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WGU- D075: Information Technology

Management Essentials Exam (Latest 2025/
2026 Update) Questions and Verified

Answers 100% Correct Grade A

Many websites keep track of a user's actions and information. They store much of this information on the user's computer in a private folder on the hard drive. What are these very small files called? - ANSWER Tracking cookies

What is the title of the person in the organization who is directly responsible for the setup and operation of the organization's networks, including hardware and software? - ANSWER Network administrator

In today's environment, more and more companies are providing "smart" household items such as lights, doorbells, and refrigerators that can be controlled via applications on consumers' phones or tablets. What is the common term for this type of technology? - ANSWER Internet of things

What is the purpose of a universal serial bus (USB) on a laptop or desktop computer? - ANSWER It allows the computer to connect peripheral devices

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# WGU Information Technology Management QGC1 Sample Questions (Q157-Q162):

# **NEW QUESTION #157**

What is the purpose of project communication management?

- A. To define quality standards for deliverables
- B. To document who is responsible for tasks
- C. To monitor risks that could affect communication
- D. To ensure the right people receive the right information

#### Answer: D

#### Explanation:

Project communication management ensures that the right information is delivered to the right stakeholders at the right time. It defines how information flows within a project, supporting collaboration, decision-making, and stakeholder engagement.

Option A: Quality standards are part of quality management, not communication.

Option C: Risk management addresses communication risks, but communication management's purpose is broader.

Option D: Responsibility documentation belongs to resource or responsibility assignment matrices, not communication.

Thus, the purpose is to ensure the right people receive the right information.

Reference:

WGU Information Technology Management - Project Management Knowledge Areas, section on Communication Management.

# **NEW QUESTION #158**

Which type of software would a company use to view the physical world with computer-generated layers of information added to it?

- A. Neural network
- B. Augmented reality
- C. Expert systems
- D. Intelligent agent

# Answer: B

#### Explanation:

Understanding Augmented Reality (AR):

AR overlays digital content onto the physical world, enhancing real-world environments with computer-generated information. Examples include AR applications for navigation, product visualization, and immersive training.

Use Case in Organizations:

Companies use AR to provide enriched customer experiences, visualize complex data, and streamline operations.

For example, AR apps can show additional product details or simulate how a product fits into a real-world environment.

Why Other Options Are Incorrect:

Option A (Expert systems): Expert systems use rule-based logic to solve problems but do not overlay information on the real world. Option B (Intelligent agent): Intelligent agents automate tasks and do not involve AR functionalities.

Option C (Neural network): Neural networks focus on data processing, not augmenting reality.

"Augmented Reality in Enterprise Applications" - Harvard Business Review AR Standards and Applications - AR Association

# **NEW QUESTION #159**

Which system provides a foundation for collaboration between departments, enabling people in different business areas to communicate?

• A. Supply chain management (SCM)

- B. Enterprise resource planning (ERP)
- C. Electronic data interchange (EDI)
- D. Customer relationship management (CRM)

#### Answer: B

Explanation:

Definition of ERP Systems:

ERP integrates core business processes across various departments, such as finance, HR, procurement, and production.

It creates a centralized communication platform for cross-departmental collaboration and seamless data sharing.

Purpose of ERP:

Ensures real-time data visibility across the organization.

Promotes collaboration by eliminating data silos and enabling efficient workflows.

Incorrect Options Analysis:

- B. Supply Chain Management (SCM): Focuses on logistics and supply chain optimization, not general collaboration.
- C. Customer Relationship Management (CRM): Concentrates on customer interactions.
- D . Electronic Data Interchange (EDI): Facilitates data sharing with external partners, not internal collaboration. and Documents of Information Technology Management:

"ERP Integration Best Practices" (Gartner).

ITIL Service Design: ERP Modules Overview (Axelos).

### **NEW QUESTION # 160**

Which business layer implements the processes, organizational designs, and compensation structures that enable the company to execute plans?

- A. Corporate
- B. Strategy
- C. Systems
- D. Operating

# Answer: D

#### Explanation:

The Operating layer is responsible for the execution of business processes, organizational structures, and compensation strategies. This layer ensures that the strategies defined at the corporate and strategic levels are effectively implemented. It focuses on operational management, workforce incentives, and aligning business activities with organizational goals. References:

Kaplan, R. S., & Norton, D. P. (1996). The Balanced Scorecard: Translating Strategy into Action. Harvard Business Press. Porter, M. E. (1985). Competitive Advantage: Creating and Sustaining Superior Performance.

# **NEW QUESTION # 161**

How can a chief information officer become a transformational leader?

- A. By prioritizing operational stability and change
- B. By driving innovation and business growth
- C. By overseeing non-technical business functions
- D. By focusing on maintaining existing systems

# Answer: B

# Explanation:

Comprehensive and Detailed Explanation From Exact Extract:

A transformational leader is characterized by the ability to inspire change, encourage innovation, and move the organization toward future goals, not just maintain the status quo. For a chief information officer (CIO), becoming a transformational leader requires: Using technology to drive innovation, not just support operations.

Aligning IT initiatives with business growth, competitive advantage, and strategic transformation.

Championing new digital capabilities, such as automation, data-driven decision-making, and new customer experiences.

Encouraging experimentation and supporting cultural change around technology adoption.

Why the other options are incorrect:

- A. By overseeing non-technical business functions CIOs may partner with non-technical areas, but simply overseeing them does not make leadership transformational. The focus is on how they lead and innovate with technology.
- B. By prioritizing operational stability and change This is mixed and vague. Operational stability is important, but transformational leadership emphasizes bold changes and innovation over just keeping systems running.
- C . By focusing on maintaining existing systems This describes a maintenance-oriented or transactional IT leader, not a transformational one.

Thus, a CIO becomes a transformational leader primarily by driving innovation and business growth through strategic use of technology, making Option D correct.

# **NEW QUESTION # 162**

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