

PRINCE2Practitioner Prüfungen & PRINCE2Practitioner Online Tests

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Nach dem Entstehen der Dumps zur PRINCE2 PRINCE2Practitioner Zertifizierungsprüfung ist es kein Traum der IT-Fachleuten mehr, die PRINCE2 PRINCE2Practitioner Zertifizierungsprüfung zu bestehen. Die Qualität der Prüfungsfragen und Antworten zur PRINCE2 PRINCE2Practitioner Zertifizierungsprüfung von Fast2test ist hoch. Die Ähnlichkeit mit den realen Fragen beträgt 95%. Fast2test ist Ihnen doch besitzenswert. Wenn Sie die Produkte von Fast2test wählen, heißt das, dass Sie sich gut auf die PRINCE2 PRINCE2Practitioner Zertifizierungsprüfung vorbereitet haben. Ohne Zweifel können Sie die PRINCE2 PRINCE2Practitioner Prüfung sicher bestehen.

PRINCE2 PRINCE2Practitioner Exam Syllabus Topics:

Section	Objectives
Topic 1: PRINCE2 Processes	- Starting up a Project - Controlling a Stage - Managing Product Delivery - Managing a Stage Boundary - Directing a Project - Closing a Project - Initiating a Project

Topic 2: PRINCE2 Themes	- Quality theme - Organization theme - Progress theme - Business Case theme - Change theme - Risk theme - Plans theme
Topic 3: PRINCE2 Principles	- Applying the 7 principles in project scenarios • 1. Manage by stages • 2. Manage by exception • 3. Focus on products • 4. Tailor to suit the project environment • 5. Defined roles and responsibilities • 6. Learn from experience • 7. Continued business justification
Topic 4: Scenario-based Application & Tailoring	- Applying PRINCE2 principles, themes, and processes to real project scenarios - Tailoring PRINCE2 to project environment and scale

>> PRINCE2Practitioner Prüfungen <<

PRINCE2Practitioner Studienmaterialien: PRINCE2 Practitioner Exam & PRINCE2Practitioner Zertifizierungstraining

Unsere Prüfungsunterlage zu PRINCE2 PRINCE2Practitioner (PRINCE2 Practitioner Exam) enthält alle echten, originalen und richtigen Fragen und Antworten. Die Abdeckungsrate unserer Unterlage (Fragen und Antworten) zu PRINCE2 PRINCE2Practitioner (PRINCE2 Practitioner Exam) ist normalerweise mehr als 98%.

PRINCE2 Practitioner Exam PRINCE2Practitioner Prüfungsfragen mit Lösungen (Q146-Q151):

146. Frage

Scenario

Additional Information

Product Description

Title	Service Level Agreement.
Purpose	This agreement specifies the level of service MFH requires from the selected service provider and provides measurable criteria against which the selected service provider's performance will be assessed.
Composition	- Responsibilities of MFH and selected service provider. - Mechanisms for monitoring and reporting performance levels. - Dispute resolution process. - Confidentiality provisions. - Conditions for termination of contract. - Glossary of technical terms contained in SLA.
Format and presentation	- A4, Word document, printed both sides in black and white. - Font: Arial, 12pts.
Quality criteria	- Contains all composition items listed above. - Not more than 60 pages. - Complies with MFH corporate branding standards. - No typographical errors.
Quality skills required	- Proof-reading skills. - Director of Compliance Division - Reviewer. - Director of Information Technology Division - Reviewer. - Administrator.
Quality responsibilities	- Producer/Presenter: Director of Facilities Division. - Chair: Project Manager.

Quality notes from the Daily Log

The Director of Information Technology Division (DIT) has been asked to ensure that any changes to the outsourced staff employment contracts adhere to employment law. The DIT will review future job descriptions of the transferred staff before the final contract is signed with the selected service provider.

The service level agreement between MFH and the selected service provider will specify the type and quality of service required.

The selected service provider must follow the industry standards for providing outsourced services.

MFH has a quality management system which contains a document control procedure for all its documentation, however this does not include change management.

All project documents will be subject to a quality review. Nominated products will require a formal approval record signed-off by the quality review chair.

Extract from the draft Quality Management Strategy (may contain errors) Introduction

1. This document defines the approach to be taken to achieve the required quality levels during the project.
2. The Project Board will have overall responsibility for the Quality Management Strategy.
3. Project Assurance will provide assurance on the implementation of the Quality Management Strategy.

Quality management procedure - Quality standards

4. The selected service provider will operate to industry standards for providing outsourced services.
5. MFH document standards will be used.

Records

6. A Quality Register will be maintained to record the planned quality events and the actual results from the quality activities.
7. Configuration Item Records will be maintained for each product to describe its status, version and variant.

8. Approval records for products that require them will be stored in the quality database.

Roles and responsibilities

9. The DIT will check that the employment contracts for outsourced staff adhere to employment law.

10. Team Managers will provide details of quality checks that have been carried out.

11. Team Managers will ensure that the Quality Register is updated with the names of team members who are involved in the review process.

12. The Senior User will review the Product Descriptions of the products to be produced by the selected service provider to ensure that they can be achieved.

Which statement applies to the Introduction section?

- A. Delete entry 2 because this is the Project Manager's responsibility.
- B. Delete entry 3 because it is the Project Manager's responsibility to implement the Quality Management Strategy.
- C. Move entry 3 to the Roles and responsibilities section because this is a quality responsibility.
- D. Delete entry 1 because the project approach is defined in the Project Brief.

Antwort: C

147. Frage

Project Scenario - Health and Safety Training Project:

ABC Company is a well-established training company that uses a standard model to develop training materials and deliver courses to customers.

ABC Company has commissioned a project in response to recent changes in government legislation relating to health and safety on construction sites. The project will deliver "capability to provide health and safety training", including the materials needed for classroom-based training and e-learning. The expected benefits for construction companies include a reduction in lost days and legal costs due to accidents.

The e-learning course will be developed by a specialist external consultancy. The materials for classroom-based training will be delivered by ABC Company's development team. All course materials will be piloted before they are used. ABC Company will deliver training to its customers and also hopes to sell the course materials to other training companies as part of their operational business. ABC Company will use their own sales and marketing departments to promote the courses.

The legislation requires construction companies to comply with the new legislation within two years. The course materials and trainers have to be accredited by a government agency before courses can be delivered.

ABC Company is planning to deliver pilot courses within five months of starting the project.

The ABC Company standard development model for new courses recommends the following stages:

Stage 1	Initiation stage
Stage 2	Classroom-based training materials Marketing materials Training venue specifications Accredited classroom-based course
Stage 3	E-learning course Amended course booking procedures Marketed courses Planned pilot courses Updated corporate quality procedures Accredited e-learning course Accredited trainers
Stage 4	Delivered pilot courses Finalized materials Project product: Capability to provide health and safety training

End of the Project scenario.

Additional Information:

The Chief Executive Officer (CEO) founded the company five years ago. Under her leadership, ABC Company has grown quickly into a successful training company. It delivers a range of accredited professional training.

The Finance Director is also a founder member of ABC Company and is responsible for authorizing budgets for the Operations and Development Teams. She authorizes all large contracts personally.

The Purchasing Manager reports to the Finance Director and is responsible for managing and monitoring supplier contracts.

The Operations Director is responsible for the delivery of all training and for the training development budget. His department organizes courses, venues and trainers. They work with the Product and the Sales teams to provide a comprehensive training schedule. ABC Company's IT manager reports to the Operations Director.

The Business Development Director has recently been appointed to identify new training needs and propose new products. She will work with the Operations Director to ensure a cost-conscious approach and that appropriate development technologies are used for the health and safety course.

The Training Development Manager reports to the Business Development Director and is responsible for developing training materials and gaining accreditation, in accordance with the standard course development model. Course developers in his team have

skills in a range of development technologies and are allocated to projects as needed.

The Training Delivery Manager, who reports to the Operations Director, is responsible for ensuring that internal and external trainers deliver ABC Company training courses to the required standard. He also checks course materials to ensure they are fit for purpose and of the required quality.

The Central Services Director has responsibility for corporate communications, facilities management and configuration management. He recently led a project to consolidate all company quality systems into one quality management system and set up a corporate quality department, now managed by the Corporate Quality Manager.

The Corporate Document Manager reports to the Central Services Director. She helped establish the company's document management system and now operates it across the business. She manages a team of administrators and contracts staff when workload is high.

The Sales Director joined ABC Company two months ago and is keen to establish himself by suggesting new markets for the courses and material. All account managers and the marketing team report to him. They promote existing training courses to other training companies and existing customers.

End of the additional information.

Use the 'Additional Information' in the Scenario Booklet to answer this question.

The Operations Director is the executive for the project and has proposed that a senior course developer be appointed as project manager. The course developer works in the Training Development Manager's team and has a good understanding of the standard course development model. The course developer was a team manager on a previous project for which the Operations Director was the executive.

Is this proposed appointment appropriate, and why?

- A. Yes, because the course developer is likely to have the project management and specialist knowledge required.
- B. No, because there is a conflict of interest as the Training Development Manager is responsible for gaining accreditation.
- C. No, because the course developer's team reports to the Business Development Director, not the Operations Director.
- **D. Yes, because the course developer is responsible for ensuring that trainers deliver courses to the required standard.**

Antwort: D

148. Frage

Scenario:

The Ministry of Food Hygiene (MFH) has a quality management system which contains a document control process to manage all documentation requirements. The document control process was created by the MFH Quality Manager, who now maintains all of MFH's documents and performs an organization-wide configuration management role. The MFH Quality Manager will administer the configuration management procedure for the Restructuring project since this must comply with the MFH document control process.

What products will be impacted by this change?

- A. All of the project's products created so far.
- B. Only those products created in the first three weeks of stage 3.
- C. All of the project's products which relate to or include services provided by the Facilities Division.
- **D. No products would need to be changed but some will need to be removed from the project.**

Antwort: D

149. Frage

While producing the Team Plan to deliver the agreed Work Package, it became apparent that the user representatives assigned 10 check some of the products were unsuitable.

Which 2 actions should the Team Manager take in response to this situation?

- A. Ensure the Quality Register is updated with details of the agreed amendments to the reviewers.
- **B. Consult the Senior Supplier to assign suitable reviewers.**
- C. Notify the Project Manager by raising an Exception Report explaining that the original reviewers are unsuitable.
- **D. Discuss the situation with Project Assurance and agree the changes or additions to the reviewers. Advise the Project Manager of this risk.**

Antwort: B,D

150. Frage

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11.

Team Managers will ensure that the Quality Register is updated with the names of team members who are involved in the review process.

12.

The Senior User will review the Product Descriptions of the products to be produced by the selected service provider to ensure that they can be achieved.

Although it is not specified in the current corporate branding standards, the MFH corporate logo should be shown on the front page of the service level agreement.

- A. Raise an issue (request for change).
- B. Accept this error as a concession.
- C. Raise an issue (off-specification).
- D. Obtain agreement from the Director of Facilities Division to amend this within the remaining +2 days tolerance.

Antwort: A

151. Frage

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