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## Pegasystems PEGACPBA24V1 Certified Pega Business Architect 24

### Questions & Answers PDF

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### Pegasystems PEGACPBA24V1 Exam Syllabus Topics:

Topic	Details
Topic 1	<ul style="list-style-type: none"><li>• Data and Integration: This section measures skills of Data Analysts and Integration Specialists focusing on configuring data objects, relationships, and records. Candidates learn to capture and present data through fields and views, create calculated values, validate data with business logic rules, manipulate application data including setting default property values, and configure data transforms.</li></ul>

Topic 2	<ul style="list-style-type: none"> <li>Case Management: This domain targets Case Designers and Process Architects and explores designing a case lifecycle, including setting case statuses and adding instructions for tasks. Candidates demonstrate ability to configure service level agreements with urgency, goals, and deadlines, and manage routing of assignments to users, work groups, or queues. This section also includes configuring email correspondence, identifying duplicate cases, adding optional actions and automating workflow decisions using conditions. Candidates learn to pause and resume case processing, skip stages or processes, configure child cases, use automation shapes appropriately, and create and manage user teams.</li> </ul>
Topic 3	<ul style="list-style-type: none"> <li>User Experience: This domain assesses skills of UX Designers and Frontend Developers in configuring user interface elements. Candidates learn to group fields to create views, add or remove fields, configure portal content, adjust form appearance, visibility, and controls for an improved user experience.</li> </ul>

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### Pegasystems Certified Pega Business Architect 24 Sample Questions (Q57-Q62):

#### NEW QUESTION # 57

A prospective employee must pass a criminal background check before receiving an offer. When would you add a decision point to the workflow process?

Response:

- A. Offering job to prospective employee
- B. Declining offer to prospective employee
- C. Running a criminal background check**
- D. Verifying prospective employees work references

**Answer: C**

#### NEW QUESTION # 58

In a Customer Service Case Type, customers can indicate that they are interested in filling out a survey about their customer service experience. If the customer agrees to complete the survey, they proceed to the Customer Survey Stage. Otherwise, the Case resolves automatically. How do you configure this behavior?

Response:

- A. Configure the Processes in the Customer Survey Stage to start if the customer indicates interest in filling out a survey.
- B. Configure the Customer Survey Stage never to skip.
- C. Configure the Customer Survey Stage with a custom condition to start when the customer indicates interest in filling out a survey.**
- D. Configure the Customer Survey Stage with a custom Condition to skip when the customer does not indicate interest in filling out a survey.

**Answer: C**

#### NEW QUESTION # 59

Which two assets are assigned to a release and used to estimate the project scope and duration? (Choose Two)

- A. Channels
- B. Work Groups
- C. Case Types
- D. Processes
- E. Data objects

**Answer: C,E**

Explanation:

Comprehensive and Detailed Explanation From Exact Extract:

This question assesses project scoping.

- \* A: Correct. Data objects define data structures, impacting scope.Extract: Pega Academy,Project Management: "Data objects are key assets scoped in releases."
- \* B: Incorrect. Processes are part of Case Types, not standalone.Extract: Pega Academy,Case Management: "Processes are configured within Case Types."
- \* C: Correct. Case Types define workflows, critical for scope.Extract: Pega Academy,Project Management: "Case Types are primary assets for estimating scope and duration."
- \* D: Incorrect. Work Groups are operational, not scoped assets.Extract: Pega Academy,Work Management: "Work Groups manage assignments, not project scope."
- \* Pega Academy,Business Architect '23 Mission; CPBA Study Guide 8.8, Project Scoping Pega Help,Release Management.

#### **NEW QUESTION # 60**

A home loan application requires application the legal team manager and the Finance team manager. The Legal team manager must approve before the Finance team manager. How do you configure this requirement?

Response:

- A. Apply business logic to route a single assignment in the correct order.
- B. Create an approval step with cascading approval.
- C. Route an assignment to a work queue where both roles have access.
- D. Create an approval process for each manager in parallel.

**Answer: B**

#### **NEW QUESTION # 61**

In Constellation, Primary Fields reduce the need to additional UI configuration by ensuring the fields that are most relevant to a Case are automatically displayed on the Details View.

Response:

- A. True
- B. False

**Answer: A**

#### **NEW QUESTION # 62**

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