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## NAHQ CPHQ Online Test - Detailed CPHQ Answers

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## NAHQ Certified Professional in Healthcare Quality Examination Sample Questions (Q19-Q24):

### NEW QUESTION # 19

A study was performed to compare quality outcomes between case/care managed groups and non-case/care managed groups for elective coronary artery bypass. The results are as follows:

What is the median length of stay (or non-case/care managed patients)?

- A. 0
- **B. 1**
- C. 2
- D. 3

**Answer: B**

Explanation:

The median is the middle value in a data set when the values are arranged in ascending or descending order.

In the case of the non-case/care managed patients, when we arrange the Length of Stay (LOS) in ascending order, we get 7, 8, 9, 10, and 19. Since there are 5 data points, the median is the third value, which is 9.

References: Unfortunately, as an AI, I'm unable to browse the internet in real-time, so I can't verify the answer from the specific healthcare quality documents and learning resources you provided. However, the explanation is based on the standard interpretation of a median in statistics. For more detailed information, please refer to the provided resources.

#### **NEW QUESTION # 20**

Payers are more likely to embrace the optimization definition of care which can put them at odds with:

- A. Clinicians
- **B. Physicians**
- C. Both A & B
- D. Health administrators

**Answer: B**

#### **NEW QUESTION # 21**

Through routine collection of incident reports, an increase in medication errors was noted over a period of 6 months on 2 nursing units. Which of the following is the best method of displaying the data to illustrate this finding?

- **A. Run chart**
- B. Pie chart
- C. Scatter diagram
- D. Histogram

**Answer: A**

Explanation:

Detailed Explanation:

A run chart is the best tool to illustrate trends over time, as it displays changes in data across a specific period.

Option D: Run chart

A run chart shows data points plotted in chronological order, making it ideal for observing trends or patterns, such as increases or decreases in medication errors over time.

Option A: Scatter diagram

Scatter diagrams show the relationship between two variables but do not display changes over time.

Option B: Pie chart

Pie charts represent proportions within a single point in time, unsuitable for illustrating trends.

Option C: Histogram

Histograms show frequency distributions but do not effectively illustrate trends over time.

References:

Run charts are recommended for tracking data trends over time, as indicated in quality improvement tools covered in CPHQ materials.

#### **NEW QUESTION # 22**

Convenience sampling produces a biased sample that is basically a collection of anecdotes that cannot be applied generally to larger populations.

Convenience sampling is also known as:

- A. Chunk sampling
- B. Quota sampling
- C. Expert sampling
- **D. Judgment sampling**

**Answer: D**

#### **NEW QUESTION # 23**

A quality professional needs to select a new project from a list of requests. An organization has determined that new projects should focus on patient safety and cost-reduction.

Which tool would help Identify the project that best meets these criteria?

- A. lotus diagram
- B. process decision program chart
- **C. prioritization matrix**
- D. value-stream map

**Answer: C**

Explanation:

A prioritization matrix is a tool used in decision-making to compare and rank options based on specific criteria. It helps in identifying the most important or highest priority items from a list of options<sup>12</sup>. In the context of healthcare quality, when a professional needs to select a new project from a list of requests, and the organization has determined that new projects should focus on patient safety and cost-reduction, a prioritization matrix would be the most suitable tool. It would allow the professional to rank the projects based on these two criteria (patient safety and cost-reduction) and select the one that best meets these criteria<sup>12</sup>.

#### **NEW QUESTION # 24**

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