

# Salesforce-AI-Specialist Latest Exam Pdf, Salesforce-AI-Specialist Braindumps Downloads



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## Quiz Salesforce Salesforce-AI-Specialist Unparalleled Latest Exam Pdf

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## Salesforce Certified AI Specialist Exam Sample Questions (Q64-Q69):

### NEW QUESTION # 64

How should an organization use the Einstein Trust layer to audit, track, and view masked data?

- A. Access the audit trail in Setup and export all user-generated prompts.
- B. In Setup, use Prompt Builder to send a prompt to the LLM requesting for the masked data.
- C. Utilize the audit trail that captures and stores all LLM submitted prompts in Data Cloud.

**Answer: C**

Explanation:

The Einstein Trust Layer is designed to ensure transparency, compliance, and security for organizations leveraging Salesforce's AI and generative AI capabilities. Specifically, for auditing, tracking, and viewing masked data, organizations can utilize:

\* Audit Trail in Data Cloud: The audit trail captures and stores all prompts submitted to large language models (LLMs), ensuring that sensitive or masked data interactions are logged. This allows organizations to monitor and audit all AI-generated outputs, ensuring that data handling complies with internal and regulatory guidelines. The Data Cloud provides the infrastructure for managing and accessing this audit data.

\* Why not B? Using Prompt Builder in Setup to send prompts to the LLM is for creating and managing prompts, not for auditing or tracking data. It does not interact directly with the audit trail functionality.

\* Why not C? Although the audit trail can be accessed in Setup, the user-generated prompts are primarily tracked in the Data Cloud for broader control, auditing, and analysis. Setup is not the primary tool for exporting or managing these audit logs.

More information on auditing AI interactions can be found in the Salesforce AI Trust Layer documentation, which outlines how organizations can manage and track generative AI interactions securely.

### NEW QUESTION # 65

An AI Specialist needs to create a prompt template to fill a custom field named Latest Opportunities Summary on the Account object with information from the three most recently opened opportunities.

How should the AI Specialist gather the necessary data for the prompt template?

- **A. Create a flow to retrieve the opportunity information.**
- B. Select the Account Opportunity object as a resource when creating the prompt template.
- C. Select the latest Opportunities related list as a merge field.

**Answer: A**

Explanation:

To gather the necessary data for populating the Latest Opportunities Summary custom field on the Account object with information from the three most recently opened opportunities, the AI Specialist should create a flow. A flow can be configured to query and retrieve the required opportunity records based on criteria such as their open date. Once the flow has gathered the necessary data, it can be used in a prompt template or other automation processes to populate the custom field on the Account record.

\* Option A is correct because creating a flow allows for dynamic data retrieval and control over the logic for selecting the most recent opportunities.

\* Option B and Option C do not provide sufficient control or data retrieval capabilities needed for this scenario.

References:

\* Salesforce Flow Documentation: <https://help.salesforce.com/s/articleView?id=sf.flow.htm>

### NEW QUESTION # 66

Which configuration must an AI Specialist complete for users to access generative AI-enabled fields in the Salesforce mobile app?

- A. Enable Mobile Prompt Responses.
- **B. Enable Dynamic Forms on Mobile.**
- C. Enable Mobile Generative AI.

**Answer: B**

Explanation:

\* Context of the Question

\* Universal Containers (UC) has generative AI-enabled fields that users can access in the desktop experience.

\* The AI Specialist needs these same fields to be visible and usable in the Salesforce Mobile App.

\* Why Dynamic Forms on Mobile?

\* Dynamic Forms allow you to configure record pages so that fields and sections can appear or be hidden based on certain criteria.

\* When you enable "Dynamic Forms for Mobile," any generative AI-enabled fields placed on the dynamic layout become accessible in the Salesforce mobile experience.

\* There is no standard Setup option labeled "Enable Mobile Generative AI" or "Enable Mobile Prompt Responses" as a universal toggle; the existing official approach is to ensure dynamic forms (and the relevant fields) are supported on mobile.

\* Conclusion

\* Ensuring that these AI-driven fields are visible on mobile is accomplished by turning on Dynamic Forms on Mobile and adding those fields to the dynamic layout. Therefore, Option C is correct.

Salesforce AI Specialist References & Documents

- \* Salesforce Documentation: Dynamic Forms Overview Explains how to enable Dynamic Forms for both desktop and mobile UIs, allowing newly added fields (including generative AI-enabled ones) to display in the Salesforce Mobile App.
- \* Salesforce AI Specialist Study Guide Reiterates that to expose generative AI fields or components in mobile, you must configure dynamic forms and ensure compatibility on mobile layouts.

### NEW QUESTION # 67

What is an AI Specialist able to do when the "Enrich event logs with conversation data" setting in Einstein Copilot is enabled?

- **A. View session data including user input and copilot responses for sessions over the past 7 days.**
- B. Generate details reports on all Copilot conversations over any time period.
- C. View the user click path that led to each copilot action.

**Answer: A**

Explanation:

When the "Enrich event logs with conversation data" setting is enabled in Einstein Copilot, it allows an AI Specialist or admin to view session data, including both the user input and copilot responses from interactions over the past 7 days. This data is crucial for monitoring how the copilot is being used, analyzing its performance, and improving future interactions based on past inputs.

\* This setting enriches the event logs with detailed conversational data for better insights into the interaction history, helping AI specialists track AI behavior and user engagement.

\* Option A, viewing the user click path, focuses on navigation but is not part of the conversation data enrichment functionality.

\* Option C, generating detailed reports over any time period, is incorrect because this specific feature is limited to data for the past 7 days.

Salesforce AI Specialist References: You can refer to this documentation for further insights: [https://help.salesforce.com/s/articleView?id=sf.einstein\\_copilot\\_event\\_logging.htm](https://help.salesforce.com/s/articleView?id=sf.einstein_copilot_event_logging.htm)

### NEW QUESTION # 68

Universal Containers (UC) has a mature Salesforce org with a lot of data in cases and Knowledge articles. UC is concerned that there are many legacy fields, with data that might not be applicable for Einstein AI to draft accurate email responses.

Which solution should UC use to ensure Einstein AI can draft responses from a defined data source?

- A. Work Summaries
- B. Service Replies
- **C. Service AI Grounding**

**Answer: C**

Explanation:

Service AI Grounding is the solution that Universal Containers should use to ensure Einstein AI drafts responses based on a well-defined data source. Service AI Grounding allows the AI model to be anchored in specific, relevant data sources, ensuring that any AI-generated responses (e.g., email replies) are accurate, relevant, and drawn from up-to-date information, such as Knowledge articles or cases.

Given that UC has legacy fields and outdated data, Service AI Grounding ensures that only the valid and applicable data is used by Einstein AI to craft responses. This helps improve the relevance of responses and avoids inaccuracies caused by outdated or irrelevant fields.

Work Summaries and Service Replies are useful features but do not address the need for grounding AI outputs in specific, current data sources like Service AI Grounding does.

For more details, you can refer to Salesforce's Service AI Grounding documentation for managing AI-generated content based on accurate data sources.

### NEW QUESTION # 69

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