

# Quiz 2026 PECB Fantastic ISO-9001-Lead-Auditor: QMS ISO 9001:2015 Lead Auditor Exam Practice Exam Fee

| Audit evidence  | ISO 9001 Clause 8.3 extract   |
|---|---|
| Half of all new products launched in the past 12 months were late. The NPD Manager explains he has not got enough people on his team to cope with the demand for new products.                                    | "8.3.2 e) ... internal ... resource needs for the design and development of products ..." |
| The NPD Manager explains many changes are made to cosmetic formulations during product development owing to retailer feedback. Only when confirmed by the retailer is the agreed formulation documented on SWIFT. | "8.3.6 ... retain documented information ..."   |
| The NPD Manager explains that the customer confirms their approval to proceed with a new formulation by email. These emails are kept on SWIFT.  | "8.3.5 ... retain documented information ..."   |
| The NPD Manager shows you evidence of consumer trials that are carried out for some new products prior to full-scale launch.  | "8.3.4 d) ... conducted to ensure that the design and development outputs meet ..."       |
| The NPD Manager explains that an approved external laboratory is used to perform shelf-life stability trials on some formulations during product development.   | "8.3.2 e) ... external ... resource needs for the design and development of products ..." |

To complete the table click on the blank section you want to complete so it is highlighted in red and then click on the ISO 9001 clause 8.3 extracts listed below. Alternatively, drag and drop each clause to the audit evidence that applies.

"8.3.2 e) ... internal ... resource needs for the design and development of products ..."

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"8.3.4 d) ... conducted to ensure that the design and development outputs meet ..."

"8.3.5 ... retain documented information ..."

"8.3.6 ... retain documented information ..."

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## PECB ISO-9001-Lead-Auditor Exam Syllabus Topics:

| Topic   | Details  |
|---------|--|
| Topic 1 | <ul style="list-style-type: none"> <li>Fundamental audit concepts and principles: Questions about interpreting and applying the main concepts and principles related to a QMS audit appear in this topic.</li> </ul> |
| Topic 2 | <ul style="list-style-type: none"> <li>Conducting an ISO 9001 audit: It evaluates your skills to conduct a QMS audit.</li> </ul>   |
| Topic 3 | <ul style="list-style-type: none"> <li>Preparing an ISO 9001 audit: This topic covers sub-topics related to preparing a quality management system audit.</li> </ul>  |
| Topic 4 | <ul style="list-style-type: none"> <li>Managing an ISO 9001 audit program: This topic evaluates your abilities to establish and managing a QMS audit program.</li> </ul>   |

## PECB QMS ISO 9001:2015 Lead Auditor Exam Sample Questions (Q57-Q62):

### NEW QUESTION # 57

The following are stages of an audit, put them in the order they would be conducted.

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The first and last stages have been done for you.

To complete the sequence click on the blank section you want to complete so it is highlighted in red and then click on the applicable text from the options below. Alternatively, drag and drop the options to the appropriate blank section.

- Establishing the audit programme objectives
- 
- 
- 
- 
- Conducting the audit activities

Determining and evaluating the audit programme risks and opportunities

Initiating the audit

Establishing the audit programme

Preparing all audit activity

**Answer:**

**Explanation:**

The following are stages of an audit, put them in the order they would be conducted.

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- Establishing the audit programme objectives
 

Determining and evaluating the audit programme risks and opportunities
- Establishing the audit programme
 

Initiating the audit
- Initiating the audit
 

Preparing all audit activity
- Conducting the audit activities

Determining and evaluating the audit programme risks and opportunities

Initiating the audit

Establishing the audit programme

Preparing all audit activity

**Explanation:**

Establishing the audit programme objectives

Determining and evaluating the audit programme risks and opportunities

Establishing the audit programme

Initiating the audit

Preparing all audit activity

Conducting the audit activities

To complete the sequence, you can drag and drop the options to the appropriate blank section.

Here is a brief explanation of each stage:

**Establishing the audit programme objectives:** This is the first stage of the audit process, where the purpose, scope, and criteria of the audit programme are defined. The audit programme objectives should be aligned with the strategic direction and policies of the organization, and should address the needs and expectations of the interested parties<sup>12</sup>.

**Determining and evaluating the audit programme risks and opportunities:** This is the second stage of the audit process, where the factors that can affect the achievement of the audit programme objectives are identified and assessed. The audit programme risks and opportunities should consider the internal and external issues, the requirements and changes of the interested parties, and the results and feedback from previous audits<sup>12</sup>.

**Establishing the audit programme:** This is the third stage of the audit process, where the audit programme is designed and implemented. The audit programme should include the audit programme procedures, the audit programme resources, the audit methods and techniques, the audit frequency and schedule, and the audit programme performance indicators<sup>12</sup>.

**Initiating the audit:** This is the fourth stage of the audit process, where the audit is prepared and planned. The audit initiation involves selecting the audit team, establishing the contact with the auditee, defining the audit objectives, scope, and criteria, developing the audit plan, and conducting the document review<sup>123</sup>.

**Preparing all audit activity:** This is the fifth stage of the audit process, where the audit activities are organized and coordinated. The audit preparation involves assigning the audit tasks, communicating with the auditee and the audit team, arranging the logistics, preparing the working documents, and conducting the opening meeting<sup>123</sup>.

**Conducting the audit activities:** This is the sixth and final stage of the audit process, where the audit evidence is collected and evaluated. The audit conduct involves performing the audit activities, such as interviews, observations, document reviews, and tests, documenting the audit findings, preparing the audit conclusions, and conducting the closing meeting<sup>123</sup>.

I hope this helps you with your ISO 9001 Lead Auditor objectives and content. If you have any further questions, please feel free to ask. # References: 1: ISO 19011:2018 - Guidelines for auditing management systems 2: Audit Process | Flowchart | Summary - Accountingguide 3: What are the Stages of the Auditing Process & Why it is Important ...

### NEW QUESTION # 58

Select the words that best complete the sentence:

**Answer:**

### Explanation:

Select the words that best complete the sentence:

In the context of a third-party audit, the amount of detail provided in the audit plan should reflect the scope and complexity of the audit, as well as the risk of not achieving the audit objectives.

To complete the sentence with the best word(s), click on the blank section you want to complete so it is highlighted in red and then click on the applicable text from the option(s) below. Alternatively, drag and drop the option(s) to the appropriate blank section.

time scope management's expectation requirements

### Explanation:

According to the ISO 19011:2018 document, the audit plan should provide the basis for agreement regarding the conduct and scheduling of the audit activities. The amount of detail provided in the audit plan should reflect the scope and complexity of the audit, as well as the risk of not achieving the audit objectives<sup>1</sup>. The scope of the audit refers to the extent and boundaries of the audit, such as the audit criteria, the audit objectives, the organizational and functional units, and the processes to be audited<sup>1</sup>. The complexity of the audit refers to the degree of difficulty or intricacy of the audit, such as the number and diversity of the auditees, the audit criteria, the audit methods, and the audit team composition<sup>2</sup>. The risk of not achieving the audit objectives refers to the possibility that the audit may fail to provide reliable and sufficient audit evidence to support the audit conclusions and report<sup>1</sup>.

Therefore, the complete sentence is:

In the context of a third-party audit, the amount of detail provided in the audit plan should reflect the scope and complexity of the audit, as well as the risk of not achieving the audit objectives.

References: 1: ISO 19011:2018 - Guidelines for auditing management systems 2: Audit Complexity - an overview | ScienceDirect Topics

### NEW QUESTION # 59

What does an auditor evaluate during an audit follow-up?

- **A. The effectiveness of all corrections and corrective actions taken**
- B. If internal audits and management reviews are being planned and performed
- C. The auditee's site-specific conditions

**Answer: A**

### Explanation:

Comprehensive and Detailed In-Depth Explanation: According to ISO 19011:2018, Clause 6.6 (Audit Follow-Up):

- \* The primary focus of an audit follow-up is verifying that corrective actions were effectively implemented.
- \* Internal audits and management reviews (B) are part of routine QMS operations, not the main objective of follow-ups.
- \* Site conditions (C) are relevant but secondary to verifying corrective action effectiveness.

Thus, A is the correct answer.

### NEW QUESTION # 60

What are the criteria for reviewing documented information?

- **A. Content, format, and the procedure for managing documented information**
- B. Language of documented information, internal audit reports, client feedback
- C. Archive, volume, and confidentiality of documented information

**Answer: A**

### Explanation:

Comprehensive and Detailed In-Depth Explanation: According to ISO 9001:2015, Clause 7.5.2 (Creating and Updating Documented Information), the criteria for reviewing documented information include:

- \* Content - The accuracy and relevance of the information.
- \* Format - Ensuring readability and proper structuring (e.g., language, versioning).
- \* Procedure for managing documented information - Ensuring control, access, and updates.

Other options, such as internal audit reports and client feedback, are important for overall QMS evaluation but are not the main criteria for reviewing documented information.

### NEW QUESTION # 61

You are conducting a third-party audit to ISO 9001 and interviewing the Training Manager. She explains that training is more important than ever because the organisation has had to reduce the number of staff employed. Many of the remaining staff are now required to be 'multi-skilled'. You ask to see plans for the multi-skilling training and are shown plans that look comprehensive, and include both 'on the job' training and internal and external training courses.

The records indicate that several staff required parts of their training to be repeated one month after the first training was provided. You ask why this was needed and are told that an investigation of customer complaints identified that several staff members did not complete certain tasks in the correct manner. The extra training was therefore recommended as a corrective action.

Based on this interview, which two of the following audit trails would be the most appropriate to follow?

Select the two most appropriate audit trails from the following.

- A. Determine whether customers were consulted about the risks associated with the multi-skilling training.
- B. Ask the members of staff whether they found the training received useful.
- C. Assess whether Quality objectives are being met.
- **D. Ask if customer complaints had ceased since the multi-skilled training finished.**
- **E. Review records to assess if all planned training has been completed.**
- F. Determine whether management has assessed the impact of staff reduction on the organisation's ability to meet its objectives.

**Answer: D,E**

Explanation:

When conducting a third-party audit to ISO 9001, especially in the context of training and corrective actions taken due to customer complaints, the most appropriate audit trails to follow would be:

A: Ask if customer complaints had ceased since the multi-skilled training finished. This audit trail is relevant because it directly relates to the effectiveness of the corrective action taken. If customer complaints have decreased or ceased, it could indicate that the additional training was effective.

F: Review records to assess if all planned training has been completed. This trail is important to ensure that the training plan has been fully implemented and to verify that all staff members have received the necessary training. It also helps in assessing the adequacy of the training in terms of content, frequency, and outcomes.

These two trails, A and F, are closely linked to the issue of customer complaints and the organization's response to them. They provide insight into whether the actions taken were suitable and whether they have led to improvements in staff performance and customer satisfaction. The other options, while potentially useful, do not directly address the immediate concern of the effectiveness of the corrective actions taken in response to the customer complaints.

## NEW QUESTION # 62

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