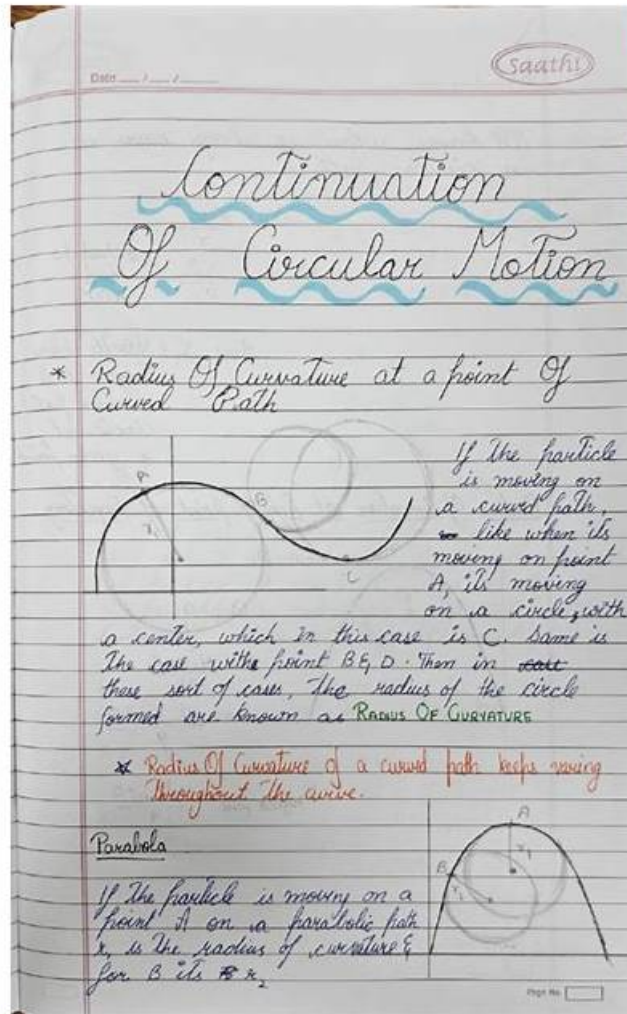


SAP C-BCSCX-2502 Printable PDF | Free C-BCSCX-2502 Test Questions



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SAP C-BCSCX-2502 Exam Syllabus Topics:

Topic	Details
Topic 1	<ul style="list-style-type: none">Integration Across CX Solutions: This part focuses on how the various SAP CX solutions work together as an integrated system. It examines the Presales Consultant's understanding of how integration among commerce, customer data, marketing, sales, and service solutions enhances consistency, efficiency, and personalization across customer interactions.
Topic 2	<ul style="list-style-type: none">Understanding the SAP Customer Experience Portfolio: This subtopic assesses the Presales Consultant's ability to grasp the structure and components of the SAP Customer Experience (CX) portfolio. It involves recognizing the key solution areas—commerce, customer data, marketing, sales, and service and understanding how they form a unified offering aimed at enhancing customer relationships.

Topic 3	<ul style="list-style-type: none"> • Articulating Value and Business Outcomes: This subtopic evaluates the Consultant's skill in communicating the overall value of the SAP Customer Experience portfolio. It includes the ability to demonstrate how the integrated solutions lead to stronger customer engagement and ultimately support the achievement of key business outcomes.
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SAP Certified - Positioning SAP Business Suite via SAP Customer Experience Solutions Sample Questions (Q15-Q20):

NEW QUESTION # 15

How does SAP Customer Experience support end-to-end processes?

Note: There are 3 correct answers to this question.

- A. It provides seamless connectivity to teams with the correct information at the right time.
- B. It provides permanent awareness of customer expectations.
- C. It enables organizations to deliver personalized customer engagement data.
- D. It enables processing of accounting data.
- E. It provides permanent transparent and personalized data related to maintenance plants.

Answer: A,B,C

NEW QUESTION # 16

Which feature is available in SAP Commerce Cloud?

- A. Bounce management for new prospects
- B. Product catalog
- C. Case processing with registered products
- D. Management for intercompany sales processes

Answer: B

NEW QUESTION # 17

Which SAP solutions help to drive profitable growth by pairing SAP Customer Experience and SAP Business Technology Platform?

Note: There are 3 correct answers to this question.

- A. SAP Customer Data Cloud
- B. SAP Successfactors
- C. SAP Cloud ALM
- D. SAP Analytics Cloud

Answer: A,C,D

NEW QUESTION # 18

What are some of the features of SAP Commerce Cloud?

Note: There are 3 correct answers to this question.

- A. Customer credit scoring
- B. Management of opportunities
- C. Support end-to-end e-commerce processes
- D. Checkout and payment modules
- E. Delivery of an e-commerce platform

Answer: C,D,E

NEW QUESTION # 19

What are some of the aspects that help differentiate SAP Customer Experience solutions in the market?

Note: There are 3 correct answers to this question.

- A. Offering scalability and flexibility
- B. Including integration capabilities
- C. Providing expertise in purchase processes
- D. Providing industry expertise

Answer: A,B,D

NEW QUESTION # 20

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By reviewing these results, you will be able to know and remove your mistakes. These C-BCSCX-2502 practice exams are created as per the pattern of the SAP Certified - Positioning SAP Business Suite via SAP Customer Experience Solutions (C-BCSCX-2502) real examination. Therefore, SAP Certified - Positioning SAP Business Suite via SAP Customer Experience Solutions (C-BCSCX-2502) mock exam takers will experience the real exam environment. It will calm down their nerves so they can appear in the C-BCSCX-2502 final test without anxiety or fear.

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