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BCS PC-BA-FBA-20 BCS Foundation Certificate in Business Analysis V4.0 2

**BCS Foundation Certificate in Business Analysis V4.0
Sample Questions (Q70-Q75):**

NEW QUESTION # 70
A stakeholder has been classified as 'some' on both the power/influence and interest axes of a power/interest grid.
Which of the following would be an appropriate way of managing this stakeholder?

- A. Keep on side.
- B. Keep satisfied.
- C. Keep informed.
- D. Keep watching.

Answer: A

NEW QUESTION # 71
Description, impact assessment, probability and countermeasures are usually recorded for which of the following?

- A. Key Performance Indicators.
- B. Stakeholders.
- C. Requirements.
- D. Risks.

Answer: D

NEW QUESTION # 72
A requirement has been identified as beneficial. It will be included in the system if it does not take too long to deliver or cost too much.
How would this requirement be prioritized in the MoSCoW classification?

- A. As a 'M'.
- B. As a 'C'.
- C. As a 'W'.
- D. As a 'S'.

Answer: B

NEW QUESTION # 73
The Business Activity Model shows the 'doing activities' of a business system.
Which element of CATWOE do these activities relate to?

- A. Transformation.
- B. Owner.
- C. Environment.
- D. Actors.

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BCS Foundation Certificate in Business Analysis V4.0 Sample Questions (Q64-Q69):

NEW QUESTION # 64

Which of the following describes a 'rich picture'?

- A. A swim-lane diagram highlighting the most costly processes.
- B. A UML class diagram showing both attributes and operations.
- **C. A free-format drawing of a business situation under investigation.**
- D. An organisation chart showing the most important stakeholders.

Answer: C

NEW QUESTION # 65

In which stage of the business analysis process model would the business analyst produce a business case?

- **A. Evaluating the options.**
- B. Considering perspectives.
- C. Defining the requirements.
- D. Analysing the needs

Answer: A

NEW QUESTION # 66

An analyst investigating a sales system wishes to ask questions about how a customer order form is completed in the current system. What investigation technique is the analyst using?

- A. Structured observation
- B. Protocol analysis.
- C. Activity sampling
- **D. Document analysis**

Answer: D

NEW QUESTION # 67

What is shown by the actor-task level of the business process hierarchy?

- A. The actors involved in the business process.
- **B. The work conducted within each individual task.**
- C. The event triggering the business process.
- D. The work carried out to complete the business process at an overview level.

Answer: B

Explanation:

The actor-task level is the lowest and most detailed level of the business process hierarchy. Its purpose is to show the sequence of actions and decisions taken by specific actors to complete a process. It effectively illustrates the work conducted within each individual task (often referred to as the procedure or work instruction). This level details how the work is performed.

Option A describes the Event-Response level (mid-level).

Option C is only part of the description-the actor is crucial, but the level shows the tasks they perform.

Option D describes the trigger for the Event-Response level.

(Reference: BCS Modelling Business Processes / BCS Business Analysis Practice - Business Process Hierarchy)

NEW QUESTION # 68

At a recent Board Meeting the Directors of an office fitting company ratified the company's mission as:

To meet or undercut all our competitors' prices'

Which of the following is MOST LIKELY to be the company's vision?

- A. To be the premier office fitting company
- B. To reduce the cost of office fitting by 5%.
- C. To increase the company's market share.
- D. To offer the best value office fitting service

Answer: D

Explanation:

A mission statement defines the organization's purpose and primary objectives, often focusing on what the organization does and how it operates in the present. In contrast, a vision statement outlines the long-term aspirations of the organization-what it aims to become in the future. The mission provided-"To meet or undercut all our competitors' prices"-is focused on price competitiveness, which is a tactical approach rather than a strategic aspiration.

Let's analyze each option:

A . To offer the best value office fitting service: While this aligns somewhat with the mission, it is more of a value proposition or operational goal rather than a visionary statement. It lacks the aspirational and long-term focus that defines a vision.

B . To reduce the cost of office fitting by 5%: This is a specific, measurable objective, but it is too narrow and tactical to qualify as a vision. Visions are broader and not tied to specific metrics.

C . To increase the company's market share: Increasing market share is a strategic goal, but it is still an intermediate step toward achieving something greater. It does not capture the overarching ambition of the company.

D . To be the premier office fitting company: This option reflects a long-term aspiration and aligns with the characteristics of a vision statement. It expresses the desire to achieve leadership and excellence in the industry, which is consistent with the mission of being competitive on price while aiming for a higher status.

According to the BCS Business Analysis Framework , a vision statement should inspire and guide the organization toward its ultimate goal. Therefore, D is the most appropriate choice.

NEW QUESTION # 69

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