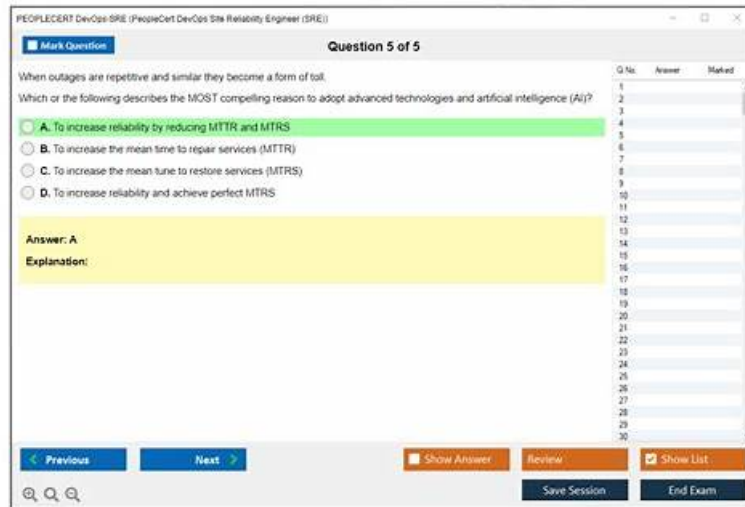


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## Peoplecert PeopleCert DevOps Site Reliability Engineer (SRE) Sample Questions (Q28-Q33):

### NEW QUESTION # 28

Which of the following BEST describes a business continuity plan?

- A. The way that data, files, applications, and systems are restored
- B. The way the organization maintains operations during a disaster
- C. The activity of returning a configuration item back to normal

- D. The management of risks that seriously affect the organization

**Answer: B**

Explanation:

Comprehensive and Detailed Explanation From Exact Extract:

A Business Continuity Plan (BCP) is a critical component of organizational resilience. While not unique to SRE, SRE strongly intersects with continuity planning because reliable systems must continue functioning during disruptions. According to Google's SRE principles, reliability extends beyond typical outages and includes "ensuring services continue to operate even under exceptional conditions." (SRE Book - Chapter:

Addressing Risks). A business continuity plan specifically outlines how essential operations are maintained during major disruptions such as natural disasters, data center outages, or large-scale system failures.

Option A- "The way the organization maintains operations during a disaster"-matches the formal definition of BCP.

Option B refers to disaster recovery (DR), which is separate; DR focuses on restoring systems, not maintaining ongoing operations.

Option C refers to configuration management activities, not continuity.

Option D refers to risk management, which informs BCP but does not define it.

Therefore, A is the correct answer because it directly reflects the purpose of continuity planning as supported by reliability-focused guidance.

References:

Site Reliability Engineering: How Google Runs Production Systems, Chapters: "Addressing Risks,"

"Managing Critical State."

The Site Reliability Workbook, Sections discussing resilience and continuity in distributed systems.

## NEW QUESTION # 29

What is the goal of SRE?

- A. To create highly reliable post-deployment operational systems that align with DevOps and Agile
- **B. To create ultra-scalable and highly reliable distributed software systems**
- C. To ensure that Service Level Objectives are consistently met through monitoring and observability
- D. To spend 50% of a SRE's time on operational tasks and 50% of the time on development tasks to reduce toil

**Answer: B**

Explanation:

Comprehensive and Detailed Explanation From Exact Extract:

The goal of Site Reliability Engineering (SRE) is to create ultra-scalable and highly reliable distributed software systems. This principle is clearly articulated in the foundational text of SRE, the Google Site Reliability Engineering book.

From Chapter 1: Introduction of the Site Reliability Engineering book:

"SRE is what happens when you ask a software engineer to design an operations team. Our approach to service management is rooted in our belief that engineering work to create scalable and highly reliable systems is critical to the success of modern software."

- Site Reliability Engineering Book, Chapter 1

This statement establishes that building and maintaining scalable, reliable systems is the core mission of SRE.

While concepts like reducing toil (option A), implementing SLOs (option B), and aligning with DevOps (option C) are vital components of the SRE practice, they support the overarching goal - which is option D.

Therefore, the correct answer is D: To create ultra-scalable and highly reliable distributed software systems.

References:

Site Reliability Engineering Book - Chapter 1: Introduction <https://sre.google/books/> The Site Reliability Workbook - Google SRE

Google Cloud Blog: An Overview of SRE

## NEW QUESTION # 30

Which of the following BEST explains how an error budget allows for a maximum change velocity?

- A. Developers focus only on new feature work versus operational work if the budget is empty.
- B. Developers must slow down feature changes in line with the percentage the budget is used.
- **C. Developers can focus on pushing out feature changes until the error budget remains high.**
- D. Developers rush to do development work if the budget is high and slow down when it is low.

**Answer: C**

### NEW QUESTION # 31

Before getting into the technical details of a Service Level Objective, what should be done?

- A. Start a conversation from the customer's point of view
- B. Evaluate automation capabilities
- C. Identify which tasks should be categorized as toil
- D. Assess what resources would be needed to meet the Service Level Objective

**Answer: A**

Explanation:

Comprehensive and Detailed Explanation From Exact Extract:

Before defining any technical details of an SLO, the SRE guidance is clear: the conversation must start from the customer's point of view. SLOs exist to represent what reliability level users genuinely require-not internal assumptions or engineering preferences.

The SRE Workbook, Chapter "Implementing SLOs," states:

"The process must begin by understanding what your users need from the service and what good performance actually means from the user's perspective." Likewise, in the Site Reliability Engineering Book:

"SLOs capture the reliability target that makes sense for the users and the product, which is why defining them must begin with understanding the user experience." This means that SLO development begins with analyzing:

\* What users value

\* What reliability thresholds they notice

\* What failures matter to them most

Only after this understanding is established should teams discuss metrics, thresholds, SLIs, and error budgets.

Why the other options are incorrect:

\* A. Identify toil - Relevant to operations, not SLO creation.

\* B. Evaluate automation - Important for reducing toil, unrelated to initial SLO definition.

\* D. Assess resources - Planning happens after SLO definition, not before.

Thus, the correct answer is C.

References:

SRE Workbook, Chapter: "Implementing SLOs"

Site Reliability Engineering Book, Chapter: "Service Level Objectives"

### NEW QUESTION # 32

Which of the following BEST defines a Service Level Indicator (SLI)?

- A. A subjective measure of the consequences if the level of service is not achieved
- B. A quantitative measure of some aspect of the level of service that is provided
- C. A subjective assessment of the performance aspects of the level of service required
- D. A quantitative target value for aspects of the level of service that are provided

**Answer: B**

Explanation:

Comprehensive and Detailed Explanation From Exact Extract:

Google's definition is explicit: "An SLI is a carefully defined QUANTITATIVE measure of some aspect of the level of service

provided." (SRE Book - Chapter: Service Level Objectives). Examples include error rate, latency, throughput, and availability. SLIs are measurements, not targets-targets are SLOs.

Option D repeats Google's definition almost exactly.

Option C incorrectly describes an SLO (a target), not an SLI.

Options A and B mention subjective assessments-SRE explicitly rejects subjectivity in measurement, stating: "SLIs must be objective and measurable." Thus, D is the correct and SRE-authentic answer.

References:

Site Reliability Engineering, Chapter: "Service Level Objectives."

The Site Reliability Workbook, Chapter: "Implementing SLOs."

### NEW QUESTION # 33

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