

# ServiceNow CIS-HAM Valid Brindumps | CIS-HAM Interactive Practice Exam



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The CIS-HAM Exam consists of 60 multiple-choice questions that need to be answered within 90 minutes. CIS-HAM exam covers various topics such as hardware asset management processes, CMDB (Configuration Management Database), discovery, procurement, lifecycle management, and software asset management. CIS-HAM exam is based on ServiceNow's latest release, ensuring that the certified professionals are up-to-date with the latest features and functionalities of the platform. Upon passing the exam, the candidate will receive a certificate that demonstrates their proficiency in managing hardware assets using ServiceNow platform.

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## ServiceNow CIS-HAM Interactive Practice Exam & Reliable CIS-HAM Brindumps Book

As you can find that there are three versions of our CIS-HAM exam questions: the PDF, Software and APP online. Among them, the Software version has the function to stimulate the exam which can help the learners be adjusted to the atmosphere, pace and environment of the Real CIS-HAM Exam. So our Software version of our CIS-HAM learning guide can help you learn the study materials and prepare for the test better if you already know all the information about the real exam.

ServiceNow CIS-HAM Certification Exam is ideal for professionals who have experience in hardware asset management and want to advance their career in this field. It is also suitable for ServiceNow administrators, developers, and consultants who work with ServiceNow hardware asset management solutions. By obtaining this certification, candidates can demonstrate their expertise in the ServiceNow platform and improve their job prospects.

## ServiceNow Certified Implementation Specialist - Hardware Asset Management Sample Questions (Q40-Q45):

### NEW QUESTION # 40

When running an asset audit, you receive the result of 10 "Scanned and expected" assets. What does this mean?

- A. You expected 10 assets during your audit inventory and scanned 10 assets, but none of them have a record in your ServiceNow instance.
- B. You expected 10 assets in your inventory and scanned 10 assets during your audit, but none of them are on your expected inventory list.
- **C. You expected 10 assets in your inventory and scanned these 10 assets during your audit.**
- D. You scanned 10 assets in your inventory, but none of them were on your expected inventory list.

**Answer: C**

Explanation:

- \* According to the Hardware Asset Management documentation, an asset audit is a process of verifying the physical existence and location of assets in an organization.
- \* The asset audit results show the status of each scanned asset, such as "Scanned and expected", "Scanned and not expected", "Expected and not scanned", or "Not expected and not scanned".
- \* The status of "Scanned and expected" means that the asset was both expected to be in the inventory and scanned during the audit, indicating a match between the physical and the logical inventory.
- \* Therefore, if you receive the result of 10 "Scanned and expected" assets, it means that you expected 10 assets in your inventory and scanned these 10 assets during your audit, as stated in option B. References:
- \* Hardware Asset Management documentation
- \* What is Hardware Asset Management?

#### NEW QUESTION # 41

Once a Catalog Item has been requested, what mechanism determines the approvals, and tasks that are triggered in the application?

- A. Processes
- B. Procedures
- **C. Flows**
- D. Actions
- E. Scripts

**Answer: C**

Explanation:

Once a catalog item has been requested, the mechanism that determines the approvals and tasks that are triggered in the application is the flow<sup>12</sup>.

A flow is a graphical representation of a business process that consists of one or more actions, such as approvals, tasks, notifications, scripts, etc., that are executed based on certain conditions and triggers<sup>12</sup>.

A flow can be associated with a catalog item to define the fulfillment process for that item, such as who needs to approve it, what tasks need to be performed, and what notifications need to be sent<sup>12</sup>.

A flow can be created and managed using the Flow Designer, a low-code development tool that allows users to design and test flows without writing any code<sup>12</sup>.

A flow can be activated or deactivated, versioned, and published to make it available for use<sup>12</sup>.

A flow can be monitored and debugged using the Flow Execution Details and the Flow Logs<sup>12</sup>. References:

Flow Designer

Service Catalog Request Fulfillment

#### NEW QUESTION # 42

What is a requirement for sourcing a request from the requester's local stockroom?

- A. The requested stock must be in transit from a vendor
- B. The requested stock must be in transit from a remote stockroom
- C. The requested stock must be available via transfer order from a remote stockroom
- **D. The requested stock must be available in the local stockroom**

**Answer: D**

#### NEW QUESTION # 43

What is the primary goal of the Inventory tab of the Hardware Asset Management dashboard?

- A. Show the value from bulk purchasing
- B. Help the asset manager process purchase orders
- C. Help the stock manager process transfer orders
- **D. Show the value from maintaining inventory**
- E. Help the asset manager generate reports

**Answer: D**

Explanation:

According to the ServiceNow Hardware Asset Management documentation, the Inventory tab of the Hardware Asset Management dashboard provides a comprehensive view of the inventory functions, such as asset audits, disposal orders, stock orders, and shipments. The primary goal of this tab is to show the value from maintaining inventory, such as reducing costs, improving service delivery, and optimizing asset utilization. The Inventory tab also helps users to take inventory-related actions, such as creating or managing stock orders, disposal orders, or shipments, scanning assets with a mobile device, and assigning assets to pallets.

Reference:

ServiceNow Hardware Asset Management: Hardware Asset Management overview ServiceNow Hardware Asset Management: Inventory view

#### NEW QUESTION # 44

What core table requires migration when extending ITSM Asset Management with Hardware Asset Management?

- A. alm\_asset
- B. alm\_hardware
- C. cmdb\_model\_category
- **D. No migration is required**

**Answer: D**

Explanation:

\* The core table that requires migration when extending ITSM Asset Management with Hardware Asset Management is the alm\_asset table1.

\* The alm\_asset table stores the records of all the assets in the system, regardless of their type or class1.

\* When you activate the Hardware Asset Management plugin, a migration script runs that converts the existing asset records in the alm\_asset table to hardware asset records in the alm\_hardware table2.

\* The alm\_hardware table is a child table of the alm\_asset table that stores the records of the hardware assets only2.

\* The migration script also updates the references and relationships of the migrated assets to the new table2.

\* The migration script runs only once and does not affect the future creation or update of asset records2. References:

\* Asset table - Product Documentation: San Diego - ServiceNow

\* Hardware Asset Management - Product Documentation: Tokyo - ServiceNow

#### NEW QUESTION # 45

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