

Quiz Salesforce - Fantastic Valid Slack-Con-201 Dumps



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Salesforce Certified Slack Consultant Sample Questions (Q78-Q83):

NEW QUESTION # 78

In designing a Slack grid for an organization, what is a best practice to ensure that the design aligns with the organization's communication needs and structure?

- A. Tailoring the grid to reflect the organization's structure, with channels dedicated to different departments, projects, and company-wide communication
- B. Creating a large number of channels upfront to cover potential future needs
- C. Implementing a single channel for all communications to simplify management and oversight
- D. Designing the grid based solely on the preferences of the top management team

Answer: A

Explanation:

The best practice in grid design is to tailor the structure to mirror the organization's internal structure. This includes creating channels for various departments, specific projects, and broader company-wide communication, ensuring the grid supports efficient and organized communication.

NEW QUESTION # 79

The Workspace Owner of a multinational corporation wants to use Slack's analytics dashboard to ensure compliance with their internal communication policies. Which aspect of the analytics dashboard should they examine?

- A. Time Spent in Meetings via Slack Integrations
- **B. Public vs Private Channel Usage**
- C. Frequency of Direct Messages
- D. Channel Membership Changes

Answer: B

Explanation:

Public vs Private Channel Usage statistics help the Workspace Owner understand how the teams are utilizing different types of channels, which is key to ensuring compliance with internal communication policies.

NEW QUESTION # 80

A new startup is integrating Slack for their team communication. They want to ensure that Slack is used effectively for both project collaboration and social interaction. What is the best practice for setting up their channels?

- A. Use a single channel for all communications to keep everything centralized
- B. Restrict channel creation to the top management to ensure control over the communication
- **C. Create separate channels for different projects and a dedicated channel for non-work-related discussions**
- D. Encourage the use of direct messages for most project-related discussions

Answer: C

Explanation:

Creating separate channels for different projects helps keep project discussions focused and organized, while a dedicated channel for non-work-related discussions allows for social interaction without cluttering work-related channels.

NEW QUESTION # 81

What does "Salesforce for Slack" allow teams to do?

- **A. View and edit Salesforce records directly in Slack**
- B. Create reports within Slack
- C. Automatically update Salesforce records via Slack messages
- D. Manage Salesforce dashboards within Slack

Answer: A

Explanation:

Salesforce for Slack enables teams to view and interact with Salesforce records directly in Slack, allowing them to update records, collaborate, and stay informed without leaving Slack.

NEW QUESTION # 82

A corporation is planning to introduce Slack to its employees. What approach should be taken in their rollout communication plan to ensure a smooth transition and strong adoption of Slack?

- A. Launch Slack without prior communication to surprise employees and encourage exploration
- **B. Develop a comprehensive communication plan that includes pre-launch awareness, training sessions, and post-launch support**
- C. Focus only on technical aspects of Slack in communications, avoiding information on practical use cases and benefits
- D. Send a single email announcement on the day of the launch and leave employees to self- navigate Slack

Answer: B

NEW QUESTION # 83

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