

# ATD CPTD Test Guide - CPTD Test Result



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## ATD CPTD Exam Syllabus Topics:

Topic	Details
Topic 1	<ul style="list-style-type: none"><li>Developing Professional Capability: This section of the exam measures skills of Instructional Designers and focuses on the core functions of talent development such as adult learning theories, instructional design, facilitation, use of technology, content curation, leadership development, coaching, and evaluating impact. It emphasizes designing and delivering effective learning solutions that align with learner needs and organizational goals.</li></ul>
Topic 2	<ul style="list-style-type: none"><li>Building Personal Capability: This section of the exam measures skills of Learning &amp; Development Specialists and covers areas that enhance individual effectiveness in talent development roles. It includes communication, emotional intelligence, collaboration, cultural awareness, project management, and ethical behavior, focusing on how professionals interact, lead, and manage themselves and others effectively within organizational contexts.</li></ul>
Topic 3	<ul style="list-style-type: none"><li>Impacting Organizational Capability: This section of the exam measures the skills of Organizational Development Consultants and involves applying talent strategies that align with business objectives. It includes business acumen, consulting, culture shaping, performance improvement, talent strategy, change management, and data analytics. The focus is on driving organizational performance and ensuring future readiness through strategic talent development.</li></ul>

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### ATD The Certified Professional in Talent Development Sample Questions (Q129-Q134):

#### NEW QUESTION # 129

A talent development professional is developing a training course for line staff who have been promoted to a manager position for the first time. Why should relationship building be a critical component of the training course?

- A. A sense of shared ownership and effective inclusion create the foundation of a strong team
- B. Strong relationships among team members provide the best return on investment (ROI) for the department
- C. Support from key stakeholders cannot be obtained without establishing strong relationships first
- D. Management is a social construct and built on a foundation of informal relationships

**Answer: A**

Explanation:

According to First-Time Manager Training Best Practices (Certification Reading List), fostering "shared ownership and inclusive collaboration" is vital for new managers to build trust, motivation, and team effectiveness.

Relationships enable leadership success far more than authority alone.

Reference: ATD Handbook, Leadership Development for New Managers.

#### NEW QUESTION # 130

Which step in a change management process is most important for instituting sustainable change?

- A. Rally key stakeholders to create work groups to usher in the new change
- B. Position the change as a strategic priority at the organization
- C. Benchmark successes pertaining to the new change to similar organizations
- D. Create meaningful data about the progress of the change and share data with key stakeholders

**Answer: B**

Explanation:

Kotter's Leading Change (Certification Reading List) and ATD Organizational Capability Model both stress that "unless change is positioned and communicated as a strategic organizational priority, it will likely lose momentum and fail".

Change must have senior leadership sponsorship and integration into core business strategy.

Reference: Leading Change, John Kotter (2012).

#### NEW QUESTION # 131

A new business has recently been formed out of a merger of two international technology start-up companies, and employees from both companies are being merged into new departments for efficiency. Which suggestion would be most useful for a talent development professional to make to the department managers as they get to know their new employees?

- A. Suggest that managers schedule meetings with groups of employees at the same time to facilitate informal introductions
- B. Suggest that managers send out a communication to welcome their new teams, encouraging each employee to schedule time to meet with their manager
- C. Suggest that managers host introduction meetings and describe their plan to deliver a successful outcome to the new department
- D. Suggest that managers schedule individual introduction meetings with each employee where they can talk without

interruptions or distractions

**Answer: D**

Explanation:

Merging Cultures and Building Trust(ATD Organizational Development Materials) recommends

"individual, distraction-free introductions to build personal trust, which is crucial in early-stage team formation after mergers".

Group meetings may overlook individual concerns.

Reference:ATD Handbook, Change Management in Mergers and Acquisitions.

#### NEW QUESTION # 132

A talent development (TD) professional is working as an independent consultant for a company. The TD professional signs a nondisclosure agreement and gains access to protected company data and information.

Which type of law would the TD professional most likely be breaking if the information is misused?

- A. Copyright law
- **B. Trade secret law**
- C. Intellectual property law
- D. Fair use law

**Answer: B**

Explanation:

Per theATD Handbook: "Misuse of protected proprietary information - such as client lists, formulas, business strategies - falls undertrade secret law, not general copyright or IP law".

Trade secret violations occur when confidential business information is disclosed without permission.

Reference:ATD Handbook for Training and Talent Development (2022), Compliance and Ethics.

#### NEW QUESTION # 133

A call center manager requests refresher training for customer service representatives because the average call length has increased significantly. The manager claims nothing has changed except the return policy. Which action by a talent development professional best exemplifies taking a systems-thinking approach to this request?

- A. Review the new workflow for processing returns and design the appropriate content for the refresher training
- **B. Consider possible causes and test the manager's assumptions about the return policy to see if the gap is skills-based**
- C. Implement refresher training for representatives with the longest call times to ensure they understand the return policy process
- D. Design training as requested by the call center manager in order to be a valued business partner

**Answer: B**

Explanation:

Systems Thinking Best Practices(CPTD Outline) emphasize: "Question assumptions, identify interdependencies, and seek root causes rather than assuming the problem is training-related".

Critical evaluation before solutioning is essential.

Reference:CPTD Detailed Content Outline, Systems Thinking.

#### NEW QUESTION # 134

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