

Latest C-BCSCX-2502 Exam Format - C-BCSCX-2502 Reliable Test Question

SAP C_BCSCX_2502 Certification Exam Syllabus and Exam Questions

SAP C_BCSCX_2502 Exam Guide

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The SAP C_BCSCX_2502 Certification Guide provides a comprehensive overview of the Positioning SAP Business Suite via SAP Customer Experience Solutions exam. This document covers key exam details, including structure, syllabus, passing criteria, and recommended preparation resources. Additionally, it includes a set of sample questions with answers to help candidates familiarize themselves with the exam format. By using this guide, SAP professionals can effectively prepare for the certification, enhance their expertise in SAP Customer Experience solutions, and achieve a high score in the final exam.

SAP certification can be used in different IT Company and it will be your access to the IT elites. But you may find that the C-BCSCX-2502 study materials are difficult for you. You need much time to prepare and the cost of the C-BCSCX-2502 Practice Exam is high, you wonder it will be a great loss for you when fail the exam. It will be bad thing. Itcerttest will help you to reduce the loss and save the money and time for you.

SAP C-BCSCX-2502 Exam Syllabus Topics:

Topic	Details
Topic 1	Integration Across CX Solutions: This part focuses on how the various SAP CX solutions work together as an integrated system. It examines the Presales Consultant's understanding of how integration among commerce, customer data, marketing, sales, and service solutions enhances consistency, efficiency, and personalization across customer interactions.
Topic 2	Articulating Value and Business Outcomes: This subtopic evaluates the Consultant's skill in communicating the overall value of the SAP Customer Experience portfolio. It includes the ability to demonstrate how the integrated solutions lead to stronger customer engagement and ultimately support the achievement of key business outcomes.

Topic 3	Understanding the SAP Customer Experience Portfolio: This subtopic assesses the Presales Consultant's ability to grasp the structure and components of the SAP Customer Experience (CX) portfolio. It involves recognizing the key solution areas—commerce, customer data, marketing, sales, and service and understanding how they form a unified offering aimed at enhancing customer relationships.
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SAP Certified - Positioning SAP Business Suite via SAP Customer Experience Solutions Sample Questions (Q24-Q29):

NEW QUESTION # 24

Which of the following KPIs are success metrics for the Chief Revenue Officer (CRO) persona?

Note: There are 3 correct answers to this question.

- A. Lower customer acquisition costs
- B. Increased profitability
- C. Optimize buying lifecycle
- D. Improved customer satisfaction and retention
- E. Innovate and stay ahead

Answer: A,B,C

NEW QUESTION # 25

Which part of SAP BTP can be positioned with SAP Customer Experience when customers want to combine data from many sources and build models?

- A. SAP Workzone
- B. SAP Datasphere
- C. SAP Business AI
- D. SAP Customer Data Cloud

Answer: B

NEW QUESTION # 26

How does SAP Customer Experience support end-to-end processes?

Note: There are 3 correct answers to this question.

- A. It enables processing of accounting data.
- B. It enables organizations to deliver personalized customer engagement data.
- C. It provides permanent awareness of customer expectations.
- D. It provides seamless connectivity to teams with the correct information at the right time.
- E. It provides permanent transparent and personalized data related to maintenance plants.

Answer: B,C,D

NEW QUESTION # 27

Which of the following are some of the benefits of using SAP Business Technology Platform with SAP Customer Experience?

Note: There are 3 correct answers to this question.

- A. SAP Cloud ALM tools and accelerators can be used to help jumpstart a customer implementation.
- **B. SAP Build can be used to create custom apps.**
- C. Business process analysis is available out-of-the-box.
- **D. AI capabilities empower sales & marketing analysts to accelerate decisions.**
- **E. SAP Integration Suite is available to integrate applications.**

Answer: B,D,E

NEW QUESTION # 28

Which of the following are solution capabilities of SAP Emarsys?

Note: There are 3 correct answers to this question.

- **A. Smart Analytics**
- B. Web Page Creation and Generation
- **C. Automation Programs**
- D. Processing Leads and Opportunities
- **E. Advanced Segmentation**

Answer: A,C,E

NEW QUESTION # 29

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