

# 更新するL5M9 | 100%合格率のL5M9関連日本語内容試験 | 試験の準備方法Operations Management復習時間

合格率の高い国家資格

- 歯科衛生士
- FP3級
- ITパスポート試験
- 情報セキュリティマネジメント試験



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神様は私を実力を持っている人間にして、美しい人形ではありません。IT業種を選んだ私は自分の実力を証明したのです。しかし、神様はずっと私を向上させることを要求します。CIPSのL5M9試験を受けることは私の人生の挑戦の一つです。でも大丈夫です。It-PassportsのCIPSのL5M9試験トレーニング資料を購入しましたから。すると、CIPSのL5M9試験に合格する実力を持つようになりました。It-PassportsのCIPSのL5M9試験トレーニング資料を持つことは明るい未来を持つことと同じです。

>> L5M9関連日本語内容 <<

## L5M9復習時間 & L5M9日本語版復習指南

It-Passportsのトレーニング資料はあなたが試験の準備をしている知識をテストできて、一定の時間にあなたのパフォーマンスを評価することもできますから、あなたの成績と弱点を指示して、弱い点を改善して差上げます。It-PassportsのCIPSのL5M9試験トレーニング資料はさまざまなコアロジックのテーマを紹介します。そうしたら知識を習得するだけでなく、色々な技術と科目も理解できます。我々のトレーニング資料は実践の検証に合格したもので、資料の問題集が全面的で、価格が手頃ということを保証します。

## CIPS Operations Management 認定 L5M9 試験問題 (Q93-Q98):

### 質問 #93

Little Joy Ltd is a large company with several functional departments. Below are details of four departments. For each, you must decide which functional area of the business the department is, as well as the SERVQUAL Gap that each Department Lead is concerned with.

Department 1: This department is concerned with the creation of products. The products are created in line with BS EN 716-1 and undergo vigorous tests before they leave the factory. Many customers are unaware of the additional costs of testing to BS EN 716-1 and complain about the price of this product line.

Department 2: Other departments of the business are internal customers of this functional area and approach the Department Lead when they require something to be bought. Often the internal customers have unrealistic expectations of the timescales involved in the process and the Department Lead spends a lot of time explaining lead times and logistics.

Department 3: This functional area creates the budgets for the company and emails these to the Department Leads at the beginning of every quarter. Due to the complexity of the documents, other functional areas of the business often don't understand the information provided.

Department 4: This area of the business is concerned with revenue, which has recently slumped. The Department Lead is conducting market surveys to find out the reason for this.

Complete the table below by listing the Functional Area of the business, and the corresponding SERVQUAL Gap. Each response should only be used once: procurement, finance, sales, production, satisfaction gap, delivery gap, standards gap, communication

gap.

Which of the following will you put into box 3?

- A. sales
- B. procurement
- C. finance
- D. production

正解: C

解説:

The correct answers are as follows:

#### 質問 #94

There are four manufacturing companies located on Seashell Industrial Estate. Each company creates a different product and employs a different maintenance approach to its operations. For each company, select the corresponding maintenance approach and the key operating process characteristic.

Company 1: This company creates craft beer and offers customers a tour of the brewery for a small charge. The brewing equipment is serviced monthly and the brewery is kept extremely clean. All equipment is labelled with the last service date.

Company 2: This company produces seasonal items such as Easter Eggs and Christmas Cake. The equipment has a control panel where lights will flash red advising staff to check oil levels and components. Staff can then report issues to the maintenance team if remedial work is required. Product demand fluctuates throughout the year.

Company 3: This equipment does not often break down and is only fixed when it is reported by staff as no longer working.

Company 3 creates toys, providing a large range of product sizes and colours based on different customer requirements.

Company 4: Parts of the machine are serviced quarterly but in general, the machine is left to run its course and is then replaced when it is no longer financially viable to fix. The company produces cereal and the operating process is focused on the quantity produced and therefore uses standardised processes.

Complete the table below by listing the maintenance approach and operating process characteristic for each company. Each response should only be used once: preventative maintenance, run to breakdown maintenance, condition-based maintenance, mixed maintenance, volume, visibility, variation, variety

Which of the following will you put into box 1?

- A. condition-based maintenance
- B. run-to-breakdown maintenance
- C. preventative maintenance
- D. mixed maintenance

正解: C

解説:

The correct answers are as follows:

#### 質問 #95

The functional objectives of each business department must be set prior to the organisation setting the corporate objectives. Is this True?

- A. no- there does not need to be an alignment between functional and corporate objectives so they can be created at any time
- B. yes- the most important objectives from each department will be selected to create the corporate objectives
- C. no- the corporate objectives are set first
- D. yes- these individual objectives will collectively make up the corporate objectives

正解: C

解説:

Firstly the statement is false- so you can discount options 1 and 2. It is false because corporate objectives are set first- these are then used to create functional objectives for each of the business departments. This is from p.34 of the study guide. [Later in the chapter it does go on to talk about top-down and bottom-up formation of strategy, which may be confusing. It is possible to build a strategy from the bottom up (i.e. from department level to corporate level) but strategy and objectives are not the same thing. Objectives are always set top-down].

### 質問 #96

In Operations Management strategies, there are 10 strategic areas which fall into two categories: structure-related and infrastructure-related. Which of the following are structure-related? Select TWO

- A. quality
- B. supply network
- C. capacity
- D. new product development
- E. performance measurements

正解: B、C

解説:

Capacity and Supply Network are structure-related. The other three are Infrastructure-related. This is from p.35-36 of the study guide. Structure is about the 'hardware' of the business and physical attributes. Infra-structure is considered the software and are easier to change.

### 質問 #97

Little Joy Ltd is a large company with several functional departments. Below are details of four departments. For each, you must decide which functional area of the business the department is, as well as the SERVQUAL Gap that each Department Lead is concerned with.

Department 1: This department is concerned with the creation of products. The products are created in line with BS EN 716-1 and undergo vigorous tests before they leave the factory. Many customers are unaware of the additional costs of testing to BS EN 716-1 and complain about the price of this product line.

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Department 4: This area of the business is concerned with revenue, which has recently slumped. The Department Lead is conducting market surveys to find out the reason for this.

Complete the table below by listing the Functional Area of the business, and the corresponding SERVQUAL Gap. Each response should only be used once: procurement, finance, sales, production, satisfaction gap, delivery gap, standards gap, communication gap.

Which of the following will you put into box 5?

- A. delivery gap
- B. standards gap
- C. communication gap
- D. satisfaction gap

正解: B

解説:

The correct answers are as follows:

### 質問 #98

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当社It-PassportsのL5M9試験資料は、約98%~100%の高い合格率と、高い合格率の両方を高めて、テストに合格するのがほとんど困難ではないことを示しています。L5M9試験シミュレーションは、認定された専門家の勤勉な労働者からのリソースと実際の試験に基づいて編集され、過去数年の試験用紙を授与するため、非常に実用的です。L5M9試験問題の質問と回答の内容は洗練されており、最も重要な情報に焦点を当てています。クライアントが実際のL5M9試験の雰囲気とペースに慣れるために、試験を刺激する機能を提供します。

**L5M9復習時間:** <https://www.it-passports.com/L5M9.html>

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改めて待ち合わせ場所を確認した後、スマホと財布を肩掛け鞆に放り込んで車へと乗り込んだ、皆本はいい笑顔だ、しかし、試験に合格することが成功への唯一の道ですから、試験を受けることを選ばなければなりません、L5M9学習資料は長年で認定試験試験に取り組んでいる専門家から作成される最新復習教材です。

有効的な L5M9関連日本語内容 | 最初の試行で簡単に勉強して試験に合格する & 専門的なCIPS Operations Management

私たちはあなたに最高のサービスを提供し、あなたが満足できることを願っています、我々の問題集を通して、あなたはL5M9試験で高い成績を取れると信じています、最新のL5M9クイズトレントは、CIPSあなたのキャリアの成功に直接導くことができます。

- [illegible]