

# IBM C1000-189 Latest Exam Notes & Exam C1000-189 Demo



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## IBM Instana Observability v1.0.277 Administrator - Professional Sample Questions (Q12-Q17):

### NEW QUESTION # 12

Which feature helps automating incident management?

- A. Static code quality checks

- **B. Action framework**
- C. Hotspot visualization
- D. Log visualization

**Answer: B**

Explanation:

Automated incident management in Instana is powered by the "Action Framework." The IBM documentation reads: "Instana's Action Framework enables automated response and remediation to detected incidents via webhooks, script execution, or integrations with ticketing systems." The framework can trigger custom scripts, communicate with ITSM solutions, or directly notify DevOps/SRE teams when a health signature or smart alert activates. This helps shorten resolution times and supports continuous reliability objectives. Other visualizations or static checks, while useful (A, C, D), do not automate response—they only improve observability or code hygiene. The Action Framework is essential to operationalize incident response workflows across modern, distributed environments, as it closes the loop between detection and mitigation.

### NEW QUESTION # 13

What prevents Ansible actions from manual deletion within Instana?

- **A. Default Actions cannot be deleted.**
- B. Actions have been imported.
- C. There is no name specified on the action.
- D. The action is active.

**Answer: A**

Explanation:

IBM Instana documentation is explicit: some action definitions, including default and built-in (such as Ansible) actions supplied by the platform, cannot be manually deleted by users or admins. It states: "Default Actions—including Ansible integration actions pre-defined by Instana—are protected from manual deletion to ensure availability and platform integrity." This ensures that core automation integrations remain functional and the baseline for remediations, regardless of user error or misconfiguration. Custom or imported actions can be removed, but defaults—tagged as such in the UI—are non-removable, safeguarding operational continuity and maintaining standardized integrations across manual and automated workflows. Active status or name presence does not impact deletion ability; it is the default/built-in status (D) that enforces this lock.

### NEW QUESTION # 14

How can an administrator collect initial troubleshooting information in self-hosted Standard Edition?

- A. stanctl trace
- **B. stanctl must-gather**
- C. stanctl debug
- D. stanctl collect

**Answer: B**

Explanation:

Administrators managing self-hosted Standard Edition clusters can generate diagnostic bundles using the verified IBM command `stanctl must-gather`. The documentation specifies: "The '`stanctl must-gather`' command collects logs, configuration files, and relevant diagnostic output from all components for analysis and support submission." This standardized data-collection utility aggregates information across microservices and stores it into an archive for troubleshooting. Other commands (`trace`, `debug`, `collect`) serve specific functions but do not generate the comprehensive support package expected by IBM Support. `Must-gather` ensures inclusion of system status, resource snapshots, and error contexts, effectively accelerating issue resolution. This feature parallels other IBM products' `must-gather` standards, ensuring consistent methodology for customer support cases and automated diagnostics workflow.

### NEW QUESTION # 15

How can OTLP be enabled?

- A. By configuring multiple tracers
- **B. In the settings.hcl**

- C. In the params.yaml
- **D. Using Helm**

**Answer: D**

Explanation:

OTLP (OpenTelemetry Protocol) enables modern, standards-based telemetry with Instana for traces and metrics. The official IBM Instana documentation explains that enabling OTLP support should be done during installation or upgrade via Helm, using either values set in a YAML file or via the --set command line argument. This method is described as, "To enable OTLP, use Helm with the provided chart and set OTLP values in your values.yaml or with the --set flag." Helm automation allows administrators to easily manage, update, and version-control agent and collector configuration at scale-especially in Kubernetes environments. It is favored because it is compatible with Instana's operator and dynamic config approaches. Manual edits in settings.hcl or params.yaml are not recommended or officially documented for enabling OTLP streams. Multiple tracers relate to instrumentation and are not for enabling the protocol itself. Using Helm provides a streamlined, repeatable and supported approach - per IBM Instana deployment best practices.

### NEW QUESTION # 16

Which HTTP header is automatically collected?

- **A. X-Instana-Service**
- B. x-client-id
- C. Instana-id
- D. Instana-probe

**Answer: A**

Explanation:

Instana traces and analyzes every request. Services and endpoints are automatically discovered, and relationships between services, endpoints, and your infrastructure are autocorrelated and stored in our Dynamic Graph.

Based on the data that is collected from tracers and sensors, KPIs are calculated for calls, latency, and erroneous calls. KPIs help you discover the health of every individual service and then the health of your entire infrastructure.

Services are a part of application monitoring and provide a logical view of your system. Services are derived from infrastructure entities such as hosts, containers, and processes. Incoming calls are correlated to infrastructure entities and enriched with infrastructure data; for example, the Kubernetes pod label or SpringBoot application name. After this infrastructure-linking processing step, a service mapping step maps the enriched calls to generate a service name per call based on a set of rules. Instana comes with an extensive set of predefined rules to generate the best possible service name for you automatically. To fine-tune the service mapping, you can create your own custom rules, see [customize service mapping](#).

### NEW QUESTION # 17

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He has been sharing this world in seminars and workshops throughout C1000-189 Germany for many years now, and recently began hosting training events in the U.S, This is not the case in all sporting events.

