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Buy PECB ISO-9001-Lead-Auditor preparation material from a trusted company such as ValidTorrent. This will ensure you get updated PECB ISO-9001-Lead-Auditor study material to cover everything before the big day. Practicing for an QMS ISO 9001:2015 Lead Auditor Exam (ISO-9001-Lead-Auditor) exam is one of the best ways to ensure success. It helps students become familiar with the format of the actual ISO-9001-Lead-Auditor Practice Test. It also helps to identify areas where more focus and attention are needed. Furthermore, it can help reduce the anxiety and stress associated with taking an QMS ISO 9001:2015 Lead Auditor Exam (ISO-9001-Lead-Auditor) exam as it allows students to gain confidence in their knowledge and skills.

PECB ISO-9001-Lead-Auditor Exam Syllabus Topics:

Topic	Details
Topic 1	Managing an ISO 9001 audit program: This topic evaluates your abilities to establish and managing a QMS audit program.
Topic 2	Fundamental audit concepts and principles: Questions about interpreting and applying the main concepts and principles related to a QMS audit appear in this topic.

Topic 3	Fundamental principles and concepts of a quality management system: The main objective of this domain is to evaluate your skills of explaining and applying ISO 9001 principles and concepts.
Topic 4	Preparing an ISO 9001 audit: This topic covers sub-topics related to preparing a quality management system audit.
Topic 5	Quality management system (QMS) requirements: It assesses your abilities to point out and explain different requirements for a quality management system based on ISO 9001.

>> ISO-9001-Lead-Auditor Detailed Study Plan <<

Detailed ISO-9001-Lead-Auditor Study Dumps & ISO-9001-Lead-Auditor Certification Test Questions

Our QMS ISO 9001:2015 Lead Auditor Exam (ISO-9001-Lead-Auditor) practice exam can be modified in terms of length of time and number of questions to help you prepare for the PECB real test. We're certain that our ISO-9001-Lead-Auditor Questions are quite similar to those on ISO-9001-Lead-Auditor real exam since we regularly update and refine the product based on the latest exam content.

PECB QMS ISO 9001:2015 Lead Auditor Exam Sample Questions (Q71-Q76):

NEW QUESTION # 71

You are carrying out an annual audit at an organisation that has been certificated to ISO 9001 for two years.

The organisation offers home security

services. The scope of the quality management system covers alarm installation, alarm servicing, alarm monitoring and response. The business operates from a single office and employs subcontract installers and service technicians across the country.

You have just completed the opening meeting. You are interviewing the Managing Director (MD).

You: "I would like to gain an understanding of how the quality management system has been supporting your business and its strategic direction." MD: "We are continuing to face difficult times. The market is extremely competitive, and customers typically look for the least expensive option when choosing home security services. We have not yet seen any business benefit from our quality management system." You: "Tell me how you determine external and internal issues." MD: "We use SWOT analysis (Strengths Weaknesses, Opportunities, Threats)." You: "How have the outputs from your SWOT been used?" Select two of the following audit trails would you take to explore the extent to which the SWOT analysis and the outputs from this have been used to enable the business to achieve the intended results(s) of its quality management system according to ISO 9001.

- A. Establish how the organisation reviews information about external and internal issues
- B. Establish how the organisation shares information with external interested parties
- C. Establish how many interested parties need to be consulted
- D. Establish whether the SWOT analysis is focussed solely on the QMS
- E. Establish whether the SWOT analysis has been reviewed by the procurement manager
- F. Establish what actions were taken to improve the QMS

Answer: A,F

Explanation:

According to ISO 9001:2015, clause 4.1, the organisation must determine the external and internal issues that are relevant to its purpose and that affect its ability to achieve the intended results of its quality management system. The organisation must also monitor and review the information about these issues. SWOT analysis is a tool that can help the organisation to identify its strengths, weaknesses, opportunities, and threats. However, the SWOT analysis alone is not sufficient to comply with the requirement, as the organisation also needs to review the information periodically and update it as necessary. Therefore, one audit trail would be to establish how the organisation reviews information about external and internal issues, such as how often, by whom, using what criteria, and with what results. 123 According to ISO 9001:2015, clause 10.3, the organisation must continually improve the suitability, adequacy, and effectiveness of the quality management system. The organisation must also consider the results of analysis and evaluation, and the outputs from management review, to determine if there are any needs or opportunities for improvement. SWOT analysis can help the organisation to identify the areas where improvement is needed or possible, such as addressing the weaknesses and threats, or exploiting the strengths and opportunities. However, the SWOT analysis alone is not sufficient to comply

with the requirement, as the organisation also needs to take actions to implement the improvement, such as setting objectives, allocating resources, assigning responsibilities, and evaluating the effectiveness. Therefore, another audit trail would be to establish what actions were taken to improve the QMS, such as what, when, by whom, how, and with what results. 124 References:

1: ISO 9001:2015 - Quality management systems - Requirements

2: Advisera, "Context of the organization in ISO 9001:2015 explained", <https://advisera.com/9001academy/knowledgebase/how-to-identify-the-context-of-the-organization-in-iso-90012015/>

3: ISO Templates, "ISO 9001 - Clause 4: Context of the organisation explained", <https://resources.iso-templates.com/blog/iso-9001-clause-4-context-of-the-organisation-explained>

4: Advisera, "How to implement continual improvement in ISO 9001", <https://advisera.com/9001academy/knowledgebase/how-to-implement-continual-improvement-in-iso-9001/>

NEW QUESTION # 72

You are conducting an ISO 9001 audit of a Materials Recycling Facility. The organisation processes waste plastics into raw materials for plastic bottle manufacturers. You reach the manual picking line where operators are removing contaminant materials from incoming products, such as plastic bags, plastic film and badly contaminated items that would compromise the recycling process. You interview the line supervisor.

You: "Why are these plastic items being rejected at this stage?"

Auditee: "They do not meet our processing standards."

You: "What is the reason for that?"

Auditee: "These items are likely to damage the machinery down the line. They can also compromise our quality standards. We need to protect our reputation for good quality output materials." You: "What happens to the rejected items?" Auditee: "Some get melted down in another process later on, and some are disposed of as waste products that cannot be recycled." You: "What happens to the waste products?" Auditee: "I'm not sure. I suppose they go to landfill." After further auditing, you have gathered additional evidence. Match the following statements to the correct ISO 9001 standard clause shown.

To complete the table, click on the blank section you want to complete so that it is highlighted in red, and then click on the applicable text from the options below.

Alternatively, drag and drop each option to the appropriate blank section.

No specification is issued to the suppliers of waste plastic	
The picking operators have been trained	
No documentation is retained for rejected materials	
The rejected materials are segregated	
Management has set an objective for the level of recycling	
The quality policy appears in promotional material	

8.4.3.a

7.2.b

10.2.2

10.2.1

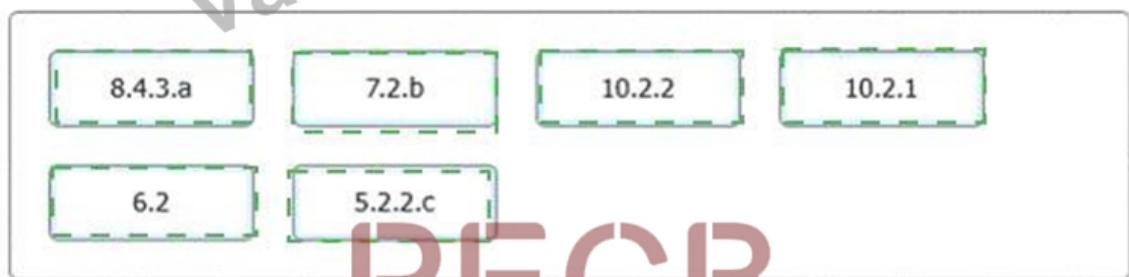
6.2

5.2.2.c

Answer:

Explanation:

No specification is issued to the suppliers of waste plastic	8.4.3.a
The picking operators have been trained	7.2.b
No documentation is retained for rejected materials	10.2.2
The rejected materials are segregated	10.2.1
Management has set an objective for the level of recycling	6.2
The quality policy appears in promotional material	5.2.2.c



Explanation:

A # 8.4.3.a

B # 7.2.b

C # 10.2.2

D # 10.2.1

E # 6.2

F # 5.2.2.c

* 8.4.3.a - No specification is issued to the suppliers of waste plastic: This clause refers to the information provided to external providers, including requirements for products and services. If no specification is issued, it means the organization is not complying with this clause, which states:

"The organization shall ensure that the requirements for the products and services to be provided are adequately defined prior to communication to the external provider."

* 7.2.b - The picking operators have been trained: This falls under Competence requirements. Clause 7.2(b) requires that persons are competent on the basis of education, training, or experience:

"Ensure that these persons are competent on the basis of appropriate education, training, or experience."

* 10.2.2 - No documentation is retained for rejected materials: This relates to corrective action documentation. Clause 10.2.2 requires organizations to retain documented information as evidence of nonconformities and actions taken:

"The organization shall retain documented information as evidence of: the nature of the nonconformities and any subsequent actions taken..."

* 10.2.1 - The rejected materials are segregated: This links to the treatment of nonconforming outputs. Clause 10.2.1 discusses actions such as containment or segregation for nonconforming outputs:

"Deal with nonconforming outputs in one or more of the following ways: correction; segregation, containment..."

* 6.2 - Management has set an objective for the level of recycling: This refers to quality objectives.

Clause 6.2 requires that measurable quality objectives be established, and this includes setting performance targets:

"The organization shall establish quality objectives at relevant functions... The quality objectives shall be measurable..."

* 5.2.2.c - The quality policy appears in promotional material: Clause 5.2.2(c) requires the quality policy to be available to relevant interested parties. Using it in promotional material ensures that it is communicated externally:

"The quality policy shall be... available to relevant interested parties, as appropriate." References:

ISO 9001:2015, Clause 8.4.3 - Information for external providers

Clause 7.2 - Competence

Clause 10.2.2 - Corrective action documentation

Clause 10.2.1 - Nonconforming outputs
Clause 6.2 - Quality objectives
Clause 5.2.2 - Communicating the quality policy

NEW QUESTION # 73

What must the auditor consider in order to mitigate audit risks and obtain reasonable assurance?

- A. The previous audit results.
- B. The financial risks associated with QMS implementation.
- C. The needs and expectations of internal interested parties.
- **D. The processes deemed material to the auditee.**

Answer: D

Explanation:

Comprehensive and Detailed In-Depth Explanation:

Auditors must focus on key processes that impact QMS effectiveness to ensure audit risks are minimized.

Clause References:

* ISO 19011:2018, Clause 6.3 - Managing Audit Risk: Auditors should prioritize critical processes to obtain reasonable assurance.

Why is the Correct Answer A?

* Some processes are critical (e.g., production quality, customer complaints handling).

* If these material processes fail, the QMS could collapse.

Why are the Other Options Incorrect?

* B (Needs of internal parties) # Important, but not the primary focus for reducing audit risk.

* C (Previous audit results) # Useful for improvement but does not directly reduce current audit risks

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* D (Financial risks) # ISO 9001 focuses on quality risks, not financial risks.

Reference:

ISO 19011:2018, Clause 6.3 - Managing Audit Risk

NEW QUESTION # 74

Whistlekleen is a national dry cleaning and laundry company with 50 shops. You are conducting a surveillance audit of the Head Office and are sampling customer complaints. 80% of complaints originate from five shops in the same region. Most of these complaints relate to customer laundry not being cleaned as customers require. The Quality Manager tells you that these are the oldest shops in the company. The cleaning equipment needs replacing but the company cannot afford it now. You learn that the shop managers were told to dismiss most of the complaints because of the poor quality of the laundered materials.

On raising the matter with senior management, you are told that there are plans to replace the equipment in these shops over the next five years.

You raised a nonconformity against clause 8.5.1 of ISO 9001.

Based on the scenario, select the three options which best describe the evidence for raising such a nonconformity.

- A. Some equipment used was not suitable for the laundry process.
- **B. The organisation failed to control the laundry operations in 5 shops adequately.**
- C. The operators did not check the condition of the customer's product upon receipt.
- **D. Customer complaints are not taken seriously by the organisation.**
- **E. Shop managers were told to make excuses to customers with complaints.**
- F. The management failed in planning to replace obsolete equipment.
- G. The organisation failed to maintain all of its equipment to an adequate standard.
- H. The operators did not check the laundry before release to the customer.

Answer: B,D,E

NEW QUESTION # 75

Which of the following is a responsibility of a guide in an audit?

- A. Filling any potential gaps in the auditor's knowledge
- B. Witnessing the audit process on behalf of the certification body

- C. Maintaining logistics

Answer: C

Explanation:

Comprehensive and Detailed In-Depth Explanation: A guide is assigned by the auditee to assist the audit team by:

- * Managing logistics, such as ensuring that relevant documents are available and arranging interviews.
- * Assisting in the coordination of meetings and access to facilities.
- * Helping the auditors navigate the organization during the audit.

However, the guide does not fill gaps in the auditor's knowledge or witness the audit for the certification body. Their primary function is logistical support, not providing interpretations or assessments.

NEW QUESTION # 76

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Do you often feel that your ability does not match your ambition? Are you dissatisfied with the ordinary and boring position? If your answer is yes, you can try to get the ISO-9001-Lead-Auditor certification that you will find there are so many chances wait for you. You can get a better job; you can get more salary. But if you are trouble with the difficult of ISO-9001-Lead-Auditor Exam, you can consider choose ISO-9001-Lead-Auditor guide question to improve your knowledge to pass ISO-9001-Lead-Auditor exam, which is your testimony of competence. We believe our latest ISO-9001-Lead-Auditor exam torrent will be the best choice for you.

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