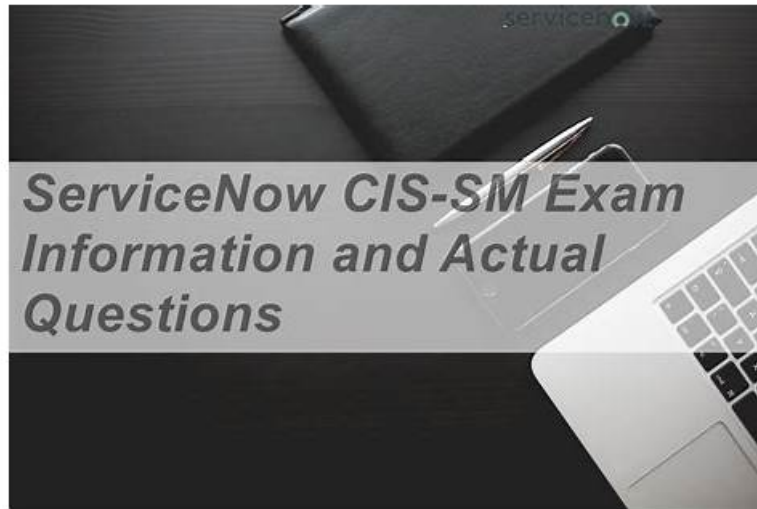# Pass Guaranteed Quiz ServiceNow - Newest CIS-SM Reliable Exam Simulator

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The CIS-SM Certification Exam covers a range of topics, including Service Mapping fundamentals, configuration and customization of Service Mapping, and integration with other ServiceNow applications. CIS-SM exam also focuses on best practices for Service Mapping, such as identifying and resolving issues with mapping, creating and maintaining accurate maps, and optimizing the Service Mapping process.

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ServiceNow Certified Implementation Specialist - Service Mapping Sample Questions (Q16-Q21):

NEW QUESTION # 16
Reconciliation Rules for the Application [cmdb_ci_appl] table are configured exactly the same for both ServiceNow and SCCM data sources and the following priorities are configured:
ServiceNow Priority: 100
SCCM Priority: 200
Which of the following is true?
Choose 3 answers:

- A. Applications discovered by SCCM can be updated by Altiris
- B. Applications discovered by Altiris can be updated by SCCM
- C. Applications discovered by ServiceNow can be updated by SCCM
- D. Applications discovered by SCCM can create application CIs in the CMDB
- E. Applications discovered by Altiris can create application CIs in the CMDB

Answer: A,D,E

NEW QUESTION # 17
Which one of the following is the most common risk that can negatively impact a Service Mapping engagement?

- A. Customer security team is not made aware early enough in the engagement of the credential requirements.
- B. MID server resource requirements are beyond capacity of the customer.
- C. Customer is not using Active Directory for credential authentication.
- D. The customer external firewall does not meet the requirements needed for the Service Mapping MID Server to communicate with their ServiceNow Instance.

Answer: D

NEW QUESTION # 18
Which one of the following is the recommended starting point to resolve errors in bulk from the Service Mapping Home page under the Fix tile?

- A. Resolve errors under the Credentials tile and continue to resolve errors under the tiles to the left
- B. Resolve errors under the Configuration tile and continue to resolve errors under the tiles to the right
- C. Resolve errors under the Configuration tile and continue to resolve errors under the tile below
- D. Resolve errors under the CMDB tile and continue to resolve errors under the tile above

Answer: B

NEW QUESTION # 19
When running Service Mapping discovery, which of the following represents the root cause of the error?
"Failed to access target system. Access is denied"

- A. SSO authentication error
- B. Windows authentication error
- C. CLI permissions error
- D. Applicative permissions error

Answer: A

NEW QUESTION # 20
A CI Type is also known as which one of the following?

- A. Table
- B. CI Identifier / Identification Rule
- C. Discovery Pattern
- D. Service Group

Answer: A

NEW QUESTION # 21
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