

# Apple-Device-Support Valid Test Cost - Apple-Device-Support Study Material



## Apple Device Support

Exam Preparation Guide



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These Apple Apple-Device-Support exam questions give you an idea about the final Apple Apple-Device-Support exam questions formats, exam question structures, and best possible answers, and you will also enhance your exam time management skills. Finally, at the end of Apple Apple-Device-Support Exam Practice test you will be ready to pass the final Apple Apple-Device-Support exam easily. Best of luck in Apple Apple exam and professional career!!!

## Apple Apple-Device-Support Exam Syllabus Topics:

Topic	Details
Topic 1	<ul style="list-style-type: none"><li>• Protecting Data: This section of the exam covers bypassing the code on a managed device that has Activation Lock turned on. It also covers storing and accessing credentials such as passkeys and managed devices.</li></ul>
Topic 2	<ul style="list-style-type: none"><li>• Identifying Mac User Accounts: This section of the exam covers identifying and locating default folders for a local account on a Mac.</li></ul>

Topic 3	<ul style="list-style-type: none"> <li>Managing Apple Device Security: This section covers recognizing the differences between kernel and system extensions, recognizing how Apple protects macOS from malware, and explaining Gatekeeper technology and runtime protection in macOS.</li> </ul>
Topic 4	<ul style="list-style-type: none"> <li>Managing Storage: This section of the exam covers managing data storage on Mac systems and optimizing storage on iPhones or iPads.</li> </ul>
Topic 5	<ul style="list-style-type: none"> <li>Managing Apps: This section of the exam covers describing improved Calendar permissions and troubleshooting unresponsive apps on iPhone, iPad, or Mac.</li> </ul>
Topic 6	<ul style="list-style-type: none"> <li>Describing Accessibility Features on Apple Devices: This section of the exam covers describing VoiceOver, Zoom, and Switch Control accessibility features.</li> </ul>
Topic 7	<ul style="list-style-type: none"> <li>Managing Device Networking: Connect iPhone, iPad, or Mac to a secure organization Wi-Fi network.</li> </ul>
Topic 8	<ul style="list-style-type: none"> <li>Installation and Setup: This section of the exam covers moving to a new iPhone, iPad, or Mac; it covers identifying whether a Setup Assistant screen on an iPhone, iPad, or Mac is skipped due to MDM. Moreover, it covers the installation and updating the iOS, iPadOS, or macOS systems.</li> </ul>
Topic 9	<ul style="list-style-type: none"> <li>iCloud and Continuity: This section of the exam covers describing iCloud and Continuity. It also covers defining the MDM manages Continuity settings and how to troubleshoot Continuity by using Wireless Diagnostics. It covers creating an iCloud backup for a managed iPhone or iPad.</li> </ul>
Topic 10	<ul style="list-style-type: none"> <li>Mobile Device Management: This section of the exam covers describing the difference between a personal Apple ID and a Managed Apple ID.</li> </ul>
Topic 11	<ul style="list-style-type: none"> <li>Restoring, Reviving, or Recovering Mac Computers: This section of the exam covers restoring iPhone or iPad from the Finder backup or from Apple Configurator.</li> </ul>

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### **Apple Device Support Exam Sample Questions (Q23-Q28):**

#### **NEW QUESTION # 23**

What command gives you the ability to set, change, and reset privacy permissions for a single app or all apps?

- A. Sysadminctl
- B. dscl
- C. ifconfig
- D. tccutil**

**Answer: D**

Explanation:

The **tccutil** command in Terminal manages the Transparency, Consent, and Control (TCC) database, controlling app privacy permissions (e.g., camera, microphone). Example: **tccutil reset** All resets all permissions.

\* Option B: **dscl** manages directory services, not privacy.

\* Option C: **ifconfig** configures network interfaces.

\* Option D: Sysadmintcl manages system accounts, not TCC.

\* Option A: Correct for macOS privacy management. References: Apple Developer - "TCC Command Line" ([developer.apple.com/documentation](https://developer.apple.com/documentation)).

#### NEW QUESTION # 24

How can you enlarge the view on your Mac using an accessibility feature?

- A. Use Zoom
- B. Use Assistive Touch
- C. Use Increase Transparency.
- D. Use Magnifier.

**Answer: A**

Explanation:

The Zoom accessibility feature on macOS enlarges the screen view, making content larger for better visibility.

Found in System Settings > Accessibility > Zoom, it offers options like full-screen zoom, picture-in-picture, or split-screen magnification, activated via keyboard shortcuts (e.g., Option-Command-8) or a trackpad gesture.

\* Option A (Increase Transparency) adjusts UI clarity, not size.

\* Option B (Zoom) is the correct feature for screen enlargement.

\* Option C (Assistive Touch) is an iOS feature, not macOS.

\* Option D (Magnifier) exists on iOS/iPadOS, not as a distinct macOS feature (Zoom serves this purpose).

Details are in Apple's "Use Zoom on your Mac" ([support.apple.com/HT210978](https://support.apple.com/HT210978)).

#### NEW QUESTION # 25

Which two Continuity features work when a user is signed in with different Apple Accounts on two devices?  
(Select two.)

- A. Handoff
- B. Auto Unlock
- C. AirDrop
- D. AirPlay to Mac
- E. Sidecar

**Answer: C,D**

Explanation:

\* B: AirDrop works between different accounts if enabled.

\* C: AirPlay to Mac functions without account matching.

\* Option A: Handoff requires same account.

\* Option D: Sidecar needs same account.

\* Option E: Auto Unlock requires same account. References: Apple Support - "Continuity requirements" ([support.apple.com/HT204681](https://support.apple.com/HT204681)).

#### NEW QUESTION # 26

Which screen indicates that iPhone is in recovery mode and ready to be updated or restored?



- A.



• B.



• C.



• D.

**Answer: D**

Explanation:

Option C shows the screen that indicates that iPhone is in recovery mode and ready to be updated or restored. This screen displays a cable and a computer icon, which means that you need to connect your iPhone to your computer and use iTunes or Finder to update or restore your device. This screen appears when you put your iPhone in recovery mode using the appropriate button combination for your model. The other options show different screens that are not related to recovery mode. Option A shows the screen that appears when you turn on your iPhone and it is loading the software. Option B shows the screen that appears when you set up your iPhone for the first time or after a factory reset. Option D shows the screen that appears when you turn off your iPhone. References: If you can't update or restore your iPhone or iPod touch, Apple Support.

#### NEW QUESTION # 27

Use this image to answer the question.



What should you do if you forgot your passcode and your iPhone is disabled?

- A. Force shutdown your iPhone and wait 10 seconds, then turn it back on.
- B. Connect your iPhone to your Mac, then use Apple Configurator to revive the device.
- C. Wait until the Forgot Passcode? message appears, then follow the instructions.
- D. Put your iPhone in recovery mode, then connect it to your Mac or PC to restore it.

**Answer: D**

Explanation:

If you forgot your passcode and your iPhone is disabled, you need to erase your iPhone and set it up again.

The only way to do this is to put your iPhone in recovery mode and connect it to a computer with iTunes or Finder. This will erase all your data and settings, including the passcode, and install the latest version of iOS or iPadOS on your iPhone. You can then restore your data and settings from a backup, if you have one, or set up your iPhone as a new device. To put your iPhone in recovery mode, you need to follow these steps:

\* Make sure that your iPhone is not connected to your computer, then turn it off completely.

\* Press and hold the correct button for your iPhone model while connecting it to your computer. For iPhone 8 and later, use the side button. For iPhone 7 and 7 Plus, use the volume down button. For iPhone 6s and earlier, use the home button.

\* Keep holding the button until you see the recovery mode screen on your iPhone, then release the button.

The recovery mode screen shows a cable and a computer icon.

\* On your computer, open iTunes or Finder and locate your iPhone. You should see a message that says there is a problem with your iPhone that requires it to be updated or restored.

\* Choose Restore to erase your iPhone and install the latest software. This may take some time, so do not disconnect your iPhone until the process is complete.

\* After your iPhone is restored, you can set it up again using the onscreen instructions. You can choose to restore from a backup or set up as a new device.

References: = If you forgot your iPhone passcode; Apple Device Support Exam Prep Guide, page 8.

## NEW QUESTION # 28

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