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## Avaya IP Office™ Platform Implement Certified Exam Sample Questions (Q34-Q39):

**NEW QUESTION # 34**

Which component is required to support Avaya 9500 series digital phones on IP Office?

- A. TCM8 card
- B. Phone 8 card
- C. SIP trunk license
- D. Voicemail Pro

**Answer: A**

Explanation:
The TCM8 card (Option A) supports Avaya 9500 series digital phones on the IP500 V2 by providing digital station ports. Option B (Phone 8) is for analog phones, Option C is for trunks, and Option D is for voicemail- not digital phones.References: Avaya IP Office IP500 V2 Installation Manual.

## NEW QUESTION # 35
For maximum capacity without a 4-port expansion card, how many external expansion modules may be added to an IP500 V2?

- A. 0
- B. 1
- C. 2
- D. 3

**Answer: C**

Explanation:
The Avaya IP Office IP500 V2 is a control unit that supports external expansion modules to increase capacity for trunks and extensions. Without a 4-port expansion card, the IP500 V2 supports up to 8 external expansion modules. Each module can provide additional ports for analog phones, digital stations, or trunks (e.g., DS16, DS30, or analog trunk modules). The limitation of 8 is due to the system's backplane and power capacity without additional expansion hardware. Option A (4) is too low, Option C (14) exceeds the maximum even with a 4-port card (which allows up to 12), and Option D (18) is not supported under any configuration. References: Avaya IP Office IP500 V2 Installation Manual, Capacity Guidelines.

## NEW QUESTION # 36
Which feature allows users to log in and out of multiple hunt groups?

- A. Hot Desking
- B. Mobile Twinning
- C. Group Login/Logout
- D. Call Pickup

**Answer: C**

Explanation:
"Group Login/Logout" (Option B) enables users to dynamically join or leave multiple hunt groups using feature codes or phone buttons, ideal for flexible staffing. Option A (Hot Desking) is for logging into different phones, Option C (Call Pickup) is for answering others' calls, and Option D (Mobile Twinning) is unrelated to hunt groups.References: Avaya IP Office Hunt Group Configuration Guide.

## NEW QUESTION # 37
Where are the backups for Voicemail Pro arranged?

- A. In Voicemail Pro Preference > General options > Backup & Restore
- B. In the Manager program backup setting
- C. Through the PC backup method
- D. In the automatic backup at midnight

**Answer: A**

Explanation:
Voicemail Pro, an advanced voicemail application for IP Office, includes a built-in backup and restore feature. Option D, "In Voicemail Pro Preference > General options > Backup & Restore," is correct because the Voicemail Pro client interface allows administrators to configure automatic backups under the
"Preferences" menu, specifically in the "Backup & Restore" section. Here,settings like backup frequency, location, and retention can be defined. Option A (Manager program) is incorrect as Manager handles system configuration backups, not Voicemail Pro specifically. Option B (automatic backup at midnight) is a partial truth but lacks specificity, as the timing is configurable in Voicemail Pro settings. Option C (PC backup method) is vague and not a standard feature of Voicemail Pro.References: Avaya IP Office Voicemail Pro Administration Guide.

## NEW QUESTION # 38
On an IP Office 500V2, how is the default operating mode of A-Law or u-Law configured?

- **A. It is on the System SD cards**
- B. It is entered in the BootP file
- C. It is configured using Manager
- D. It is checked during system startup

**Answer: A**

## NEW QUESTION # 39
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