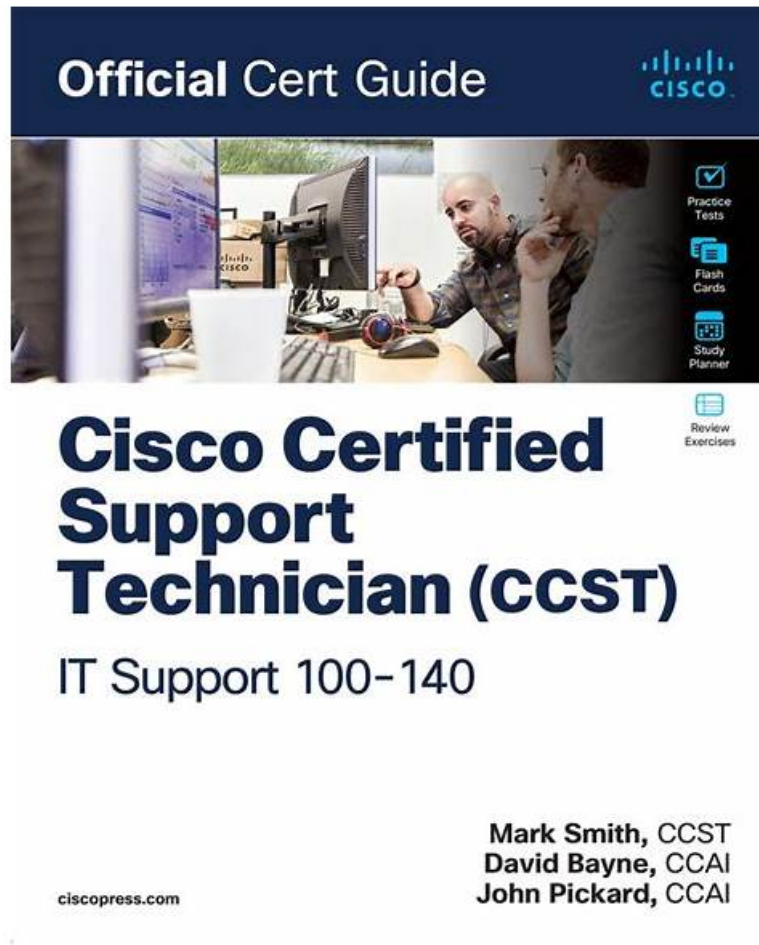


Advanced Cisco 100-140 Testing Engine & 100-140 Valid Torrent



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Cisco 100-140 Exam Syllabus Topics:

Topic	Details
Topic 1	• Hardware Uses: This domain targets a Desktop Support Technician and focuses on following basic safety procedures related to electrical shock, ESD, and fire hazards. It involves assisting users in locating information about devices including hardware specs and network details using Windows and macOS tools. It covers identifying and understanding various ports and cables, installing and upgrading desktop components like RAM and storage, and troubleshooting common hardware issues while managing driver and firmware updates.

Topic 2	• Operating System and Application Issues: This part targets an Operating System Support Specialist and addresses resolving Windows and macOS issues, such as display settings, updates, permissions, power management, and data backup using cloud tools. It covers troubleshooting mobile device problems on iOS and Android operating systems and provides an understanding of virtualization and cloud concepts including major providers and virtual machines. This section also covers resolving common application issues like installation and security concerns.
Topic 3	• IT Support Job Tasks and Responsibilities: This section of the exam measures skills of an IT Support Specialist and covers foundational help desk concepts such as queue and time management, ticketing systems, service level agreements (SLA), and key performance indicators (KPIs). It includes preparing clear and comprehensive documentation summarizing customer interactions and describes the problem-solving process involving defining issues, collecting information, analyzing causes, implementing solutions, and recording results.

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Cisco Certified Support Technician (CCST) IT Support Sample Questions (Q477-Q482):

NEW QUESTION # 477

After adding a second paper tray to a duplex-capable printer, users report frequent paper feed errors. What is the most likely solution to this problem?

- A. Reset the printer to its factory settings
- **B. Realign both paper trays to ensure they are properly installed**
- C. Configure the printer settings to recognize the additional tray
- D. Change the network IP settings of the printer

Answer: B

Explanation:

Correct Answer: A. Realign both paper trays to ensure they are properly installed Improper installation of paper trays can lead to misalignment and subsequent feed errors. Ensuring both trays are correctly aligned often resolves these types of issues.

Option B is incorrect. Resetting the printer to factory settings is more disruptive and unnecessary unless configuration errors are suspected.

Option C is incorrect. While necessary, simply configuring settings without checking physical installation would not resolve mechanical feed issues.

Option D is incorrect. Network IP settings affect connectivity, not how paper is fed into the printer.

NEW QUESTION # 478

During a setup of multiple 4K monitors, a user wants to daisy-chain them using Thunderbolt 3.

What feature of Thunderbolt 3 enables multiple 4K displays to be connected through a single port?

- A. Single-Stream Transport (SST)
- B. ChainLink
- C. Dual-Mode DisplayPort (DP++)
- **D. Multi-Stream Transport (MST)**

Answer: D

Explanation:

Correct Answer. A. Multi-Stream Transport (MST) Thunderbolt 3 supports Multi-Stream Transport (MST), allowing multiple displays to be connected in a series (daisy-chained) from a single Thunderbolt 3 port. This is particularly useful for setups involving multiple 4K monitors, providing the capability to extend or mirror displays across several screens without losing signal quality.

Option B is incorrect because SST (Single-Stream Transport) supports only one video stream per cable.

Option C is incorrect because Dual-Mode DisplayPort (DP++) allows a DisplayPort to send HDMI or DVI signals through an adapter, but it doesn't support chaining multiple monitors through a single connection.

Option D is incorrect because ChainLink is not a recognized standard or technology in the context of Thunderbolt or display technology.

NEW QUESTION # 479

An enterprise requires a secure environment to manage and store its application configurations and secrets.

Which AWS service is best suited for this need?

- A. Amazon EBS
- B. AWS Config
- C. AWS Security Hub
- **D. AWS Secrets Manager**

Answer: D

Explanation:

Correct Answer. C. AWS Secrets Manager AWS Secrets Manager helps you protect access to your applications, services, and IT resources without the upfront investment and on-going maintenance costs of operating your own infrastructure.

Option A is incorrect because AWS Config is more focused on assessing, auditing, and evaluating the configurations of your AWS resources.

Option B is incorrect as AWS Security Hub gives you a comprehensive view of your high-priority security alerts and compliance status across AWS accounts but does not manage secrets.

Option D is incorrect as Amazon EBS (Elastic Block Store) provides block storage volumes for persistent data storage when using EC2 instances, not for managing secrets.

NEW QUESTION # 480

A business requires assistance with a cloud deployment that involves sharing resources and security standards among several organizations within the same industry.

To which cloud model should this incident be escalated?

- A. Public Cloud
- B. Hybrid Cloud
- C. Private Cloud
- **D. Community Cloud**

Answer: D

Explanation:

Correct Answer. D. Community Cloud Community clouds are shared by several organizations within the same community or industry and can support shared concerns over compliance and security standards, making it suitable for businesses within the same sector.

Option A is incorrect because public clouds are generally not industry-specific and do not provide the collaborative framework of a community cloud.

Option B is incorrect as private clouds are dedicated to single organizations and do not involve resource sharing among multiple businesses.

Option C is incorrect because hybrid clouds focus on the integration of on-premises and cloud resources, not on industry-specific collaborations.

NEW QUESTION # 481

A user is attempting to transfer large video files from their computer to an external hard drive but finds the transfer speed to be slower than expected. The computer and external hard drive both support USB 3.0. Which of the following might be the reason for the slow transfer speeds?

- A. The USB ports on the computer are dirty or damaged
- B. The external hard drive is formatted with FAT32 file system
- C. The USB cable used is only USB 2.0 compliant
- D. The computer is running on battery power

Answer: C

Explanation:

Correct Answer: A. The USB cable used is only USB 2.0 compliant. Using a USB 2.0 cable in a setup that supports USB 3.0 can significantly limit the transfer speed because USB 2.0 cables are designed for a maximum transfer rate of 480 Mbps, much lower than USB 3.0's 5 Gbps capability.

Option B is incorrect because dirty or damaged USB ports might prevent the device from being recognized at all but wouldn't specifically slow down transfer rates if the connection is still being made.

Option C is incorrect because while FAT32 has file size limitations, it does not inherently slow down transfer speeds, provided the individual files are within the allowable size limits.

Option D is incorrect because running a computer on battery power can affect performance but does not specifically affect USB transfer speeds.

NEW QUESTION # 482

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