on their profile settings), the pm!timezone in the process model reflects the environment's default time zone for scheduling purposes, not the assignee's.

For example, if the Administration Console is set to EST (Eastern Standard Time), the process will trigger daily at the specified time in EST, regardless of the assigned user's location. The "1st time zone" phrasing in the question appears to be a typo or miscommunication, but it doesn't change the fact that pm!timezone defaults to the environment setting.

NEW QUESTION # 19

You are running an inspection as part of the first deployment process from TEST to PROD. You receive a notice that one of your objects will not deploy because it is dependent on an object from an application owned by a separate team.

What should be your next step?

- A. Push a functionally viable package to PROD without the dependencies, and plan the rest of the deployment accordingly with the other team's constraints.
- B. Check the dependencies of the necessary object. Deploy to PROD if there are few dependencies and it is low risk.
- C. Create your own object with the same code base, replace the dependent object in the application, and deploy to PROD.
- D. Halt the production deployment and contact the other team for guidance on promoting the object to PROD.

Answer: D

Explanation:

Comprehensive and Detailed In-Depth Explanation:

As an Appian Lead Developer, managing a deployment from TEST to PROD requires careful handling of dependencies, especially when objects from another team's application are involved. The scenario describes a dependency issue during deployment, signaling a need for collaboration and governance. Let's evaluate each option:

A. Create your own object with the same code base, replace the dependent object in the application, and deploy to PROD:

This approach involves duplicating the object, which introduces redundancy, maintenance risks, and potential version control issues. It violates Appian's governance principles, as objects should be owned and managed by their respective teams to ensure consistency and avoid conflicts. Appian's deployment best practices discourage duplicating objects unless absolutely necessary, making this an unsustainable and risky solution.

B . Halt the production deployment and contact the other team for guidance on promoting the object to PROD:

This is the correct step. When an object from another application (owned by a separate team) is a dependency, Appian's deployment process requires coordination to ensure both applications' objects are deployed in sync. Halting the deployment prevents partial deployments that could break functionality, and contacting the other team aligns with Appian's collaboration and governance guidelines. The other team can provide the necessary object version, adjust their deployment timeline, or resolve the dependency, ensuring a stable PROD environment.

C . Check the dependencies of the necessary object. Deploy to PROD if there are few dependencies and it is low risk:

This approach risks deploying an incomplete or unstable application if the dependency isn't fully resolved. Even with "few dependencies" and "low risk," deploying without the other team's object could lead to runtime errors or broken functionality in PROD. Appian's documentation emphasizes thorough dependency management during deployment, requiring all objects (including those from other applications) to be promoted together, making this risky and not recommended.

D . Push a functionally viable package to PROD without the dependencies, and plan the rest of the deployment accordingly with the other team's constraints:

Deploying without dependencies creates an incomplete solution, potentially leaving the application non-functional or unstable in PROD. Appian's deployment process ensures all dependencies are included to maintain application integrity, and partial deployments are discouraged unless explicitly planned (e.g., phased rollouts). This option delays resolution and increases risk, contradicting Appian's best practices for Production stability.

Conclusion: Halting the production deployment and contacting the other team for guidance (B) is the next step. It ensures proper collaboration, aligns with Appian's governance model, and prevents deployment errors, providing a safe and effective resolution.

Appian Documentation: "Deployment Best Practices" (Managing Dependencies Across Applications).

Appian Lead Developer Certification: Application Management Module (Cross-Team Collaboration).

Appian Best Practices: "Handling Production Deployments" (Dependency Resolution).

NEW QUESTION # 20

You have an active development team (Team A) building enhancements for an application (App X) and are currently using the TEST environment for User Acceptance Testing (UAT).

A separate operations team (Team B) discovers a critical error in the Production instance of App X that they must remediate.

However, Team B does not have a hotfix stream for which to accomplish this. The available environments are DEV, TEST, and PROD.

Which risk mitigation effort should both teams employ to ensure Team A's capital project is only minimally interrupted, and Team B's critical fix can be completed and deployed quickly to end users?

- A. Team B must communicate to Team A which component will be addressed in the hotfix to avoid overlap of changes. If overlap exists, the component must be versioned to its PROD state before being remediated and deployed, and then versioned back to its latest development state. If overlap does not exist, the component may be remediated and deployed without any version changes.
- B. Team A must analyze their current codebase in DEV to merge the hotfix changes into their latest enhancements. Team B is then required to wait for the hotfix to follow regular deployment protocols from DEV to the PROD environment.
- C. Team B must address the changes directly in PROD. As there is no hotfix stream, and DEV and TEST are being utilized for active development, it is best to avoid a conflict of components. Once Team A has completed their enhancements work, Team B can update DEV and TEST accordingly.
- D. Team B must address changes in the TEST environment. These changes can then be tested and deployed directly to PROD. Once the deployment is complete, Team B can then communicate their changes to Team A to ensure they are incorporated as part of the next release.

Answer: A

Explanation:

Comprehensive and Detailed In-Depth Explanation:

As an Appian Lead Developer, managing concurrent development and operations (hotfix) activities across limited environments (DEV, TEST, PROD) requires minimizing disruption to Team A's enhancements while ensuring Team B's critical fix reaches PROD quickly. The scenario highlights no hotfix stream, active UAT in TEST, and a critical PROD issue, necessitating a strategic approach. Let's evaluate each option:

A . Team B must communicate to Team A which component will be addressed in the hotfix to avoid overlap of changes. If overlap exists, the component must be versioned to its PROD state before being remediated and deployed, and then versioned back to its latest development state. If overlap does not exist, the component may be remediated and deployed without any version changes:

This is the best approach. It ensures collaboration between teams to prevent conflicts, leveraging Appian's version control (e.g., object versioning in Appian Designer). Team B identifies the critical component, checks for overlap with Team A's work, and uses versioning to isolate changes. If no overlap exists, the hotfix deploys directly; if overlap occurs, versioning preserves Team A's work, allowing the hotfix to deploy and then reverting the component for Team A's continuation. This minimizes interruption to Team A's UAT, enables rapid PROD deployment, and aligns with Appian's change management best practices.

B . Team A must analyze their current codebase in DEV to merge the hotfix changes into their latest enhancements. Team B is then required to wait for the hotfix to follow regular deployment protocols from DEV to the PROD environment:

This delays Team B's critical fix, as regular deployment (DEV → TEST → PROD) could take weeks, violating the need for "quick deployment to end users." It also risks introducing Team A's untested enhancements into the hotfix, potentially destabilizing PROD. Appian's documentation discourages mixing development and hotfix workflows, favoring isolated changes for urgent fixes, making this inefficient and risky.

C . Team B must address changes in the TEST environment. These changes can then be tested and deployed directly to PROD. Once the deployment is complete, Team B can then communicate their changes to Team A to ensure they are incorporated as part of the next release:

Using TEST for hotfix development disrupts Team A's UAT, as TEST is already in use for their enhancements. Direct deployment from TEST to PROD skips DEV validation, increasing risk, and doesn't address overlap with Team A's work. Appian's deployment guidelines emphasize separate streams (e.g., hotfix streams) to avoid such conflicts, making this disruptive and unsafe.

D . Team B must address the changes directly in PROD. As there is no hotfix stream, and DEV and TEST are being utilized for active development, it is best to avoid a conflict of components. Once Team A has completed their enhancements work, Team B can update DEV and TEST accordingly:

Making changes directly in PROD is highly discouraged in Appian due to lack of testing, version control, and rollback capabilities, risking further instability. This violates Appian's Production governance and security policies, and delays Team B's updates until Team A finishes, contradicting the need for a "quick deployment." Appian's best practices mandate using lower environments for changes, ruling this out.

Conclusion: Team B communicating with Team A, versioning components if needed, and deploying the hotfix (A) is the risk mitigation effort. It ensures minimal interruption to Team A's work, rapid PROD deployment for Team B's fix, and leverages Appian's versioning for safe, controlled changes-aligning with Lead Developer standards for multi-team coordination.

Appian Documentation: "Managing Production Hotfixes" (Versioning and Change Management).

Appian Lead Developer Certification: Application Management Module (Hotfix Strategies).

Appian Best Practices: "Concurrent Development and Operations" (Minimizing Risk in Limited Environments).

NEW QUESTION # 21

You are required to configure a connection so that Jira can inform Appian when specific tickets change (using a webhook). Which three required steps will allow you to connect both systems?

- A. Create a new API Key and associate a service account.
- B. Give the service account system administrator privileges.
- C. Create a Web API object and set up the correct security.
- D. Create an integration object from Appian to Jira to periodically check the ticket status.
- E. Configure the connection in Jira specifying the URL and credentials.

Answer: A,C,E

Explanation:

Comprehensive and Detailed In-Depth Explanation:

Configuring a webhook connection from Jira to Appian requires setting up a mechanism for Jira to push ticket change notifications to Appian in real-time. This involves creating an endpoint in Appian to receive the webhook and configuring Jira to send the data.

Appian's Integration Best Practices and Web API documentation provide the framework for this process.

Option A (Create a Web API object and set up the correct security):

This is a required step. In Appian, a Web API object serves as the endpoint to receive incoming webhook requests from Jira. You must define the API structure (e.g., HTTP method, input parameters) and configure security (e.g., basic authentication, API key, or OAuth) to validate incoming requests. Appian recommends using a service account with appropriate permissions to ensure secure access, aligning with the need for a controlled webhook receiver.

Option B (Configure the connection in Jira specifying the URL and credentials):

This is essential. In Jira, you need to set up a webhook by providing the Appian Web API's URL (e.g., <https://<appian-site>/suite/webapi/<web-api-name>>) and the credentials or authentication method (e.g., API key or basic auth) that match the security setup in Appian. This ensures Jira can successfully send ticket change events to Appian.

Option C (Create a new API Key and associate a service account):

This is necessary for secure authentication. Appian recommends using an API key tied to a service account for webhook integrations. The service account should have permissions to process the incoming data (e.g., write to a process or data store) but

not excessive privileges. This step complements the Web API security setup and Jira configuration.

Option D (Give the service account system administrator privileges):

This is unnecessary and insecure. System administrator privileges grant broad access, which is overkill for a webhook integration. Appian's security best practices advocate for least-privilege principles, limiting the service account to the specific objects or actions needed (e.g., executing the Web API).

Option E (Create an integration object from Appian to Jira to periodically check the ticket status):

This is incorrect for a webhook scenario. Webhooks are push-based, where Jira notifies Appian of changes. Creating an integration object for periodic polling (pull-based) is a different approach and not required for the stated requirement of Jira informing Appian via webhook.

These three steps (A, B, C) establish a secure, functional webhook connection without introducing unnecessary complexity or security risks.

The three required steps that will allow you to connect both systems are:

A . Create a Web API object and set up the correct security. This will allow you to define an endpoint in Appian that can receive requests from Jira via webhook. You will also need to configure the security settings for the Web API object, such as authentication method, allowed origins, and access control.

B . Configure the connection in Jira specifying the URL and credentials. This will allow you to set up a webhook in Jira that can send requests to Appian when specific tickets change. You will need to specify the URL of the Web API object in Appian, as well as any credentials required for authentication.

C . Create a new API Key and associate a service account. This will allow you to generate a unique token that can be used for authentication between Jira and Appian. You will also need to create a service account in Appian that has permissions to access or update data related to Jira tickets.

The other options are incorrect for the following reasons:

D . Give the service account system administrator privileges. This is not required and could pose a security risk, as giving system administrator privileges to a service account could allow it to perform actions that are not related to Jira tickets, such as modifying system settings or accessing sensitive data.

E . Create an integration object from Appian to Jira to periodically check the ticket status. This is not required and could cause unnecessary overhead, as creating an integration object from Appian to Jira would involve polling Jira for ticket status changes, which could consume more resources than using webhook notifications. Verified Appian Documentation, section "Web API" and "API Keys".

NEW QUESTION # 22

You are the lead developer for an Appian project, in a backlog refinement meeting. You are presented with the following user story: "As a restaurant customer, I need to be able to place my food order online to avoid waiting in line for takeout." Which two functional acceptance criteria would you consider 'good'?

- A. The user will click Save, and the order information will be saved in the ORDER table and have audit history.
- B. The user will receive an email notification when their order is completed.
- C. The user cannot submit the form without filling out all required fields.
- D. The system must handle up to 500 unique orders per day.

Answer: A,C

Explanation:

Comprehensive and Detailed In-Depth Explanation:

As an Appian Lead Developer, defining "good" functional acceptance criteria for a user story requires ensuring they are specific, testable, and directly tied to the user's need (placing an online food order to avoid waiting in line). Good criteria focus on functionality, usability, and reliability, aligning with Appian's Agile and design best practices. Let's evaluate each option:

A . The user will click Save, and the order information will be saved in the ORDER table and have audit history:

This is a "good" criterion. It directly validates the core functionality of the user story—placing an order online. Saving order data in the ORDER table (likely via a process model or Data Store Entity) ensures persistence, and audit history (e.g., using Appian's audit logs or database triggers) tracks changes, supporting traceability and compliance. This is specific, testable (e.g., verify data in the table and logs), and essential for the user's goal, aligning with Appian's data management and user experience guidelines.

B . The user will receive an email notification when their order is completed:

While useful, this is a "nice-to-have" enhancement, not a core requirement of the user story. The story focuses on placing an order online to avoid waiting, not on completion notifications. Email notifications add value but aren't essential for validating the primary functionality. Appian's user story best practices prioritize criteria tied to the main user need, making this secondary and not "good" in this context.

C . The system must handle up to 500 unique orders per day:

This is a non-functional requirement (performance/scalability), not a functional acceptance criterion. It describes system capacity, not specific user behavior or functionality. While important for design, it's not directly testable for the user story's outcome (placing an

order) and isn't tied to the user's experience. Appian's Agile methodologies separate functional and non-functional requirements, making this less relevant as a "good" criterion here.

D. The user cannot submit the form without filling out all required fields:

This is a "good" criterion. It ensures data integrity and usability by preventing incomplete orders, directly supporting the user's ability to place a valid online order. In Appian, this can be implemented using form validation (e.g., required attributes in SAIL interfaces or process model validations), making it specific, testable (e.g., verify form submission fails with missing fields), and critical for a reliable user experience. This aligns with Appian's UI design and user story validation standards.

Conclusion: The two "good" functional acceptance criteria are A (order saved with audit history) and D (required fields enforced).

These directly validate the user story's functionality (placing a valid order online), are testable, and ensure a reliable, user-friendly experience-aligning with Appian's Agile and design best practices for user stories.

Appian Documentation: "Writing Effective User Stories and Acceptance Criteria" (Functional Requirements).

Appian Lead Developer Certification: Agile Development Module (Acceptance Criteria Best Practices).

Appian Best Practices: "Designing User Interfaces in Appian" (Form Validation and Data Persistence).

NEW QUESTION # 23

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