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Peoplecert MSP-Practitioner Exam Syllabus Topics:

Topic	Details
Topic 1	<ul style="list-style-type: none">• Problem Solving: Develop expertise in addressing complex programme management challenges and resolving issues efficiently and effectively.
Topic 2	<ul style="list-style-type: none">• Governance and Control: Gain an in-depth understanding of programme governance, including setting up and maintaining governance structures, accountability mechanisms and assurance processes to deliver programme success.
Topic 3	<ul style="list-style-type: none">• Stakeholder Engagement: Learn how to effectively manage diverse stakeholders, including executives, sponsors, team members, suppliers and customers, with advanced communication and relationship-building skills.

Topic 4	<ul style="list-style-type: none"> Quality Management: Understand quality assurance and control processes to ensure that programme deliverables and outcomes meet or exceed defined quality standards.
Topic 5	<ul style="list-style-type: none"> Programme Management: Develop expertise in programme management best practices, mastering principles, themes and processes to help organizations manage programmes effectively.
Topic 6	<ul style="list-style-type: none"> Resource Management: Learn how to allocate and optimize resources (human, financial and material) effectively, even in complex and changing environments, to achieve programme objectives.

Peoplecert MSP Practitioner, 5th edition Exam Sample Questions (Q112-Q117):

NEW QUESTION # 112

The programme manager has produced a rough estimate of costs based on the recently completed roll-out of smart metered services to electricity and gas customers.

Is this an appropriate application of the 'identify the programme' process, and why?

- A. No, because a detailed financial plan will be developed to understand the costs during the 'plan progressive delivery' process
- B. Yes, because the programme manager needs to have some understanding of the cost before agreeing to proceed (or close)**
- C. Yes, because time should not be wasted creating detailed costs and budgets during the 'identify the programme' process
- D. No, because the previous roll-out of smart metering services was for electricity and gas, not water, and the costs will be different

Answer: B

Explanation:

Comprehensive and Detailed 200 to 250 words of Explanation From Exact Extract of project- programme-and-portfolio-management of 5th Edition MSP:

In the 'Identify the programme' process, the goal is to establish a high-level justification for the programme.

At this early stage, detailed information is rarely available, and the investment of significant time and resources into precise budgeting is not yet warranted. However, a "rough order of magnitude" estimate is essential for the Sponsoring Group to make an informed decision about whether the programme is worth pursuing.

Option B is the correct answer because the Programme Brief must contain a high-level business case. This includes an initial estimate of costs, benefits, and risks. The use of historical data (the previous electricity and gas rollout) is a common and appropriate technique for "top-down" estimation during this process. This

"understanding of the cost" allows the SRO to determine if the programme aligns with the organization's financial capacity before committing to the more expensive 'Design the outcomes' and 'Plan progressive delivery' processes. While Option A is partially true in that detailed budgets aren't required yet, the reason it is appropriate is specifically to enable the initial "go/no-go" decision. Option C is incorrect because while more detail is added later, some estimation is mandatory now. Option D is a valid risk to the accuracy of the estimate, but it does not make the application of the process inappropriate; adjustments for the different utility types would simply be part of the estimation logic.

NEW QUESTION # 113

Select the best option defined by following sentence: 'Action of carrying out the coordinated organization, direction and implementation of dossier of projects and transformation activities to achieve desired outcomes'

- A. Programme Management**
- B. Project Management
- C. Portfolio Management
- D. Organizational Management

Answer: A

Explanation:

Programme Management is defined as "the action of carrying out the coordinated organization, direction and implementation of a dossier of projects and transformation activities to achieve outcomes and realize benefits of strategic importance to business." This definition emphasizes the coordinated approach to managing multiple related projects and transformation activities together, rather

than in isolation, to ensure strategic objectives are met and benefits are realized. It distinguishes programme management from project management, which focuses on individual projects, and portfolio management, which handles selection and prioritization rather than delivery.

NEW QUESTION # 114

Which of the following is kind of a vision led programme?

- A. Must do programmes due to change in legislation
- **B. Public programme started to fulfil electoral promises**
- C. Programme evolved from concurrent, individual projects with need to ensure compliance to organization strategy
- D. Programme focused on bringing organization in tune with laws of the country of operations

Answer: B

NEW QUESTION # 115

Which of following is not expected from senior leadership of programme?

- A. Empowered decision making
- B. Skilful in active management of cultural and people issues
- **C. Good budgeting and resource allocation skills**
- D. Ability to create a compelling vision portraying a beneficial future

Answer: C

Explanation:

Good budgeting and resource allocation are typically the responsibilities of the Programme Manager or Project Managers, not senior leadership. Senior leadership focuses on strategic and cultural aspects such as vision creation and empowered decision-making. The MSP Practitioner clarifies, "Good budgeting and resource allocation skills ... is done by programme manager/project managers," distinguishing operational financial management from senior leadership duties.

NEW QUESTION # 116

Three pieces of information should be documented in the information approach section of the programme strategy. In which section should this information be documented?

□

Answer:

Explanation:

□ Explanation:

Information

Section

The programme office will maintain master copies of all sections of the TOM. Requests for updates must be approved before being notified to the team Version Control All customer information... will be categorized as 'company confidential'. Anyone needing access must sign the standard company NDA Privacy At the end of the programme, all financial information will be transferred to the UU archive system..

available on request

Retention

Controlling master copies and approving updates is the definition of Version Control. Handling sensitive personal data and NDAs falls under Privacy. Archiving and long-term availability post-programme is the focus of Retention

NEW QUESTION # 117

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