

# Three Formats of 2Pass4sure EXIN ITILFND\_V4 Practice Questions

## ITIL 4 Foundation ITILFND\_V4 Practice Exam Questions & Answers 2024/2025

What is ITIL 4 Foundation? - ANSWERITIL 4 Foundation is the beginner level certification to show that you have the basic understanding of the ITIL framework. The latest version ITIL 4 is released on February 28 2019. ITIL Foundation is the prerequisite for any further ITIL certifications.

ITIL 4 Foundation provides you with comprehensive guidance for the management of information technology in the modern service economy. The ITIL 4 framework is built on established ITSM practices and expands itself to the wider context of customer experience, value streams and digital transformation, as well as embracing new ways of working, such as Lean, Agile, and DevOps.

ITIL 4 Foundation Exam Information - ANSWERTo earn the ITIL Foundation certification, you must correctly answer 26 questions on a 40 question multiple-choice exam (65%). Each question will include 4 possible answers from which you must provide the best answer to the question. Each correct answer is awarded one mark. The exam duration is 1 hour. Candidates taking the exam in a language that is not their native or working language may be awarded 25% extra time i.e. 75 minutes in total.

ITIL 4 Foundation Exam Objectives: - ANSWERThe key concepts of service management  
How the ITIL guiding principles can help an organization adopt and adapt service management  
The four dimensions of service management  
The purpose and components of the ITIL service value system  
The activities of the service value chain, and how they interconnect  
The purpose and key terms of 18 ITIL practices  
The 7 essential ITIL practices

What are the difference between ITIL V4 and ITIL V3? - ANSWERITIL 4 Foundation is launched in January 2019. The new concept of Service Value chain is been added and also the approach for ITIL is revamped after ITIL V3. ITIL 4 Foundation, the latest version of the world's most popular ITSM framework, the new ITIL update will focus on integrating ITIL guidance with best practices from the worlds of DevOps, Agile, and Lean.

EXIN Certification evolves swiftly, and a practice test may become obsolete within weeks of its publication. We provide free updates for ITIL 4 Foundation ITILFND\_V4 exam questions after the purchase to ensure you are studying the most recent solutions. Furthermore, 2Pass4sure is a very responsible and trustworthy platform dedicated to certifying you as a specialist. We provide a free sample before purchasing EXIN ITILFND\_V4 valid questions so that you may try and be happy with its varied quality features.

The ITIL 4 Foundation Exam is intended for individuals who are new to ITIL or have some experience in IT service management. It is also suitable for professionals who want to refresh their knowledge of the ITIL framework. ITILFND\_V4 exam covers the key concepts of ITIL 4, including the service value system, the four dimensions of service management, and the ITIL service value chain. ITILFND\_V4 Exam consists of 40 multiple-choice questions and has a duration of 60 minutes.

>> ITILFND\_V4 Training Courses <<

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learning braindumps are simply unmatched in their utility and perfection. Our huge clientele is immensely satisfied with our product and the excellent passing rate of our ITILFND\_V4 simulating exam is the best evidence on it.

## EXIN ITIL 4 Foundation Sample Questions (Q324-Q329):

### NEW QUESTION # 324

Which guiding principle helps an organization to understand the impact of an altered element on other elements in a system?

- **A. Think and work holistically**
- B. Focus on value
- C. Start where you are
- D. Keep it simple and practical

**Answer: A**

### NEW QUESTION # 325

What are the MOST important skills required by service desk staff?

- **A. Incident analysis skills**
- B. Technical skills
- C. Problem resolution skills
- D. Supplier management skills

**Answer: A**

### NEW QUESTION # 326

Which guiding principle recommends using ideas from ITIL, Lean, DevOps, Kanban, and other sources to help drive improvements?

- A. Focus on value
- B. Start where you are
- **C. Optimize and automate**
- D. Think and work holistically

**Answer: C**

### NEW QUESTION # 327

Which describes a set of defined steps for implementing improvements?

- **A. The 'continual improvement model'**
- B. The 'engage' value chain activity
- C. The 'continual improvement register'
- D. The 'improve' value chain activity

**Answer: A**

### NEW QUESTION # 328

Which service level metrics are BEST for measuring user experience?

- A. Single system-based metrics
- **B. Metrics linked to defined outcomes**
- C. Operational metrics
- D. Metrics for the percentage of uptime of a service

**Answer: B**

