

# Agentforce-Specialist Exam Simulator, New APP Agentforce-Specialist Simulations



P.S. Free & New Agentforce-Specialist dumps are available on Google Drive shared by GetValidTest:  
[https://drive.google.com/open?id=1RhQQO2J8mmhkwYYCi\\_qSqr8JTQfQD9l](https://drive.google.com/open?id=1RhQQO2J8mmhkwYYCi_qSqr8JTQfQD9l)

The Salesforce Certified Agentforce Specialist Agentforce-Specialist pdf questions and practice tests are designed and verified by a qualified team of Agentforce-Specialist exam trainers. They strive hard and make sure the top standard and relevancy of Salesforce Certified Agentforce Specialist Agentforce-Specialist Exam Questions. So rest assured that with the Agentforce-Specialist real questions you will get everything that you need to prepare and pass the challenging Salesforce Certified Agentforce Specialist Agentforce-Specialist exam with good scores.

## Salesforce Agentforce-Specialist Exam Syllabus Topics:

Topic	Details
Topic 1	<ul style="list-style-type: none"><li>• Data Cloud for Agentforce: This domain covers Agentforce Data Library types, improving responses with unstructured data through chunking and indexing, understanding retrievers, and selecting keyword, vector, or hybrid search types.</li></ul>
Topic 2	<ul style="list-style-type: none"><li>• Development Lifecycle: This area addresses testing agents in Testing Center, deploying from sandbox to production, and managing agent adoption and monitoring.</li></ul>
Topic 3	<ul style="list-style-type: none"><li>• Prompt Engineering: This section focuses on using Prompt Builder, managing user roles, creating prompt templates with field generation and flex types, selecting grounding techniques, and applying best practices for effective prompts.</li></ul>
Topic 4	<ul style="list-style-type: none"><li>• Multi-Agent Interoperability: This domain explains Model Context Protocol (MCP), agent-to-agent communication, and when to use Agent API for system interactions.</li></ul>
Topic 5	<ul style="list-style-type: none"><li>• AI Agents: This domain covers configuring agent behavior, understanding the reasoning engine, selecting topics and actions for agent types, managing Agent User security, choosing appropriate agent types, and connecting agents to various channels.</li></ul>

>> Agentforce-Specialist Exam Simulator <<

## New APP Agentforce-Specialist Simulations - Agentforce-Specialist Latest Test Cram

Our services before, during and after the clients use our Agentforce-Specialist study materials are considerate. Before the purchase, the clients can download and try out our Agentforce-Specialist study materials freely. During the clients use our products they can

contact our online customer service staff to consult the problems about our products. After the clients use our Agentforce-Specialist Study Materials if they can't pass the test smoothly they can contact us to require us to refund them in full and if only they provide the failure proof we will refund them at once. Our company gives priority to the satisfaction degree of the clients and puts the quality of the service in the first place.

## Salesforce Certified Agentforce Specialist Sample Questions (Q238-Q243):

### NEW QUESTION # 238

Universal Containers (UC) wants to enable its sales team to get insights into product and competitor names mentioned during calls. How should UC meet this requirement?

- A. Enable Einstein Conversation Insights, assign permission sets, define recording managers, and customize insights with up to 50 competitor names.
- B. Enable Einstein Conversation Insights, enable sales recording, assign permission sets, and customize insights with up to 50 products.
- C. Enable Einstein Conversation Insights, connect a recording provider, assign permission sets, and customize insights with up to 25 products.

**Answer: C**

Explanation:

Comprehensive and Detailed In-Depth Explanation:

UC wants insights into product and competitor mentions during sales calls, leveraging Einstein Conversation Insights. Let's evaluate the options.

\* Option A: Enable Einstein Conversation Insights, connect a recording provider, assign permission sets, and customize insights with up to 25 products. Einstein Conversation Insights analyzes call recordings to identify keywords like product and competitor names. Setup requires enabling the feature, connecting an external recording provider (e.g., Zoom, Gong), assigning permission sets (e.g., Einstein Conversation Insights User), and customizing insights by defining up to 25 products or competitors to track. Salesforce documentation confirms the 25-item limit for custom keywords, making this the correct, precise answer aligning with UC's needs.

\* Option B: Enable Einstein Conversation Insights, assign permission sets, define recording managers, and customize insights with up to 50 competitor names. There's no "recording managers" role in Einstein Conversation Insights setup-integration is with a provider, not a manager designation.

The limit is 25 keywords (not 50), and the option omits the critical step of connecting a provider, making it incorrect.

\* Option C: Enable Einstein Conversation Insights, enable sales recording, assign permission sets, and customize insights with up to 50 products. "Enable sales recording" is vague-Conversation Insights relies on external providers, not a native Salesforce recording feature. The keyword limit is 25, not 50, making this incorrect despite being closer than B.

Why Option A is Correct:

Option A accurately reflects the setup process and limits for Einstein Conversation Insights, meeting UC's requirement per Salesforce documentation.

References:

Salesforce Help: Set Up Einstein Conversation Insights- Details provider connection and 25-keyword limit.

Trailhead: Einstein Conversation Insights Basics- Covers permissions and customization.

Salesforce Agentforce Documentation: Sales Features- Confirms integration steps.

### NEW QUESTION # 239

A Salesforce Administrator wants to generate personalized, targeted emails that incorporate customer interaction data. The admin wants to leverage large language models (LLMs) to write the emails, and wants to reuse templates for different products and customers.

Which solution approach should the admin leverage?

- A. Create a text field Generation prompt template type
- B. Create a Sales Email prompt template type.
- C. Use sales Email standard templates

**Answer: B**

Explanation:

To generate personalized emails using LLMs while reusing templates:

\* Sales Email Prompt Template Type (Option C): Designed specifically for generating dynamic email content by combining LLMs

with structured templates. It allows admins to define placeholders (e.g., customer name, product details) and reuse templates across scenarios.

\* Option A: Standard email templates lack LLM integration and dynamic personalization.

\* Option B: "t field Generation" is not a valid Salesforce prompt template type.

References:

\* Salesforce Help: Sales Email Prompt Templates

\* Describes using Sales Email prompt templates to "generate targeted emails using dynamic data and LLMs."

## NEW QUESTION # 240

Universal Containers (UC) wants to ensure the effectiveness, reliability, and trust of its agents prior to deploying them in production. UC would like to efficiently test a large and repeatable number of utterances.

What should the Agentforce Specialist recommend?

- **A. Create a CSV file with UC's test cases in Agentforce Testing Center using the testing template.**
- B. Leverage the Agent Large Language Model (LLM) UI and test UC's agents with different utterances prior to activating the agent.
- C. Deploy the agent in a QA sandbox environment and review the Utterance Analysis reports to review effectiveness.

**Answer: A**

Explanation:

Comprehensive and Detailed In-Depth Explanation: The goal of Universal Containers (UC) is to test its Agentforce agents for effectiveness, reliability, and trust before production deployment, with a focus on efficiently handling a large and repeatable number of utterances. Let's evaluate each option against this requirement and Salesforce's official Agentforce tools and best practices.

\* Option A: Leverage the Agent Large Language Model (LLM) UI and test UC's agents with different utterances prior to activating the agent. While Agentforce leverages advanced reasoning capabilities (powered by the Atlas Reasoning Engine), there's no specific "Agent Large Language Model (LLM) UI" referenced in Salesforce documentation for testing agents. Testing utterances directly within an LLM interface might imply manual experimentation, but this approach lacks scalability and repeatability for a large number of utterances. It's better suited for ad-hoc testing of individual responses rather than systematic evaluation, making it inefficient for UC's needs.

\* Option B: Deploy the agent in a QA sandbox environment and review the Utterance Analysis reports to review effectiveness. Deploying an agent in a QA sandbox is a valid step in the development lifecycle, as sandboxes allow testing in a production-like environment without affecting live data.

However, "Utterance Analysis reports" is not a standard term in Agentforce documentation. Salesforce provides tools like Agent Analytics or User Utterances dashboards for post-deployment analysis, but these are more about monitoring live performance than pre-deployment testing. This option doesn't explicitly address how to efficiently test a large and repeatable number of utterances before deployment, making it less precise for UC's requirement.

\* Option C: Create a CSV file with UC's test cases in Agentforce Testing Center using the testing template. The Agentforce Testing Center is a dedicated tool within Agentforce Studio designed specifically for testing autonomous AI agents. According to Salesforce documentation, Testing Center allows users to upload a CSV file containing test cases (e.g., utterances and expected outcomes) using a provided template. This enables the generation and execution of hundreds of synthetic interactions in parallel, simulating real-world scenarios. The tool evaluates how the agent interprets utterances, selects topics, and executes actions, providing detailed results for iteration. This aligns perfectly with UC's need for efficiency (bulk testing via CSV), repeatability (standardized test cases), and reliability (systematic validation), ensuring the agent is production-ready. This is the recommended approach per official guidelines.

Why Option C is Correct: The Agentforce Testing Center is explicitly built for pre-deployment validation of agents. It supports bulk testing by allowing users to upload a CSV with utterances, which is then processed by the Atlas Reasoning Engine to assess accuracy and reliability. This method ensures UC can systematically test a large dataset, refine agent instructions or topics based on results, and build trust in the agent's performance- all before production deployment. This aligns with Salesforce's emphasis on testing non-deterministic AI systems efficiently, as noted in Agentforce setup documentation and Trailhead modules.

References:

\* Salesforce Trailhead: Get Started with Salesforce Agentforce Specialist Certification Prep- Details the use of Agentforce Testing Center for testing agents with synthetic interactions.

\* Salesforce Agentforce Documentation: Agentforce Studio > Testing Center- Explains how to upload CSV files with test cases for parallel testing.

\* Salesforce Help: Agentforce Setup > Testing Autonomous AI Agents- Recommends Testing Center for pre-deployment validation of agent effectiveness and reliability.

### NEW QUESTION # 241

A service manager wants to use Salesforce Prompt Builder to help agents summarize customer case notes after a support call. The summary should:

- \* Capture the customer's issue, troubleshooting steps taken, and next actions.
- \* Be no longer than five sentences.
- \* Use plain language (no technical jargon).

If no next action is identified, the summary should explicitly state "No next action required." Which prompt template follows Salesforce prompt design best practices?  
required."

Format: Use numbered sentences for clarity.

- A. Role: You are a support agent writing a case summary. Task: Provide a professional summary of the issue and troubleshooting steps. Context: Include customer issue, steps taken, and next actions if available. Constraints: No strict sentence limit, but use plain language. If no next action is found, leave it out. Format: Use paragraphs for readability.
- B. Role: You are a case documentation assistant, Task: Write a summary of the support call. Context: Always describe the customer issue, troubleshooting, and resolution details. Constraints: The summary should be comprehensive and professional, but there is no limit on length or language style. Format: Use complete sentences in a narrative style.
- C. Role: You are an experienced support agent. Task: Summarize the case notes, Context: Include customer issue, troubleshooting steps, and next actions. Constraints: Limit to 5 sentences, use plain language, and if no next action is found, state "No next action

**Answer: C**

Explanation:

According to the Salesforce Prompt Builder Best Practices Guide, an effective prompt must include Role, Task, Context, Constraints, and Format clearly defined - a structure known as the RTCCF model. The documentation explains: "Prompts should specify the assistant's role, define a clear task, include context and constraints, and provide output format instructions to ensure predictable and high-quality responses." Option A follows this framework precisely. It defines:

Role: The assistant's identity ("experienced support agent").

Task: Summarizing case notes.

Context: Customer issue, troubleshooting steps, next actions.

Constraints: Limit of 5 sentences, plain language, include "No next action required" if applicable.

Format: Numbered sentences for clarity.

Options B and C omit critical prompt design elements such as strict constraints or output formatting and therefore do not align with Salesforce's prompt design standard.

References (AgentForce Documents / Study Guide):

Salesforce Prompt Builder Guide: "Prompt Structure Using RTCCF Model"

AgentForce Prompt Template Design Guide: "Best Practices for Summarization Prompts" Salesforce AI Prompt Engineering Study Guide

### NEW QUESTION # 242

Universal Containers is rolling out a new generative AI initiative.

Which Prompt Builder limitations should the Agentforce Specialist be aware of?

- A. Rich text area fields are only supported in Flex template types.
- B. Creations or updates to the prompt templates are not recorded in the Setup Audit Trail.
- C. Custom objects are supported only for Flex template types.

**Answer: C**

Explanation:

The Prompt Builder in Salesforce has some specific limitations, one of which is that custom objects are supported only for Flex template types. This means that users must rely on Flex templates to integrate custom objects into their prompts.

\* Option A: While rich text area fields have certain restrictions, this does not pertain to the core limitation of integrating custom objects.

\* Option B: Updates and creations for prompt templates are indeed recorded in the Setup Audit Trail, so this statement is incorrect.

\* Option C: This is the correct answer as it reflects a documented limitation of the Prompt Builder.

### NEW QUESTION # 243

.....

Our company is a professional certificate exam materials provider, we have occupied the field for years, therefore we have rich experiences. Agentforce-Specialist training materials of us are compiled by skilled experts, and they are quite familiar with the exam center, and you can pass the exam just one time by using Agentforce-Specialist Exam Materials of us. In addition, we offer you free update for 365 days after purchasing, and the update version for Agentforce-Specialist training materials will be sent to your email automatically. We have online and offline chat service stuff, if you have any questions, just contact us.

**New APP Agentforce-Specialist Simulations:** <https://www.getvalidtest.com/Agentforce-Specialist-exam.html>

- Pass Guaranteed Quiz 2026 Agentforce-Specialist: Valid Salesforce Certified Agentforce Specialist Exam Simulator □ Search for ➡ Agentforce-Specialist □ and download it for free on ▶ [www.verifiedumps.com](http://www.verifiedumps.com) ◀ website □ Agentforce-Specialist Valid Exam Dumps
- Test Agentforce-Specialist Online ↘ Agentforce-Specialist Reliable Exam Camp □ Reliable Agentforce-Specialist Dumps Sheet □ Search for □ Agentforce-Specialist □ and download exam materials for free through ▷ [www.pdfvce.com](http://www.pdfvce.com) ◁ □ Agentforce-Specialist Valid Test Cram
- Reliable Agentforce-Specialist Test Voucher □ Trustworthy Agentforce-Specialist Source □ Agentforce-Specialist Download Pdf □ Easily obtain free download of ➡ Agentforce-Specialist □□□ by searching on ➤ [www.torrentvce.com](http://www.torrentvce.com) □ □ Agentforce-Specialist Valid Exam Dumps
- Valid Agentforce-Specialist Test Camp □ Agentforce-Specialist Useful Dumps □ Reliable Agentforce-Specialist Test Preparation □ Open { [www.pdfvce.com](http://www.pdfvce.com) } enter □ Agentforce-Specialist □ and obtain a free download □ Trustworthy Agentforce-Specialist Source
- Pass Guaranteed 2026 Salesforce Agentforce-Specialist Authoritative Exam Simulator □ Search for ➡ Agentforce-Specialist □ and obtain a free download on ▷ [www.exam4labs.com](http://www.exam4labs.com) ◁ □ Valid Agentforce-Specialist Exam Forum
- Agentforce-Specialist valid torrent - Agentforce-Specialist latest vce - Agentforce-Specialist exam guide □ Immediately open □ [www.pdfvce.com](http://www.pdfvce.com) □ and search for ➡ Agentforce-Specialist □ to obtain a free download □ New Agentforce-Specialist Exam Simulator
- Reliable Agentforce-Specialist Test Preparation □ Agentforce-Specialist Latest Test Pdf □ Agentforce-Specialist Download Pdf □ Easily obtain □ Agentforce-Specialist □ for free download through ☀ [www.practicevce.com](http://www.practicevce.com) ☀ □ □ Agentforce-Specialist Exam Questions And Answers
- Free PDF Quiz Salesforce - The Best Agentforce-Specialist Exam Simulator □ Open “ [www.pdfvce.com](http://www.pdfvce.com) ” enter ➡ Agentforce-Specialist □ and obtain a free download □ Agentforce-Specialist Download Pdf
- Agentforce-Specialist Test Question □ Valid Agentforce-Specialist Exam Forum □ Valid Study Agentforce-Specialist Questions □ Copy URL ➡ [www.examcollectionpass.com](http://www.examcollectionpass.com) □ open and search for ➤ Agentforce-Specialist □ to download for free ☞ Valid Agentforce-Specialist Exam Forum
- Free PDF Quiz 2026 Salesforce Agentforce-Specialist – High Pass-Rate Exam Simulator □ Copy URL [ [www.pdfvce.com](http://www.pdfvce.com) ] open and search for ➡ Agentforce-Specialist □□□ to download for free □ Trustworthy Agentforce-Specialist Source
- Agentforce-Specialist Test Duration □ Reliable Agentforce-Specialist Test Voucher □ Agentforce-Specialist Exam Questions And Answers □ Search for “ Agentforce-Specialist ” and easily obtain a free download on [ [www.prep4away.com](http://www.prep4away.com) ] □ Valid Agentforce-Specialist Test Camp
- [www.dkcomposite.com](http://www.dkcomposite.com), [bbs.t-firefly.com](http://bbs.t-firefly.com), [www.stes.tyc.edu.tw](http://www.stes.tyc.edu.tw), [www.stes.tyc.edu.tw](http://www.stes.tyc.edu.tw), [www.stes.tyc.edu.tw](http://www.stes.tyc.edu.tw), [wjhsd.instructure.com](http://wjhsd.instructure.com), [www.stes.tyc.edu.tw](http://www.stes.tyc.edu.tw), [myportal.utt.edu.tt](http://myportal.utt.edu.tt), [myportal.utt.edu.tt](http://myportal.utt.edu.tt), [myportal.utt.edu.tt](http://myportal.utt.edu.tt), [myportal.utt.edu.tt](http://myportal.utt.edu.tt), [myportal.utt.edu.tt](http://myportal.utt.edu.tt), [myportal.utt.edu.tt](http://myportal.utt.edu.tt), [myportal.utt.edu.tt](http://myportal.utt.edu.tt), [myportal.utt.edu.tt](http://myportal.utt.edu.tt), [myportal.utt.edu.tt](http://myportal.utt.edu.tt), [myportal.utt.edu.tt](http://myportal.utt.edu.tt), [bbs.netcnmet.net](http://bbs.netcnmet.net), [www.stes.tyc.edu.tw](http://www.stes.tyc.edu.tw), Disposable vapes

BTW, DOWNLOAD part of GetValidTest Agentforce-Specialist dumps from Cloud Storage: [https://drive.google.com/open?id=1RhQQO2J8mmhkwYYCi\\_qSqr8JTQfQD9l](https://drive.google.com/open?id=1RhQQO2J8mmhkwYYCi_qSqr8JTQfQD9l)