

# Quiz AB-730 - Pass-Sure AI Business Professional Downloadable PDF



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## Microsoft AB-730 Exam Syllabus Topics:

Topic	Details
Topic 1	<ul style="list-style-type: none"><li>Understand generative AI fundamentals: This domain covers Microsoft 365 Copilot's operation, data privacy, context influence on responses, chat versus agent experiences, and feature differences across apps. It addresses responsible AI practices including risk identification, verification methods, and data protection restrictions.</li></ul>
Topic 2	<ul style="list-style-type: none"><li>Draft and analyze business content by using AI: This domain covers creating documents from prompts or existing files, generating summaries, transferring data between apps, using Copilot for meetings and collaboration, and leveraging memory for personalized assistance.</li></ul>
Topic 3	<ul style="list-style-type: none"><li>Manage prompts and conversations by using AI: This domain focuses on creating effective prompts, managing and sharing them, handling chat conversations, and creating and configuring custom Copilot agents with appropriate settings and knowledge bases.</li></ul>

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## Microsoft AI Business Professional Sample Questions (Q31-Q36):

NEW QUESTION # 31

You create a prompt in Microsoft 365 Copilot to help you create a draft project report.  
You need the prompt to be available in the Copilot Prompt Gallery.  
What should you do first?

- A. Add an agent.
- **B. Run the prompt.**
- C. Create a page.
- D. Create a notebook.

**Answer: B**

Explanation:

To add a custom prompt to the Microsoft 365 Copilot prompt gallery, type your prompt in the chat, click the "Save prompt" (bookmark) icon that appears after the response, and title it for future use.

Access the gallery via the "View Prompts" icon in the chat pane to manage or share your saved prompts.

Reference:

<https://www.youtube.com/watch?v=BkjK2ZISS1A>

### NEW QUESTION # 32

How can AI enhance customer service in business?

- **A. By providing personalized and immediate responses through chatbots**
- B. By reducing the number of customer interactions
- C. By eliminating the need for customer service agents
- D. By automating repetitive tasks only

**Answer: A**

Explanation:

AI-powered chatbots can provide personalized, on-demand support to customers, answering common questions, handling routine tasks, and improving overall customer satisfaction. AI doesn't replace agents but enhances their productivity by automating routine inquiries.

### NEW QUESTION # 33

Select the answer that correctly completes the sentence.

□

**Answer:**

Explanation:

□

### NEW QUESTION # 34

You use Microsoft 365 Copilot to generate a training plan.

You need to check if there are any existing training plans in your organization that are similar to the new training plan.

What should you use in Copilot?

- **A. Search**
- B. Apps
- C. Pages
- D. Designer

**Answer: A**

Explanation:

To check for existing similar training plans using Microsoft 365 Copilot, you can leverage its ability to scan your organization's data across apps like SharePoint, OneDrive, and Teams.

\*-> 1. Direct Search with Copilot Chat

Use the Microsoft 365 Copilot Chat (Work mode) to perform a cross-tenant search. This is the most efficient way to identify overlapping content across different departments.

