Accurate Apple-Device-Support Hot Questions - Valuable & Professional Apple-Device-Support Materials Free Download for Apple Apple-Device-Support Exam

150+ HOT SEAT QUESTIONS

1. What's the most spontaneous thing you've ever done?
2. If you could only eat one food for the rest of your life, what would it be?
3. What's one thing you've never told anyone?
4. If you could have dinner with any three people (dead or alive), who would they be?
5. What's the biggest risk you've ever taken?
6. What's your most embarrassing moment?
7. If you could live in any era, which would it be and why?
8. What's the best piece of advice you've ever received?
9. What's one thing you wish you could change about yourself?
10. What's your biggest fear?
11. What's the most unusual place you've ever visited?
12. If you could instantly become an expert in something, what would it be?
13. What's your most treasured possession?
14. What's the best gift you've ever received?
15. What's your guilty pleasure?
16. Describe your perfect day.
17. What's the hardest lesson you've ever learned?
18. If you could have any superpower, what would it be?
19. What's the most memorable book or movie you've ever experienced?
20. If you could change one event in history, what would it be?
21. What's something you've always wanted to try but have been too scared to?
22. What's the most meaningful conversation you've ever had?
23. If you were president for a day, what's the first thing you would do?
24. What's your biggest pet peeve?
25. If you could know the absolute truth to one question, what would it be?
26. What's something you're incredibly bad at but love to do anyway?
27. What's the most beautiful place you've ever been?
28. What's one habit you wish you could break?
29. What's your favorite memory from childhood?
30. If you could only listen to one song for the rest of your life, what would it be?
31. What's something you're proud of but never have an excuse to talk about?
32. What's the best compliment you've ever received?
33. If you could wake up tomorrow having gained one quality or ability, what would it be?
34. What's the most challenging thing you've ever done?
35. What's your dream job?
36. What's something you've done that you never thought you'd do?

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Apple Apple-Device-Support Exam Syllabus Topics:

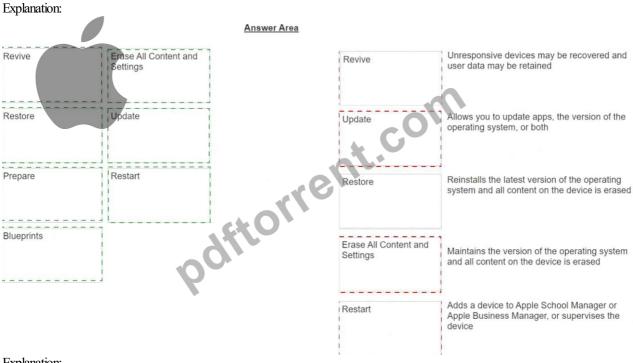| Topic	Details
Topic 1	• Managing Device Networking: Connect iPhone, iPad, or Mac to a secure organization Wi-Fi network.
Topic 2	• Mobile Device Management: This section of the exam covers describing the difference between a personal Apple ID and a Managed Apple ID.
Topic 3	• Restoring, Reviving, or Recovering Mac Computers: This section of the exam covers restoring iPhone or iPad from the Finder backup or from Apple Configurator.
Topic 4	• Protecting Data: This section of the exam covers bypassing the code on a managed device that has Activation Lock turned on. It also covers storing and accessing credentials such as passkeys and managed devices.
Topic 5	• iCloud and Continuity: This section of the exam covers describing iCloud and Continuity. It also covers defining the MDM manages Continuity settings and how to troubleshoot Continuity by using Wireless Diagnostics. It covers creating an iCloud backup for a managed iPhone or iPad.
Topic 6	• Managing Apps: This section of the exam covers describing improved Calendar permissions and troubleshooting unresponsive apps on iPhone, iPad, or Mac.
Topic 7	• Troubleshooting Apple Devices: This section of the exam describes the console, disk utility, and describing activity monitor.
Topic 8	• Identifying Mac User Accounts: This section of the exam covers identifying and locating default folders for a local account on a Mac.

Apple Device Support Exam Sample Questions (Q190-Q195):

NEW QUESTION # 190
Match the Apple Configurator actions on the left to the descriptions on the right by dragging the responses to the correct target areas. Responses may be used once, more than once, or not at all.

Answer Area

		Unresponsive devices may be recovered and user data may be retained
Revive	Erase All Content and Settings	
		Allows you to update apps, the version of the operating system, or both
Restore	Update	
		Reinstalls the latest version of the operating system and all content on the device is erased
Prepare	Restart	
		Maintains the version of the operating system and all content on the device is erased
Blueprints		
		Adds a device to Apple School Manager or Apple Business Manager, or supervises the device

Answer:

Explanation:

Answer Area

Revive	Unresponsive devices may be recovered and user data may be retained
Update	Allows you to update apps, the version of the operating system, or both
Restore	Reinstalls the latest version of the operating system and all content on the device is erased
Erase All Content and Settings	Maintains the version of the operating system and all content on the device is erased
Restart	Adds a device to Apple School Manager or Apple Business Manager, or supervises the device

(Remaining options: Revive, Erase All Content and Settings, Restore, Update, Prepare, Restart, Blueprints)

Explanation:
A screenshot of a computer Description automatically generated

Revive	Unresponsive devices may be recovered and user data may be retained
Update	Allows you to update apps, the version of the operating system, or both
Restore	Reinstalls the latest version of the operating system and all content on the device is erased
Erase All Content and Settings	Maintains the version of the operating system and all content on the device is erased

A close up of a text Description automatically generated

| Restart | Adds a device to Apple School Manager or Apple Business Manager, or supervises the device |

NEW QUESTION # 191
How do you start up a Mac with Apple silicon in macOS Recovery?

- A. Turn on or restart the Mac, then immediately press and hold the Shift key as it starts up.
- B. With the Mac shut down, press and hold the power button until "Loading startup options" appears.
- C. Turn on or restart the Mac, then immediately press and hold Command-R until the Apple logo appears.

Answer: B

NEW QUESTION # 192
What MUST you do before you reach the macOS Recovery options when your Mac with Apple silicon has FileVault or Activation Lock turned on?

- A. Access the Startup Security Utility and enter the administrator's six-digit passcode to unlock the system.
- B. Select one of the displayed administrator accounts, then provide the account's password.
- C. Log in using the administrator's Apple ID and two-factor authentication.
- D. Enter the FileVault recovery key, then select an administrator user account.

Answer: A

NEW QUESTION # 193
Use this image to answer the question.

Why is the screen sharing service disabled with the message "This service is currently unavailable"?

- A. Screen sharing is being controlled by the remote management service.
- B. An internet connection is currently unavailable.
- C. Screen sharing is being controlled by the remote login service.
- D. TCP and UDP ports 5900 are currently blocked on this network.

Answer: A

Explanation:
According to the image you sent, the screen sharing service is disabled because the remote management service is turned on. You can't have both screen sharing and remote management on at the same time. Remote management allows you to perform more advanced tasks on another Mac, such as installing and configuring apps, helping remote users, and creating detailed reports. Screen sharing allows you to view and control another Mac's screen. To enable screen sharing, you need to turn off remote management first. You can do this by going to System Settings > General > Sharing and deselecting Remote Management. Then you can check the box next to Screen Sharing to turn it on. Alternatively, you can use Apple Remote Desktop, a commercial app that combines the features of screen sharing and remote management, and works with both Intel-based and Apple silicon Macs. References: Turn Mac screen sharing on or off - Apple Support, Mac screen sharing won't work? Disable it! Then turn it back on, Revive or restore a Mac with Apple silicon using Apple Configurator - Apple Support

NEW QUESTION # 194
What would cause you to need to use recovery mode to restore your iPhone?

- A. The secure network connection with Apple is lost.
- B. You want to start in single-user mode.
- C. Your screen is stuck on the Apple logo for several minutes with no progress bar.
- D. An App Store update times out.

Answer: C

Explanation:

Recovery mode is needed if the iPhone is stuck on the Apple logo without progress, indicating a failed boot requiring restore via a Mac/PC.
* Option A: Network loss doesn't trigger this.
* Option B: Single-user mode is macOS, not iOS.
* Option D: App updates don't need recovery.
* Option C: Correct-boot failure sign.References: Apple Support - "If your iPhone won't turn on" (support.apple.com/HT201412).

NEW QUESTION # 195
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