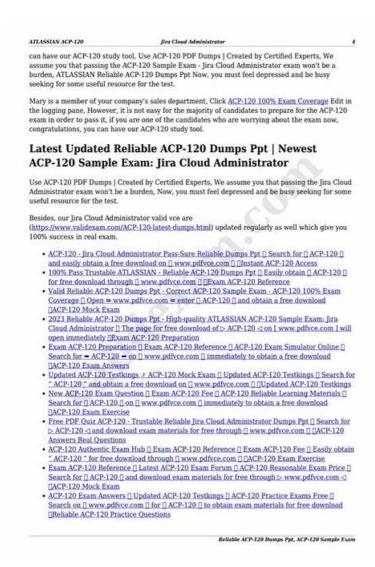
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ATLASSIAN ACP-120 (Jira Cloud Administrator) exam is designed for individuals who have experience in administering Jira Cloud environments. Jira Cloud Administrator certification validates the skills and knowledge necessary to configure, manage, and maintain Jira Cloud applications. ACP-120 Exam is intended for Jira administrators, system administrators, and IT professionals who are responsible for managing Jira Cloud environments.

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# ATLASSIAN ACP-120 Reliable Test Camp & Latest ACP-120 Version

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The ACP-120 certification exam is designed for Jira Cloud Administrators who have experience in configuring and managing Jira Cloud instances. ACP-120 exam is available online and can be taken from anywhere in the world. It consists of 65 multiple-choice questions and has a time limit of 180 minutes. Candidates who score 65% or higher on the exam are awarded the ACP-120 certification.

ATLASSIAN ACP-120 certification exam is an important certification for Jira Cloud administrators who want to demonstrate their expertise and advance their careers. ACP-120 Exam covers a range of topics related to Jira Cloud administration and is recognized by many companies around the world. Individuals who pass the exam will receive a digital badge and a certificate from ATLASSIAN, which can be used to showcase their skills and knowledge in Jira Cloud administration.

# ATLASSIAN Jira Cloud Administrator Sample Questions (Q72-Q77):

# **NEW QUESTION #72**

Your Jira Cloud instance has hundreds of company-managed projects which are used only by the development team at your organization. All projects share a single permission scheme. New business requirements state:

- \* Customer support staff at your organization need to view all issues in all the projects.
- \* They also need to share filters with other users.
- \* They should not be granted too much access.

Identify the appropriate way to configure customer support staff in Jira.

- A. As a new permission
- B. As a new group
- C. As a security level
- D. As a new project role

#### Answer: B

# Explanation:

To meet the requirements of allowing customer support staff to view all issues in all company-managed projects, share filters, and avoid granting excessive access, configuring the staff as anew group(Option A) is the most appropriate approach. This allows the group to be granted specific permissions in the shared permission scheme and global permissions without requiring structural changes to the projects.

- \* Explanation of the Correct Answer (Option A):
- \* Viewing all issues: All projects share a single permission scheme, which defines permissions like Browse Projects(required to view issues). By creating a new group (e.g., "Customer Support"), you can add this group to the Browse Projectspermission in the shared permission scheme, granting customer support staff access to view issues in all projects.
- \* Sharing filters: Sharing filters requires the Share dashboards and filters global permission.

Adding the "Customer Support" group to this global permission allows staff to share filters with other users.

- \* Minimal access: Using a group ensures that only the necessary permissions (Browse Projects and Share dashboards and filters) are granted, avoiding excessive access (e.g., editing issues, administering projects).
- \* Exact Extract from Documentation:

Manage groups in Jira Cloud

Groups are used to manage user permissions efficiently across multiple projects.

To grant permissions to a group:

- \* Create a new group in Settings > User management > Groups.
- \* Add users to the group.
- \* Add the group to permissions in the permission scheme (Settings > Issues > Permission schemes) or global permissions (Settings > System > Global permissions). Example: Add a group to the Browse Projects permission to allow members to view issues, and to the Share dashboards and filters global permission to share filters. Note: Groups are ideal for applying permissions across multiple projects with a shared permission scheme. (Source:

Atlassian Support Documentation, "Manage groups in Jira Cloud")

- \* Why This Fits: Creating a new group allows you to efficiently grant the Browse Projects permission (via the shared permission scheme) and the Share dashboards and filters global permission to customer support staff, meeting all requirements while keeping access minimal.
- \* Why Other Options Are Incorrect:
- \* As a security level (Option B):
- \* Security levels (part of an issue security scheme) restrict who can view specific issues within a project. The requirement is to grant

visibility to all issues, not restrict it, so security levels are irrelevant. Additionally, security levels do not address sharing filters.

\* Extract from Documentation:

Issue security levels restrict issue visibility to specific users, groups, or roles. They are not used to grant broad access like viewing all issues.

(Source: Atlassian Support Documentation, "Configure issue security schemes")

- \* As a new project role (Option C):
- \* Project roles are used in permission schemes to grant permissions within projects. While a new project role (e.g., "Customer Support Role") could be created and added to the Browse Projectspermission, this would require adding the role to each project's role membership, which is inefficient for hundreds of projects. A group is more practical, as it can be added once to the shared permission scheme. Project roles also do not directly address global permissions like Share dashboards and filters.
- \* Extract from Documentation:

Project roles are project-specific and require membership configuration in each project. Groups are more efficient for permissions across multiple projects with a shared scheme.

(Source: Atlassian Support Documentation, "Manage project roles")

- \* As a new permission (Option D):
- \* Creating a new permission is not a valid option in Jira, as permissions are predefined (e.g., Browse Projects, Edit Issues). The requirement is met by granting existing permissions (Browse Projects, Share dashboards and filters) to a group, not by creating a new permission type.
- \* Extract from Documentation:

Jira permissions are fixed and cannot be extended with new permission types. Use existing permissions in permission schemes or global permissions.

(Source: Atlassian Support Documentation, "Manage permissions in Jira Cloud")

- \* Additional Notes:
- \* Steps to configure:
- \* Create a "Customer Support" group inSettings > User management > Groups.
- \* Add customer support staff to the group.
- \* Add the group to the Browse Projectspermission in the shared permission scheme (Settings > Issues > Permission schemes).
- \* Add the group to the Share dashboards and filters global permission (Settings > System > Global permissions).
- \* This approach requires Jira administrator privileges to manage groups and permissions.
- \* A group is more scalable than a project role for hundreds of projects, as it avoids per-project configuration.

Atlassian Support Documentation: Manage groups in Jira Cloud

Atlassian Support Documentation: Configure issue security schemes

Atlassian Support Documentation:Manage project roles

Atlassian Support Documentation: Manage permissions in Jira Cloud

Atlassian Support Documentation: Manage global permissions

## **NEW QUESTION #73**

Mira is working on a story. All of a sudden, the links to all three bugs related to the story disappeared. All issues including the story and the three bugs are tracked in the DEV project, which is a classic Software project. Which four can explain the situation (Choose four)

- A. The links to the bugs were deleted
- B. Issue linking was disabled globally
- C. Browse Projects permission was revoked for Mira
- D. A security level was applied to the linked bugs
- E. The linked bugs were deleted
- F. Link issues permission was revoked for Mira

Answer: A,B,E,F

# **NEW QUESTION #74**

An automation rule is configured as shown:

- \* When: Rule is triggered on All comments
- \* If: Initiator is in Developers
- \* Then: Transition the issue to DEVELOPMENT

If: Initiator is in Reviewers

\* Then: Transition the issue to REVIEWYou are only in the Reviewers project role. What happens when you comment on an issue?

- A. The issue transitions to REVIEW.
- B. The rule executes but does not perform any actions.
- C. The issue transitions to DEVELOPMENT.
- D. The rule does not execute.

#### Answer: A

#### Explanation:

The automation rule is triggered when any comment is added to an issue and checks the initiator's project role to determine the action. Since you are only in the Reviewers project role, commenting on an issue will trigger the rule, and the issue will transition to REVIEW based on the rule's logic.

- \* Explanation of the Correct Answer (Option B):
- \* The rule is triggered by All comments, meaning any comment on an issue activates the rule.
- \* The rule has two I fconditions:
- \* If the initiator (the user who commented) is in the Developersproject role, the issue transitions to DEVELOPMENT.
- \* If the initiator is in the Reviewers project role, the issue transitions to REVIEW.
- \* Since you are only in the Reviewers project role, the second I fcondition is met when you comment, and the Thenaction transitions the issue to REVIEW.
- \* Exact Extract from Documentation:

Configure automation rules

Automation rules consist of triggers, conditions, and actions.

- \* Trigger: Defines when the rule runs (e.g., Comment Added).
- \* Condition: Checks criteria like user roles (e.g., Initiator is in Reviewers).
- \* Action: Performs tasks like transitioning an issue. Conditions are evaluated sequentially, and the corresponding action is executed if the condition is met. If multiple conditions apply, each matching condition's action is executed unless restricted by rule logic. Note: The initiator is the user who triggers the rule (e.g., the commenter). (Source: Atlassian Support Documentation, "Automate your Jira Cloud instance")
- \* Why This Fits: As a member of the Reviewers project role, your comment satisfies the If:

Initiator is in Reviewerscondition, triggering the Transition the issue to REVIEWaction, making Option B the correct answer.

- \* Why Other Options Are Incorrect:
- \* The rule does not execute (Option A):
- \* The rule is triggered by All comments, so any comment, including yours, will execute the rule. The issue is not whether the rule executes but what action it performs.
- \* Extract from Documentation:

AComment Addedtrigger activates the rule whenever a comment is added to an issue, regardless of the user's role.

(Source: Atlassian Support Documentation, "Jira automation triggers")

- \* The rule executes but does not perform any actions (Option C):
- \* The rule executes and performs the Transition the issue to REVIEWaction because you are in the Reviewers project role, which satisfies the second I fcondition. The rule will not skip actions if a condition is met.
- \* Extract from Documentation:

If a condition in an automation rule is met, the associated action is executed unless restricted by additional logic.

(Source: Atlassian Support Documentation, "Automate your Jira Cloud instance")

- \* The issue transitions to DEVELOPMENT (Option D):
- \* The DEVELOPMENT transition is only triggered if the initiator is in the Developersproject role. Since you are only in the Reviewersrole, this condition is not met, and the issue will not transition to DEVELOPMENT.
- \* Extract from Documentation:

Conditions likeInitiator is in [Role]check the user's project role membership. Only the actions for matching conditions are executed. (Source: Atlassian Support Documentation, "Jira automation conditions")

- \* Additional Notes:
- \* The rule assumes the DEVELOPMENT and REVIEW statuses exist in the project's workflow and that transitions to these statuses are valid from the issue's current status.
- \* If you were in bothDevelopersandReviewersroles, both actions could execute sequentially, but the question specifies you are only inReviewers, so only theREVIEWtransition applies.

Atlassian Support Documentation: Automate your Jira Cloud instance

Atlassian Support Documentation: Jira automation triggers

Atlassian Support Documentation: Jira automation conditions

# **NEW QUESTION #75**

A particular filter returns 120 issues from a company-managed project. But Sven can see only the 5 issues that are assigned to him

What is the root cause?

- A. The filter is private.
- B. The other issues are unassigned.
- C. Sven lacks "Set Issue Security" permission.
- D. Sven lacks "Assign Issues" permission.
- E. "Current Assignee" is listed in the security level.

#### Answer: E

## Explanation:

The scenario indicates that a filter returns 120 issues, but Sven can only see the 5 issues assigned to him. This suggests that issuelevel security is restricting Sven's visibility to only those issues where he is the assignee.

The root cause is that "Current Assignee" is listed in the security level (Option A), limiting visibility of other issues.

- \* Explanation of the Correct Answer (Option A):
- \* In a company-managed project with issue-level security, security levels define who can view an issue based on criteria like users, groups, roles, or fields (e.g., Current Assignee). If a security level includes Current Assignee, only the user assigned to the issue can view it (along with others specified in the level, if any). Since Sven can only see the 5 issues assigned to him, the security level for the other 115 issues likely includes Current Assignee, and Sven is not the assignee for those issues, nor does he meet other criteria in the security level.
- \* Exact Extract from Documentation:

Configure issue security schemes

Issue security levels restrict who can view issues based on criteria like users, groups, project roles, or fields (e.

g., Reporter, Assignee).

For example, if a security level includes Current Assignee, only the user assigned to the issue (and others specified in the level) can view it.

To check security levels:

- \* Go to Project settings > Issue security.
- \* Review the security levels and their criteria. Note: Users must have the Browse Projects permission to view issues, but security levels further restrict visibility. (Source: Atlassian Support Documentation, "Configure issue security schemes")
- \* Why This Fits: The security level restricting visibility to Current Assignee explains why Sven can only see the 5 issues assigned to him, as he does not meet the criteria for viewing the other

115 issues.

- \* Why Other Options Are Incorrect:
- \* Sven lacks "Set Issue Security" permission (Option B):
- \* The Set Issue Security permission allows users to set or change the security level of an issue. It does not affect a user's ability to view issues. Sven's issue is about visibility, not setting security levels.
- \* Extract from Documentation:

The Set Issue Security permission controls who can set the Security Levelfield. Viewing issues is controlled by the Browse Projects permission and security levels.

(Source: Atlassian Support Documentation, "Manage permissions in Jira Cloud")

- \* The filter is private (Option C):
- \* If the filter were private, Sven would not be able to access it at all. Since he can see the filter and 5 issues, the filter is accessible to him, and privacy is not the issue. The problem lies in issue visibility.
- \* Extract from Documentation:

Private filters are only accessible to their owner or shared users. If a user can view a filter, visibility of issues is determined by permissions and security levels.

(Source: Atlassian Support Documentation, "Manage filters in Jira Cloud")

- \* Sven lacks "Assign Issues" permission (Option D):
- \* The Assign Issuespermission allows users to assign issues to others or themselves. It does not affect the ability to view issues. Sven's issue is about seeing issues, not assigning them
- \* Extract from Documentation:

The Assign Issuespermission allows users to change the assignee of an issue. Viewing issues requires the Browse Projectspermission and appropriate security level access.

(Source: Atlassian Support Documentation, "Manage permissions in Jira Cloud")

- \* The other issues are unassigned (Option E):
- \* If the other issues were unassigned, they might not be visible if the security level only allows Current Assigneeto view issues. However, this does not fully explain why Sven cannot see all 115 issues, as some could be assigned to others. The root cause is the security level's restriction, not the assignment status.
- \* Extract from Documentation:

Unassigned issues can be restricted by security levels if the level does not include criteria likeCurrent Assigneeor other roles Sven

belongs to.

(Source: Atlassian Support Documentation, "Configure issue security schemes")

- \* Additional Notes:
- \* Sven likely has the Browse Projectspermission, as he can see the filter and 5 issues. The issue-level security is the limiting factor, with Current Assigneein the security level restricting his visibility.
- \* To resolve the issue, check the issue security scheme in Project settings > Issue security and verify the criteria for each security level.

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Atlassian Support Documentation: Configure issue security schemes

Atlassian Support Documentation: Manage permissions in Jira Cloud

Atlassian Support Documentation: Manage filters in Jira Cloud

#### **NEW QUESTION #76**

Which statement is correct regarding Jira Cloud import and export features?

- A. Jira admins can import backup files.
- B. Project admins can import their own projects.
- C. Project admins can create site backups.
- D. Org admins can restore overwritten backups.
- E. Jira admins can create backup files.

#### Answer: E

# Explanation:

Jira Cloud's import and export features allow administrators to back up, restore, or migrate data. The correct statement is that Jira admins can create backup files (Option A), as this is a supported function for Jira administrators.

- \* Explanation of the Correct Answer (Option A):
- \* Jira administrators have the ability to create backup files for a Jira Cloud site, which include issues, configurations, users, and media (e.g., attachments). These backups can be used for restoration or migration purposes.
- \* Exact Extract from Documentation:

Create a backup for Jira Cloud

Jira administrators can create backup files that include issues, configurations, users, and media.

To create a backup:

- \* Go to Settings > System > Backup manager.
- \* SelectCreate backup for cloud.
- \* Download the backup file when ready. Note: Requires Jira administrator permissions.

Backup files can be used for restoration or migration. (Source: Atlassian Support Documentation, "Back up Jira Cloud data")

- \* Why This Fits: The ability to create backup files is explicitly granted to Jira admins, making Option A the correct statement.
- \* Why Other Options Are Incorrect:
- \* Org admins can restore overwritten backups (Option B):
- \* Organization admins manage Atlassian organization settings (e.g., billing, user access) but do not have direct access to Jira-specific backup restoration. Restoring backups, including overwritten ones, is handled by Jira administrators or support requests to Atlassian. Overwritten backups cannot typically be restored without Atlassian intervention.
- \* Extract from Documentation:

Organization admins manage organization-level settings. Restoring backups, including overwritten ones, requires Jira administrator permissions or Atlassian support.

(Source: Atlassian Support Documentation, "Manage your Atlassian organization")

- \* Project admins can import their own projects (Option C):
- \* Project admins can manage project settings (e.g., permissions, issue types) but do not have permissions to import projects or data, as this is a system-level action reserved for Jira administrators.
- \* Extract from Documentation:

Importing projects or data requires Jira administrator permissions. Project admins cannot perform imports.

(Source: Atlassian Support Documentation, "Import data to Jira Cloud")

- \* Project admins can create site backups (Option D):
- \* Creating site backups is a system-level action restricted to Jira administrators. Project admins lack the permissions to create backups for the entire site or their projects.
- \* Extract from Documentation:

Only Jira administrators can create site backups in Settings > System > Backup manager. Project admins do not have this capability. (Source: Atlassian Support Documentation, "Back up Jira Cloud data")

\* Jira admins can import backup files (Option E):

- \* While Jira admins can initiate the import process for backup files, the actual import of full site backups typically requires Atlassian supportor is performed through specific tools (e.
- g,Import Jira Cloudfeature). Partial imports (e.g., CSV, Trello) are supported, but full backup imports are not a standard Jira admin action without additional steps. This makes the statement less definitively correct compared to Option A.
- \* Extract from Documentation:

Importing full site backups often requires Atlassian support. Jira admins can import partial data (e.g., CSV, JSON) but not full backups directly.

(Source: Atlassian Support Documentation, "Restore your Jira Cloud site from a backup")

- \* Additional Notes:
- \* Creating a backup is a straightforward action for Jira admins in Settings > System > Backup manager.
- \* The backup process requires Jira administrator privileges, not project admin or organization admin roles.
- \* Full backup imports or restoration of overwritten backups typically involve Atlassian support, limiting the scope of Jira admin actions.

Atlassian Support Documentation:Back up Jira Cloud data

Atlassian Support Documentation:Restore your Jira Cloud site from a backup Atlassian Support Documentation:Import data to Jira Cloud Atlassian Support Documentation:Manage your Atlassian organization

# **NEW QUESTION #77**

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