

# Free PDF Quiz 2026 ServiceNow CIS-DF: Certified Implementation Specialist - Data Foundations (CMDB and CSDM)–Trustable Test Questions Vce



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## ServiceNow CIS-DF Exam Syllabus Topics:

Topic	Details
Topic 1	<ul style="list-style-type: none"><li>Insight: This domain covers extracting value from CMDB data using Natural Language Query, custom reports, dependency views, product integrations, and Foundation Dashboards for actionable insights.</li></ul>
Topic 2	<ul style="list-style-type: none"><li>Govern: This domain focuses on CMDB quality management through health metrics, Data Manager policies, governance frameworks, stakeholder roles, duplicate remediation, operationalization, and lifecycle management.</li></ul>
Topic 3	<ul style="list-style-type: none"><li>Ingest: This domain addresses data ingestion methods, CI relationship management, automation tools, upgrade compatibility, handling non-discoverable CIs and attributes, compliance tracking, and Asset-CI alignment.</li></ul>
Topic 4	<ul style="list-style-type: none"><li>Configuration: This domain covers CMDB technical setup including CI Class Manager for table hierarchies, IRE for data accuracy, and CMDB 360</li><li>multisource configuration for comprehensive CI views.</li></ul>

Topic 5	<ul style="list-style-type: none"><li>• CSDM Fundamentals: This domain establishes Common Services Data Model knowledge including stakeholder collaboration for CI classification, CSDM methodology adherence, and understanding implementation benefits.</li></ul>
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### ServiceNow Certified Implementation Specialist - Data Foundations (CMDB and CSDM) Sample Questions (Q75-Q80):

#### NEW QUESTION # 75

A Configuration Manager wants to use the Unified Map. Where would it be accessed?

- A. CMDB Data Manager
- B. CI Class Manager
- C. CMDB Workspace

**Answer: C**

Explanation:

In Data Foundations, "insight" focuses on turning trusted configuration data into clear visual understanding- so teams can assess relationships, troubleshoot impact, and validate service context. Unified Map supports this by providing a graphical view of CIs and their relationships, combining strengths of traditional dependency views and service-mapping-style visualization into a single, consistent map experience.

Unified Map is accessed from CMDB Workspace, typically via a Quick Links entry (and in some experiences, also from relevant CI/service contexts). This location makes sense in the Data Foundations model because CMDB Workspace is the central place where configuration and service data is explored, validated, and used for operational decision-making-exactly what mapping relationships is meant to enable.

The other options do not fit the purpose or access pattern. CI Class Manager is focused on defining and maintaining CI class structures and related class settings; it is not the user entry point for relationship visualization. CMDB Data Manager is focused on governance through lifecycle policies (attestation, archival, deletion) and bulk lifecycle operations-again, not the primary interface for interactive mapping and dependency exploration.

Therefore, for a Configuration Manager seeking to use Unified Map for relationship and dependency insight, the correct access point is CMDB Workspace.

#### NEW QUESTION # 76

(Choose 2 options)

A CMDB Administrator wants to create aCMDB queryto findall databases located in Seattle that are connected to application services. They also want toinclude incidents related to those databases.

Which actions should be taken to build this query?

- A. Set the relationship level toup to 2nd-level relationships
- B. Add property columns to theApplication Servicenode
- C. Add a filter to theDatabasenode forLocation = Seattle
- D. Add to the canvas theIncidenttable from theNon-CMDB Tableslist

**Answer: C,D**

Explanation:

When building advanced CMDB queries using CMDB Query Builder in ServiceNow, the correct approach is to model CI scope, relationships, and task context explicitly on the canvas.

To limit results to databases in a specific location, the administrator must filter the Database CI node by the Location attribute.

Therefore, Option C is required to scope the query to Database CIs where Location = Seattle.

To include Incidents related to those databases, the Incident table must be added from the Non-CMDB Tables list and linked through the task\_cirelationship. This is exactly what Option A provides. CMDB Query Builder separates CMDB tables (CIs) from task and transactional tables, so incidents must be explicitly added from the Non-CMDB section.

Option B is incorrect because property columns on Application Services do not scope databases or incidents.

Option D is unnecessary because relationship depth alone does not include non-CMDB task data and does not filter by location.

Thus, the correct actions are A (add Incident table) and C (filter Database by location).

### NEW QUESTION # 77

The CMDB Configuration Manager is using the CI Class Manager to define group ownership of CI classes and needs to leverage the ownership value specified in the CI Class Manager.

When creating a CMDB Data Manager policy, which group reference field should be set?

- A. Approval Group
- B. Change Group
- C. Managed By Group
- D. Support Group

**Answer: C**

Explanation:

In ServiceNow CMDB governance, the CI Class Manager allows administrators to assign ownership and accountability at the class level. This ownership is used by governance tools—especially CMDB Data Manager—to automatically determine who receives tasks and actions related to data lifecycle management.

The group reference field that aligns with class ownership and is consumed by CMDB Data Manager policies is the Managed By Group. This field represents the team responsible for the technical stewardship and lifecycle management of CIs within that class.

When CMDB Data Manager executes policies such as retention, archival, or cleanup, it uses the Managed By Group to assign tasks to the appropriate data owners. This ensures governance actions are routed to the correct accountable team without manual intervention.

Approval Group, Support Group, and Change Group serve different purposes. Approval Group is used for workflow approvals, Support Group is used for operational ticket routing, and Change Group supports Change Management governance. None of these reflect data ownership at the class level.

Therefore, to leverage CI class ownership defined in the CI Class Manager within CMDB Data Manager policies, the correct field is Managed By Group, making Option B the verified answer.

### NEW QUESTION # 78

The CMDB Administrator group aims to display meaningful results on the CMDB Health Dashboard - Compliance Scorecard for server records that are not on the latest patch.

What must be configured to achieve this goal?

- A. Certification Filter, Certification Template, Audit
- B. Certification Policies, Data Filters, Scheduled Jobs
- C. Stale, Orphan, Duplicate
- D. Technical Service Offerings, Dynamic CI Groups, CMDB Groups

**Answer: B**

Explanation:

In ServiceNow, the Compliance dimension of the CMDB Health Dashboard is driven by Data Certification.

To surface meaningful compliance results—such as identifying servers that are not on the latest patch—the platform requires a combination of Certification Policies, Data Filters, and Scheduled Jobs.

Certification Policies define what data must be validated and which attributes are subject to compliance checks (for example, patch level, OS version, or last update date). Data Filters scope the population—such as server classes only—ensuring the compliance evaluation targets the correct CIs. Scheduled Jobs automate when certifications run, keeping compliance scores current and reflective of the latest state.

Options A and C are incorrect because audits and stale/orphan/duplicate checks relate to other health dimensions (correctness and

completeness), not compliance. Option B focuses on service modeling and group alignment, which does not directly drive compliance scoring for patch currency.

Therefore, configuring Certification Policies, Data Filters, and Scheduled Jobs is required to accurately measure and display patch compliance on the CMDB Health Dashboard.

### NEW QUESTION # 79

What ensures data volume in the CMDB is manageable?

- A. Business Rules
- B. Archive Policies
- C. Scheduled Jobs

**Answer: B**

Explanation:

Managing CMDB data volume is a key Data Foundations governance objective. Over time, CMDBs naturally accumulate retired, obsolete, or decommissioned CIs. If these records are not properly managed, they degrade CMDB performance, reduce reporting accuracy, and negatively impact discovery reconciliation and health scores.

Archive Policies are the mechanism designed to address this challenge. They define when CI records should be archived or deleted based on lifecycle state, age, or retention requirements. By automating archival and cleanup, archive policies ensure that only relevant, active CIs remain in the operational CMDB, keeping data volume manageable and performant.

Business Rules (Option A) are used to enforce logic during record creation or updates, not for long-term data volume control.

Scheduled Jobs (Option B) may execute tasks, but without archive policies they have no governance logic to determine what should be removed or retained.

Archive policies work in conjunction with CMDB Data Manager to enforce lifecycle-based retention and cleanup, making them the correct and verified answer.

Therefore, Option C - Archive Policies is correct.

### NEW QUESTION # 80

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