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To obtain the Salesforce Health-Cloud-Accredited-Professional Certification, individuals must pass a certification exam that tests their knowledge of the various features of the Health Cloud platform. Health-Cloud-Accredited-Professional exam is designed to test an individual's ability to configure and manage patient data, manage care plans, and understand the various features of the platform. Health-Cloud-Accredited-Professional exam also tests an individual's knowledge of healthcare compliance and regulatory requirements.

Salesforce Health Cloud Accredited Professional certification is also beneficial for healthcare organizations that are looking to hire professionals with specialized knowledge in Health Cloud. Salesforce Health Cloud Accredited Professional certification ensures that the professional has the necessary expertise to implement Health Cloud solutions that can improve patient care and streamline healthcare operations. Additionally, while preparing for the exam, professionals will gain a deeper understanding of Health Cloud

features and functionality, which can be applied to real-world scenarios in healthcare organizations.

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Salesforce Health Cloud Accredited Professional Sample Questions (Q11-Q16):

NEW QUESTION # 11

Which three are steps required to configure Health Cloud? (Choose three.)

- A. Install Health Cloud Unmanaged Packages.
- B. **Configure the console view.**
- C. Install the Health Cloud Managed Package.
- D. **Enable the option for contacts to relate to multiple accounts.**
- E. Verify that Chatter Is enabled.

Answer: B,C,D

Explanation:

To configure Health Cloud, the following steps are required1:

Enable the option for contacts to relate to multiple accounts. This feature allows contacts to be associated with more than one account, which is essential for modeling complex relationships in healthcare.

Install the Health Cloud Managed Package. This package contains the core objects, fields, tabs, components, and other elements that make up Health Cloud.

Configure the console view. This step involves customizing the Health Cloud console app to suit your needs and preferences. You can add or remove tabs, components, page layouts, and other features to optimize your user experience.

Verify that Chatter is enabled. Chatter is a collaboration tool that allows users to communicate and share information within Health Cloud. Chatter is enabled by default in most orgs, but you can check your settings to make sure.

Install Health Cloud Unmanaged Packages. These packages are optional and provide additional functionality for specific use cases, such as utilization management, care programs, or provider search.

NEW QUESTION # 12

Bloomington Caregivers want to offer its patients remote monitoring to bring data from patient devices into Health Cloud.

Which set of records should an administrator populate to implement this functionality?

- A. **Units of Measure, Remote Monitoring Device Types, Care Observations, Code Sets**
- B. Code Sets, Units of Measure, Care Metric Targets, Care Observations
- C. Code Sets, Biometrics, Care Observations, Chart Metrics
- D. Units of Measure, Code Sets, Remote Monitoring Device Types, Care Episodes

Answer: A

Explanation:

In Salesforce Health Cloud, the Remote Monitoring capability enables healthcare providers to capture and analyze patient-generated health data (from devices such as glucose monitors, blood pressure cuffs, or fitness trackers).

To implement this functionality, the following records must be populated:

Units of Measure - Defines the measurement units (e.g., mmHg, bpm, mg/dL) for device readings.

Remote Monitoring Device Types - Represents the categories of patient devices (e.g., heart rate monitor, glucose meter).

Care Observations - Stores the actual readings (vital signs, measurements) coming from the devices.

Code Sets - Provides standardized medical coding (e.g., LOINC, SNOMED, ICD) for interoperability and classification of device data.

Together, these records form the Remote Monitoring data model.

Why not the others?

B . Units of Measure, Code Sets, Remote Monitoring Device Types, Care Episodes Care Episodes are for tracking episodes of care, not device data.

C . Code Sets, Units of Measure, Care Metric Targets, Care Observations Care Metric Targets are for goal setting, not required for capturing device data.

D . Code Sets, Biometrics, Care Observations, Chart Metrics

"Biometrics" and "Chart Metrics" are not the correct Health Cloud objects for Remote Monitoring; instead, Remote Monitoring Device Types + Care Observations are used.

Salesforce Health Cloud Reference:

* Salesforce Health Cloud - Remote Patient Monitoring:

"Use Remote Monitoring Device Types, Units of Measure, Code Sets, and Care Observations to capture and store data from connected health devices."

NEW QUESTION # 13

Which two preference must a salesforce administrator enable to begin using Intelligent Sales for Medical Devices? (Choose two)

- A. Lightning Flows
- B. Lightning App builder
- C. Intelligent Sales
- D. Action Plans
- E. Visit Inventory Management

Answer: C,E

Explanation:

Reference and details below.

NEW QUESTION # 14

Service cloud organization is migrating to health cloud, and only certain teams of users have health cloud use cases . Which users are.....

- A. Care request facility
- B. Care request diagnosis
- C. Users with health cloud use cases or users who need access to health cloud objects require health cloud permission set licences.

What three types of ancillary information can be included in a single care request.

- D. Care request providers
- E. A, C, D
- F. Care request reviews
- G. Care request drug

Answer: C,E

NEW QUESTION # 15

Bloomington Caregivers is launching a patient portal with contact tracing functionality as part of its Health Cloud implementation. Users require the ability to leverage advanced sharing and customizable dashboards.

Which license should a consultant recommend for the external patient users?

- A. Customer Community for Health Cloud
- B. External Apps for Health Cloud
- C. Customer Community Plus for Health Cloud
- D. Experience Cloud for Health Cloud

Answer: D

NEW QUESTION # 16

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