

Service-Cloud-Consultant Vce Torrent, Latest Service-Cloud-Consultant Examprep



What's more, part of that PassTorrent Service-Cloud-Consultant dumps now are free: https://drive.google.com/open?id=1ZF-LP-mr5sgbgfut6wZGfnNWc_ILh8RSP

Professional ability is very important both for the students and for the in-service staff because it proves their practical ability in the area. Therefore choosing a certificate exam which boosts great values to attend is extremely important for them and the test Service-Cloud-Consultant certification is one of them. Passing the test certification can prove your outstanding major ability in some area and if you want to pass the Service-Cloud-Consultant test smoothly you'd better buy our Service-Cloud-Consultant test guide. And our Service-Cloud-Consultant exam questions boost the practice test software to test the clients' ability to answer the questions.

Salesforce Service-Cloud-Consultant certification exam is intended for professionals who have experience in designing, configuring, and implementing customer service solutions using Salesforce. Salesforce Certified Service cloud consultant certification exam evaluates the candidate's knowledge of Salesforce's Service Cloud platform, including its features and functionality. Service-Cloud-Consultant Exam also tests the candidate's knowledge of customer service best practices, industry standards, and regulatory requirements.

>> Service-Cloud-Consultant Vce Torrent <<

Free PDF Quiz Salesforce - High Hit-Rate Service-Cloud-Consultant - Salesforce Certified Service cloud consultant Vce Torrent

As old saying goes, god will help those who help themselves. So you must keep inspiring yourself no matter what happens. At present, our Service-Cloud-Consultant study materials are able to motivate you a lot. Our products will help you overcome your laziness. Also, you will have a pleasant learning of our Service-Cloud-Consultant Study Materials. Boring learning is out of style. Our study materials will stimulate your learning interests. Then you will concentrate on learning our Service-Cloud-Consultant study materials. Nothing can divert your attention.

Salesforce Certified Service cloud consultant Sample Questions (Q243-Q248):

NEW QUESTION # 243

Support managers have requested the ability to provide real-time feedback to agents during customer chat sessions. Which feature should a consultant configure to meet this requirement?

- A. Chatter
- **B. Omni-Channel Supervisor**
- C. Flow Orchestrator

Answer: B

Explanation:

Omni-Channel Supervisor is a feature designed to provide real-time visibility into agents' work and chat sessions. It allows support

managers to monitor live chat sessions and offer immediate feedback or assistance to agents, enhancing the quality of customer service and agent performance.

NEW QUESTION # 244

Universal Containers wants to create a process to verify that customers are eligible for support before a case is created. A consultant recommends using entitlement management to meet this requirement. Which benefit would be realized by using the entitlement management feature? Choose 2 answers.

- A. Ability to enforce service levels with the time-dependent processes
- B. Ability to prompt callers for the service contract number within IVR menus
- C. Ability to specify unique service levels for each customer
- D. Ability to determine if a customer has escalated a case in the past

Answer: B,C

NEW QUESTION # 245

A business-to-consumer (B2C) company wants to decrease service costs. Currently, customers pay invoices and update their contact information by mailing paper payslips back to the company.

What is the recommended solution to meet the requirements?

- A. Experience Cloud with payment processing
- B. Service Cloud Voice with Tele-pay
- C. Einstein Bots with check processing

Answer: A

Explanation:

For a B2C company looking to decrease service costs and modernize how customers pay invoices and update contact information, implementing Experience Cloud with payment processing capabilities is recommended.

This solution provides a secure, online platform where customers can manage their accounts, make payments, and update personal information, eliminating the need for paper-based processes. This digital transformation streamlines operations, improves customer convenience, and reduces service costs associated with manual, paper-based tasks.

NEW QUESTION # 246

service representatives are complaining that their lightning service console is too crowded Making it difficult to find tab and features required. After reviewing service console all configured features are required.

- A. Define criteria-based record page components
- B. Configure Macros
- C. Enable keyboard shortcuts
- D. Create multiple console layouts

Answer: C

NEW QUESTION # 247

Universal Containers plans to migrate its existing knowledge base into Salesforce Lightning Knowledge.

Which three statements should be considered?

Choose 3 answers

- A. Each article must be associated to a record type.
- B. Attachments and .html files in Classic Knowledge are moved to the Files object.
- C. Visualforce pages refer to Classic article types.
- D. Approval process history migrate to Lightning Knowledge.
- E. Article numbers change during migration.

Answer: B,C,E

Explanation:

Attachments and .html files in Classic Knowledge are moved to the Files object, Visualforce pages refer to Classic article types, and article numbers change during migration are statements that should be considered when migrating an existing knowledge base into Salesforce Lightning Knowledge. These statements reflect some of the changes and challenges that may occur during the migration process. For example:

- * Attachments and .html files in Classic Knowledge are moved to the Files object because Lightning Knowledge does not support attachments on articles. Files can be related to articles using rich text fields or file fields.
- * Visualforce pages refer to Classic article types because Lightning Knowledge does not support Visualforce pages on articles. Visualforce pages need to be replaced with Lightning components or other solutions.
- * Article numbers change during migration because Lightning Knowledge uses a different numbering system than Classic Knowledge. Article numbers are prefixed with KA in Lightning Knowledge instead of KB in Classic Knowledge.

Verified References: Service Cloud Consultant Certification Guide & Tips, Migrate Your Salesforce Classic Knowledge Base to Lightning Knowledge

NEW QUESTION # 248

In the major environment, people are facing more job pressure. So they want to get Salesforce certification rise above the common herd. How to choose valid and efficient Service-Cloud-Consultant guide torrent should be the key topic most candidates may concern. So now, it is right, you come to us. Our company is famous for its high-quality Service-Cloud-Consultant Exam Questions in this field especially for Salesforce certification exams. It has been accepted by thousands of candidates who practice our Service-Cloud-Consultant study materials for their exam.

Latest Service-Cloud-Consultant Example: <https://www.passtorrent.com/Service-Cloud-Consultant-latest-torrent.html>

P.S. Free 2026 Salesforce Service-Cloud-Consultant dumps are available on Google Drive shared by PassTorrent:
https://drive.google.com/open?id=1ZF-LP-mr5sghgfut6wZGfnNWc_1Lh8RSP