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ATLASSIAN ACP-120 (Jira Cloud Administrator) Certification Exam is a rigorous exam that requires a solid understanding of Jira Cloud administration. ACP-120 exam consists of 68 multiple-choice questions that must be completed within 180 minutes. ACP-120 exam is designed to test an individual's knowledge and skills across a range of Jira Cloud administration topics.

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ATLASSIAN ACP-120 (Jira Cloud Administrator) Certification Exam is an essential certification for Jira Cloud administrators. It validates an individual's skills and knowledge in managing and administering Jira Cloud instances. Jira Cloud Administrator certification is globally recognized and can enhance an individual's career prospects in the field of Jira Cloud administration.

ATLASSIAN Jira Cloud Administrator Sample Questions (Q46-Q51):

NEW QUESTION # 46

Your Jira has 25,000 active users across the globe using 100 projects with over a million issues. Another administrator has made a change to a field configuration scheme and you now need to re-index Jira. What would be the impact of rebuilding the index in the foreground?

- A. Issues will take longer to display during the re-index.
- **B. The configuration change will not be applied until re-indexing is complete.**
- C. Database backups cannot be run until the re-indexing is complete.
- D. Searches using the field may show erroneous results.
- E. All users will be locked out of Jira until re-indexing completes.

Answer: B

NEW QUESTION # 47

Which statement is correct regarding Jira Cloud import and export features?

- A. Project admins can import their own projects.
- B. Jira admins can import backup files.
- C. Org admins can restore overwritten backups.
- **D. Jira admins can create backup files.**
- E. Project admins can create site backups.

Answer: D

Explanation:

Jira Cloud's import and export features allow administrators to back up, restore, or migrate data. The correct statement is that Jira admins can create backup files (Option A), as this is a supported function for Jira administrators.

* Explanation of the Correct Answer (Option A):

* Jira administrators have the ability to create backup files for a Jira Cloud site, which include issues, configurations, users, and media (e.g., attachments). These backups can be used for restoration or migration purposes.

* Exact Extract from Documentation:

Create a backup for Jira Cloud

Jira administrators can create backup files that include issues, configurations, users, and media.

To create a backup:

* Go to Settings > System > Backup manager.

* Select Create backup for cloud.

* Download the backup file when ready. Note: Requires Jira administrator permissions.

Backup files can be used for restoration or migration. (Source: Atlassian Support Documentation, "Back up Jira Cloud data")

* Why This Fits: The ability to create backup files is explicitly granted to Jira admins, making Option A the correct statement.

* Why Other Options Are Incorrect:

* Org admins can restore overwritten backups (Option B):

* Organization admins manage Atlassian organization settings (e.g., billing, user access) but do not have direct access to Jira-specific backup restoration. Restoring backups, including overwritten ones, is handled by Jira administrators or support requests to Atlassian. Overwritten backups cannot typically be restored without Atlassian intervention.

* Extract from Documentation:

Organization admins manage organization-level settings. Restoring backups, including overwritten ones, requires Jira administrator permissions or Atlassian support.

(Source: Atlassian Support Documentation, "Manage your Atlassian organization")

* Project admins can import their own projects (Option C):

* Project admins can manage project settings (e.g., permissions, issue types) but do not have permissions to import projects or data, as this is a system-level action reserved for Jira administrators.

* Extract from Documentation:

Importing projects or data requires Jira administrator permissions. Project admins cannot perform imports.

(Source: Atlassian Support Documentation, "Import data to Jira Cloud")

* Project admins can create site backups (Option D):

* Creating site backups is a system-level action restricted to Jira administrators. Project admins lack the permissions to create backups for the entire site or their projects.

* Extract from Documentation:

Only Jira administrators can create site backups in Settings > System > Backup manager. Project admins do not have this capability.

(Source: Atlassian Support Documentation, "Back up Jira Cloud data")

* Jira admins can import backup files (Option E):

* While Jira admins can initiate the import process for backup files, the actual import of full site backups typically requires Atlassian support or is performed through specific tools (e.g., Import Jira Cloud feature).

Partial imports (e.g., CSV, Trello) are supported, but full backup imports are not a standard Jira admin action without additional steps. This makes the statement less definitively correct compared to Option A.

* Extract from Documentation:

Importing full site backups often requires Atlassian support. Jira admins can import partial data (e.g., CSV, JSON) but not full backups directly.

(Source: Atlassian Support Documentation, "Restore your Jira Cloud site from a backup")

* Additional Notes:

* Creating a backup is a straightforward action for Jira admins in Settings > System > Backup manager.

* The backup process requires Jira administrator privileges, not project admin or organization admin roles.

* Full backup imports or restoration of overwritten backups typically involve Atlassian support, limiting the scope of Jira admin actions.

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Atlassian Support Documentation: Back up Jira Cloud data

Atlassian Support Documentation: Restore your Jira Cloud site from a backup
Atlassian Support Documentation: Import data to Jira Cloud
Atlassian Support Documentation: Manage your Atlassian organization

NEW QUESTION # 48

You must add a new issue type to an existing company-managed project. Identify the configuration item that is definitely not impacted.

- A. Issue security scheme
- B. Workflow scheme
- C. Field configuration scheme
- D. Issue layout
- E. Issue type screen scheme

Answer: A

Explanation:

Adding a new issue type to a company-managed project requires updating configurations that map issue types to various settings (e.g., screens, workflows, fields). The configuration item that is definitely not impacted is the issue security scheme (Option C), as it controls issue visibility and is not directly tied to issue types.

* Explanation of the Correct Answer (Option C):

* An issue security scheme defines security levels that restrict which users can view issues in a project, based on criteria like users, groups, or roles. It is applied at the project level and is not specific to issue types. Adding a new issue type does not require changes to the issue security scheme, as security levels apply to all issues in the project regardless of their type.

* Exact Extract from Documentation:

Configure issue security schemes

Issue security schemes define security levels to control who can view issues in a project.

Impact of issue types:

* Security levels are applied to all issues in a project, regardless of issue type.

* Adding a new issue type does not affect the issue security scheme. To check:

* Go to Project settings > Issue security.

* Review the security levels and their criteria. Note: Issue security is independent of issue type configurations. (Source: Atlassian Support Documentation, "Configure issue security schemes")

* Why This Fits: The issue security scheme is not impacted by adding a new issue type, as it operates at the project level and does not depend on issue type configurations, making Option C the correct answer.

* Why Other Options Are Incorrect:

* Issue layout (Option A):

* The issue layout defines which fields are displayed or hidden in the issue view for each issue type. Adding a new issue type may require configuring a new issue layout to specify field visibility for that type, impacting this configuration.

* Extract from Documentation:

Issue layouts are configured per issue type in Project settings > Issue layout. Adding a new issue type may require a new layout configuration.

(Source: Atlassian Support Documentation, "Configure issue layouts in Jira Cloud")

* Issue type screen scheme (Option B):

* The issue type screen scheme maps screens to issue types for operations (Create, Edit, View). Adding a new issue type requires assigning a screen to it in the scheme, impacting this configuration.

* Extract from Documentation:

Adding a new issue type requires updating the issue type screen scheme to assign screens for the new type.

(Source: Atlassian Support Documentation, "Configure screen schemes in Jira Cloud")

* Workflow scheme (Option D):

* The workflow scheme maps workflows to issue types. Adding a new issue type requires assigning a workflow to it in the scheme, impacting this configuration.

* Extract from Documentation:

Adding a new issue type requires updating the workflow scheme to assign a workflow for the new type.

(Source: Atlassian Support Documentation, "Configure workflow schemes")

* Field configuration scheme (Option E):

* The field configuration scheme maps field configurations to issue types, defining field behavior (required, optional, hidden). Adding a new issue type may require assigning a field configuration to it, impacting this configuration.

* Extract from Documentation:

Adding a new issue type may require updating the field configuration scheme to assign a configuration for the new type.

(Source: Atlassian Support Documentation, "Configure field settings")

* Additional Notes:

* Steps to add a new issue type:

* Add the issue type to the project's issue type scheme in Project settings > Issue types.

* Update the issue type screen scheme, workflow scheme, and field configuration scheme to include the new issue type.

* Configure the issue layout for the new issue type if needed.

* These changes require Jira administrator privileges for schemes and project admin privileges for issue layout.

* The issue security scheme remains unaffected, as it applies to all issues in the project.

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Atlassian Support Documentation: Configure issue security schemes

Atlassian Support Documentation: Configure issue layouts in Jira Cloud

Atlassian Support Documentation: Configure screen schemes in Jira Cloud

Atlassian Support Documentation: Configure workflow schemes

Atlassian Support Documentation: Configure field settings

NEW QUESTION # 49

Jon needs to create groups and manage membership in groups. Which administrator privilege does Jon need?

- A. Organization admin
- B. Product Admin role for Jira
- C. Project administrator
- **D. Jira administrator**
- E. System administrator

Answer: D

Explanation:

Creating groups and managing group membership in Jira Software Cloud are system-level tasks that require the Jira administrator privilege. This privilege allows Jon to access user management settings and perform group-related actions.

* Explanation of the Correct Answer (Option D):

* The Jira administrator privilege grants users the ability to manage global settings, including creating groups and managing their membership. This includes adding or removing users from groups, which is necessary for Jon's requirements.

* Exact Extract from Documentation:

Jira administrator permissions

Jira administrators can manage global settings, including:

* Creating and deleting groups.

* Adding or removing users from groups.

* Managing global permissions and user access. To create or manage groups:

* Go to Settings > User management > Groups.

* Create a new group or edit existing group membership. Note: Only Jira administrators or organization admins with user management permissions can perform these actions. (Source:

Atlassian Support Documentation, "Manage groups in Jira Cloud")

* Why This Fits: The Jira administrator privilege directly enables Jon to create groups and manage their membership, making Option D the correct choice.

* Why Other Options Are Incorrect:

* Organization admin (Option A):

* Organization admins manage the Atlassian organization, including user access to products and billing. While they can manage users and groups at the organization level, creating groups specifically in Jira requires Jira administrator privileges unless the organization admin also has this role.

* Extract from Documentation:

Organization admins manage user access, billing, and security at the Atlassian organization level. Managing Jira-specific groups requires Jira administrator privileges.

(Source: Atlassian Support Documentation, "Manage your Atlassian organization")

* Product Admin role for Jira (Option B):

* The Product Admin role for Jira grants access to manage product-specific settings, such as user access to Jira Software. However, creating and managing groups is a system-level task that requires Jira administrator privileges.

* Extract from Documentation:

Product admins manage user access to specific products (e.g., Jira Software). Group management requires Jira administrator or organization admin privileges.

(Source: Atlassian Support Documentation, "Manage product access")

* System administrator (Option C):

* The term system administrator is not a standard role in Jira Cloud. In some contexts, it may refer to Jira administrators or organization admins, but it is not a distinct privilege for group management.

* Extract from Documentation:

Jira Cloud uses roles like Jira administrator and organization admin. There is no distinct "system administrator" role for group management.

(Source: Atlassian Support Documentation, "Manage users and groups")

* Project administrator (Option E):

* Project administrators manage settings for specific projects (e.g., permissions, components) but cannot create or manage groups, as these are global settings.

* Extract from Documentation:

Project administrators manage project-specific settings but cannot access global settings like user or group management.

(Source: Atlassian Support Documentation, "Manage project permissions")

* Additional Notes:

* Jon's tasks require access to Settings > User management > Groups, which is restricted to Jira administrators.

* If Jon is also an organization admin, he might have overlapping permissions, but the Jira administrator role is the most direct for group management in Jira.

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Atlassian Support Documentation: Manage groups in Jira Cloud

Atlassian Support Documentation: Manage your Atlassian organization

Atlassian Support Documentation: Manage product access

Atlassian Support Documentation: Manage project permissions

NEW QUESTION # 50

Two users have access to the same filter and see the same issues in a company-managed project. One of them can perform a bulk operation to watch issues in the filter, but the other user cannot. What should you investigate?

- A. Project permissions
- B. Project roles
- C. Default user preferences
- D. Product access
- E. Groups

Answer: A

Explanation:

The scenario describes two users who can view the same issues in a filter (indicating they have the Browse Projects permission), but only one can perform a bulk operation to watch issues. The ability to watch issues is controlled by the View Issue Watchers and Manage Watcher List permissions in the project's permission scheme. Therefore, you should investigate project permissions (Option A).

* Explanation of the Correct Answer (Option A):

* Performing a bulk operation to watch issues requires the Manage Watcher List permission, which allows users to add themselves or others as watchers to an issue. Since both users can see the issues (via the filter), they likely have the Browse Projects permission, but the user who cannot perform the bulk operation may lack the Manage Watcher List permission.

* Exact Extract from Documentation:

Manage Watcher List permission

The Manage Watcher List permission allows users to add or remove watchers from an issue, including via bulk operations. This permission is granted via the project's permission scheme.

Note: To view the watcher list, users also need the View Issue Watchers permission. Both permissions are required to perform actions like bulk watching issues.

To check permissions:

* Go to Project settings > Permissions.

* Review the Manage Watcher List and View Issue Watchers permissions to see which users, groups, or roles have them. (Source: Atlassian Support Documentation, "Manage permissions in Jira Cloud")

* Why This Fits: The difference in the users' ability to perform the bulk watch operation is most likely due to a difference in their Manage Watcher List permission, which is defined in the project's permission scheme. Investigating project permissions will reveal whether the second user lacks this permission.

* Why Other Options Are Incorrect:

* Product access (Option B):

* Product access determines whether users can use Jira Software. Both users can view the filter and issues, indicating they have product access. Product access does not control specific permissions like managing watchers.

* Extract from Documentation:

Manage product access

Product access grants users the ability to use Jira products. Specific actions, like managing watchers, are controlled by project or global permissions, not product access.

(Source: Atlassian Support Documentation, "Manage product access")

* Groups (Option C):

* Groups may be used in permission schemes to grant permissions, but the root cause is the permission itself, not the group membership. Investigating groups might be a secondary step after checking project permissions, but project permissions is the more direct answer.

* Extract from Documentation:

Groups are used in permission schemes to grant permissions to multiple users. To determine why a user lacks a permission, check the permission scheme first, then verify group membership if relevant.

(Source: Atlassian Support Documentation, "Manage groups")

* Default user preferences (Option D):

* Default user preferences (e.g., notification settings) control whether a user receives notifications for watched issues, not their ability to watch issues. The issue is about performing a bulk operation, not receiving notifications.

* Extract from Documentation:

Manage user preferences

Users can manage their notification preferences in Personal settings > Email notifications. These settings affect notification delivery, not the ability to perform actions like watching issues.

(Source: Atlassian Support Documentation, "Manage your Jira notification emails")

* Project roles (Option E):

* Project roles are used in permission schemes to grant permissions. Like groups, roles are a means to assign permissions, but the issue lies in the permission itself (Manage Watcher List). Investigating project permissions directly addresses the root cause.

* Extract from Documentation:

Project roles are used in permission schemes to grant permissions like Manage Watcher List. Check the permission scheme to identify the root cause of permission differences.

(Source: Atlassian Support Documentation, "Manage project roles")

* Additional Notes:

* Both users can see the filter and issues, so they likely have the Browse Projects permission. The difference in their ability to perform the bulk watch operation points to the Manage Watcher List permission, which should be checked in Project settings > Permissions.

* If the permission is granted to a group or role, verify the users' membership in those groups or roles as a follow-up step.

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Atlassian Support Documentation: Manage permissions in Jira Cloud

Atlassian Support Documentation: Manage product access

Atlassian Support Documentation: Manage groups

Atlassian Support Documentation: Manage your Jira notification emails

Atlassian Support Documentation: Manage project roles

NEW QUESTION # 51

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