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Appian Certified Analyst Sample Questions (Q45-Q50):

NEW QUESTION # 45

Improvements are being considered for an Expense Process, and you have been asked to capture that there is now an approval task sent to the finance manager.

As part of the approval, the process should also reflect that if the payment has not been authorized within 48 hours, a reminder message is sent to the finance manager to inform them they have an outstanding task.

Which Business Process Model and Notation (BPMN) notation type would you use to illustrate the reminder message?

- A. Data object
- B. Start event
- C. Gateway
- **D. Intermediate event**

Answer: D

Explanation:

In BPMN, an intermediate event is used to indicate events that occur between the start and end of a process. To model a reminder message that is sent if the payment is not authorized within 48 hours, an intermediate event, specifically a timer intermediate event, is the appropriate notation.

Intermediate Event Overview:

An intermediate event can be used to model actions such as delays, triggers, or messages that happen during the course of a process.

A timer intermediate event would be used to trigger the reminder after a set period (in this case, 48 hours).

Why Not Other Options?:

- A . Data Object: Represents data stored or used by the process, not an event or action.
- B . Gateway: Used for decision points or branching paths, not for triggering events.
- D . Start Event: Marks the beginning of a process and cannot be used mid-process.

References:

Appian Documentation on BPMN Events: BPMN Events

Using an intermediate event ensures that the process can trigger the reminder at the right time, enhancing process automation and efficiency.

NEW QUESTION # 46

The business has requested a requirement that developers say will be difficult to build in Appian.

Which next step should the Appian Analyst take?

- A. Ask the developers to investigate workarounds or plug-ins to reduce the implementation effort.
- B. Use a mockup to illustrate alternatives with different user interfaces, and propose the alternatives to the business in the next requirements session.
- **C. Ask the business about the underlying need for this feature, and provide alternate approaches that can achieve the same functionality.**
- D. Ask the Product Owner if the requirement can be deprioritized.

Answer: C

Explanation:

When developers identify that a requested requirement will be difficult to build in Appian, the next step for the Appian Analyst is to engage with the business to understand the underlying need for the feature. By discussing the core objectives, the analyst can propose alternative approaches or solutions that are feasible within Appian's capabilities. This approach ensures that the business's needs are met while also aligning with the technical constraints of the platform.

Appian Documentation - Requirements Gathering
Note: Options A, C, and D may involve deprioritizing or investigating workarounds, but these steps should only be considered after thoroughly understanding the business requirement and exploring alternative solutions.

NEW QUESTION # 47

Review the following project phase definition:

"A standardized agreement between Development Team and the Product Owner on what criteria a user story must meet in order for the team to consider it complete." Which option does this definition apply to?

- A. Definition of Ready (DoR)
- B. Value Statement
- C. Acceptance Criteria
- **D. Definition of Done (DoD)**

Answer: D

Explanation:

The "Definition of Done" (DoD) refers to a shared understanding between the Development Team and the Product Owner on the criteria that a user story must meet to be considered complete. This definition helps ensure that all aspects of the user story are fully developed, tested, and meet the agreed-upon standards before being marked as done.

Definition of Done Overview:

DoD includes all conditions that must be satisfied for the work to be accepted by the product owner.

It typically covers code completion, testing, documentation, and any other activities required to deliver a finished product.

Why Not Other Options?:

A . Acceptance Criteria: Defines specific requirements that a user story must meet, but does not encapsulate the broader checklist for completion.

B . Value Statement: Describes the value delivered by a feature, not the criteria for completion.

C . Definition of Ready (DoR): Refers to when a user story is ready to be taken into a sprint, not when it is complete.

References:

Appian Community Success Guide: Definition of Done in Agile Projects

The Definition of Done ensures that the product increment is fully functional, tested, and ready for deployment, maintaining a high standard of quality.

NEW QUESTION # 48

When writing a user story, which statement best represents the standard format?

- A. "As a user, I want to delete a photo and upload a new one."
- **B. "As an Investor, I want to see a summary of my investment accounts so that I can decide where to focus my attention."**
- C. "As a marketing manager, I want reports on my client base so that I can access them via a dashboard."
- D. "As a user, I want the application to integrate with 3rd party systems."

Answer: B

Explanation:

The standard format for writing user stories follows a specific structure: "As a [role], I want [goal] so that [benefit]." This format ensures that the user story captures who the user is, what they want to achieve, and why it is important.

User Story Format:

Role: The user role that is relevant to the story.

Goal: The specific action or feature the user desires.

Benefit: The reason why this feature or action is valuable to the user.

Example Explanation:

The correct example, "As an Investor, I want to see a summary of my investment accounts so that I can decide where to focus my attention," perfectly fits the standard format. It specifies the user role (Investor), the goal (seeing a summary of accounts), and the benefit (deciding where to focus attention).

Why Not Other Options?:

A and D lack clarity on the benefit or the user's role, making them less effective as user stories.

B is close but is more detailed than the standard format, making it less concise.

References:

Appian Agile Practices Guide: Writing Effective User Stories

Using the standard format for user stories helps ensure that the development team clearly understands the user's needs and the value of the feature being requested.

NEW QUESTION # 49

A team is working on a new feature and has completed the initial design. What is the next step in the Agile process?

- A. Conduct a sprint review
- B. Start user acceptance testing
- C. Gather new requirements

- Answer: D**

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