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ATLASSIAN Jira Cloud Administrator Sample Questions (Q31-Q36):

NEW QUESTION # 31

Managers want to ensure that every issue in Jira always has an assignee.

Which change will definitely meet this requirement?

- A. Set Default Assignee to Project Lead in every project.
- B. Make the assignee required on workflow transition screens.
- C. Update post functions to set the assignee appropriately at each workflow transition.
- D. Set the global option "Allow unassigned issues" to OFF.
- E. Make the assignee required through field configurations.
- F. Use components for automatic assignment in every project.

Answer: C

Explanation:

Reference: <https://community.atlassian.com/t5/Answers-Developer-Questions/Conditional-Post-Function/qaq-p/561594>

NEW QUESTION # 32

A company-managed project uses a single issue type. When must a second issue type be added to the project?

- A. When adding a new security level
- B. When adding a new custom field
- C. When adding a new resolution
- D. When adding a new workflow
- E. When adding a new status

Answer: D

Explanation:

In a company-managed project with a single issue type, adding a second issue type is necessary when a configuration requires issue type-specific behavior that cannot be applied to the existing issue type. The requirement that necessitates a second issue type is when adding a new workflow (Option B), as different workflows for different issue types require separate issue types to be mapped in the project's workflow scheme.

* Explanation of the Correct Answer (Option B):

* In a company-managed project, a workflow scheme maps workflows to issue types. If the project currently uses a single issue type with one workflow, adding a new workflow (e.g., for a different process) requires a second issue type to associate with the new workflow. Without a second issue type, the new workflow cannot be applied, as a single issue type can only be mapped to one workflow in a given scheme. Adding a second issue type allows the project to use both the existing workflow (for the current issue type) and the new workflow (for the new issue type).

* Exact Extract from Documentation:

Configure workflow schemes

A workflow scheme maps workflows to issue types in a company-managed project.

To use a new workflow:

* Create or select a new workflow in Settings > Issues > Workflows.

* Update the project's workflow scheme in Project settings > Workflow to assign the new workflow to a specific issue type. Note:

To use multiple workflows in a project, you must have multiple issue types, as each issue type can only be associated with one workflow in a scheme. (Source: Atlassian Support Documentation, "Configure workflow schemes")

* Why This Fits: Adding a new workflow requires a second issue type to map the new workflow in the workflow scheme, as a single issue type cannot use multiple workflows, making Option B the correct answer.

* Why Other Options Are Incorrect:

* When adding a new resolution (Option A):

* Resolutions are global settings (Settings > Issues > Resolutions) that apply to all issues in a project, regardless of issue type.

Adding a new resolution does not require a new issue type, as resolutions are managed at the workflow level and can be used by the existing issue type.

* Extract from Documentation:

Resolutions are global and apply to all issue types. Adding a new resolution does not require new issue types.

(Source: Atlassian Support Documentation, "Manage resolutions in Jira Cloud")

* When adding a new status (Option C):

* A new status can be added to the existing workflow for the single issue type without needing a new issue type. Statuses are part of a workflow, and the existing issue type can use the updated workflow with the new status.

* Extract from Documentation:

Statuses are added to workflows, not issue types. A new status can be used by the existing issue type's workflow.

(Source: Atlassian Support Documentation, "Configure advanced work item workflows")

* When adding a new custom field (Option D):

* A new custom field can be applied to the existing issue type via its custom field context or screen configuration. It does not require a new issue type, as fields can be shared across or restricted to specific issue types within the same project.

* Extract from Documentation:

Custom fields can be added to existing issue types via contexts or screens. New issue types are not required.

(Source: Atlassian Support Documentation, "Manage custom fields in Jira Cloud")

* When adding a new security level (Option E):

* A new security level in the issue security scheme applies to all issues in the project, regardless of issue type. It does not require a new issue type, as security levels are project-wide and not tied to specific issue types.

* Extract from Documentation:

Security levels apply to all issues in a project and are not issue type-specific. Adding a new level does not require new issue types.

(Source: Atlassian Support Documentation, "Configure issue security schemes")

* Additional Notes:

* Steps to add a second issue type for a new workflow:

* Add a new issue type to the project's issue type scheme in Project settings > Issue types.

* Create or select a new workflow in Settings > Issues > Workflows.

* Update the workflow scheme in Project settings > Workflows to map the new workflow to the new issue type.

* These changes require Jira administrator privileges.

* The need for a second issue type arises specifically from the workflow scheme's one-to-one mapping of workflows to issue types.

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Atlassian Support Documentation: Configure workflow schemes

Atlassian Support Documentation: Manage resolutions in Jira Cloud

Atlassian Support Documentation: Configure advanced work item workflows

Atlassian Support Documentation: Manage custom fields in Jira Cloud

Atlassian Support Documentation: Configure issue security schemes

NEW QUESTION # 33

Which statement is correct regarding Jira Cloud import and export features?

- A. Jira admins can import backup files.
- B. Project admins can import their own projects.
- **C. Jira admins can create backup files.**
- D. Project admins can create site backups.
- E. Org admins can restore overwritten backups.

Answer: C

Explanation:

Jira Cloud's import and export features allow administrators to back up, restore, or migrate data. The correct statement is that Jira admins can create backup files (Option A), as this is a supported function for Jira administrators.

* Explanation of the Correct Answer (Option A):

* Jira administrators have the ability to create backup files for a Jira Cloud site, which include issues, configurations, users, and media (e.g., attachments). These backups can be used for restoration or migration purposes.

* Exact Extract from Documentation:

Create a backup for Jira Cloud

Jira administrators can create backup files that include issues, configurations, users, and media.

To create a backup:

* Go to Settings > System > Backup manager.

* Select Create backup for cloud.

* Download the backup file when ready. Note: Requires Jira administrator permissions.

Backup files can be used for restoration or migration. (Source: Atlassian Support Documentation, "Back up Jira Cloud data")

* Why This Fits: The ability to create backup files is explicitly granted to Jira admins, making Option A the correct statement.

* Why Other Options Are Incorrect:

* Org admins can restore overwritten backups (Option B):

* Organization admins manage Atlassian organization settings (e.g., billing, user access) but do not have direct access to Jira-specific backup restoration. Restoring backups, including overwritten ones, is handled by Jira administrators or support requests to Atlassian. Overwritten backups cannot typically be restored without Atlassian intervention.

* Extract from Documentation:

Organization admins manage organization-level settings. Restoring backups, including overwritten ones, requires Jira administrator permissions or Atlassian support.

(Source: Atlassian Support Documentation, "Manage your Atlassian organization")

* Project admins can import their own projects (Option C):

* Project admins can manage project settings (e.g., permissions, issue types) but do not have permissions to import projects or data, as this is a system-level action reserved for Jira administrators.

* Extract from Documentation:

Importing projects or data requires Jira administrator permissions. Project admins cannot perform imports.

(Source: Atlassian Support Documentation, "Import data to Jira Cloud")

* Project admins can create site backups (Option D):

* Creating site backups is a system-level action restricted to Jira administrators. Project admins lack the permissions to create backups for the entire site or their projects.

* Extract from Documentation:

Only Jira administrators can create site backups in Settings > System > Backup manager. Project admins do not have this capability.

(Source: Atlassian Support Documentation, "Back up Jira Cloud data")

* Jira admins can import backup files (Option E):

* While Jira admins can initiate the import process for backup files, the actual import of full site backups typically requires Atlassian support or is performed through specific tools (e.g., Import Jira Cloud feature).

Partial imports (e.g., CSV, Trello) are supported, but full backup imports are not a standard Jira admin action without additional steps. This makes the statement less definitively correct compared to Option A.

* Extract from Documentation:

Importing full site backups often requires Atlassian support. Jira admins can import partial data (e.g., CSV, JSON) but not full backups directly.

(Source: Atlassian Support Documentation, "Restore your Jira Cloud site from a backup")

* Additional Notes:

* Creating a backup is a straightforward action for Jira admins in Settings > System > Backup manager.

* The backup process requires Jira administrator privileges, not project admin or organization admin roles.

* Full backup imports or restoration of overwritten backups typically involve Atlassian support, limiting the scope of Jira admin actions.

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Atlassian Support Documentation: Back up Jira Cloud data

Atlassian Support Documentation: Restore your Jira Cloud site from a backup
Atlassian Support Documentation: Import data to Jira Cloud
Atlassian Support Documentation: Manage your Atlassian organization

NEW QUESTION # 34

A team of technical writers works in the WRITE project. The project uses a single, shared workflow.

To better match the team's way of working they request a workflow change: The initial status of their project's workflow should be changed from Open to Awaiting Inspiration.

- You navigate to the Workflows section of the administration, update the Name of the status in the workflow designer and publish your change.

What are two implications of this change? (Choose two.)

- A. The workflow scheme for the WRITE project will need to be published before the change takes effect.
- B. Transitions to the Awaiting Inspiration status will fail until the post functions for those transitions are updated.
- C. The Open Status will be changed to Awaiting Inspiration in all workflows using that status.
- D. Awaiting Inspiration will be created as a new Status in Jira.
- E. Filters and Gadgets that referred to the Open status by name will be broken.

Answer: A,D

NEW QUESTION # 35

Two projects were created as follows:

- * OPS1: Created from the Procurement project template.
- * OPS2: Created from the Process Control project template. You need to create project OPS3. You want it to have the same components as OPS1 but the same schemes as OPS2. How should OPS3 be created?

- A. With a shared configuration with OPS1 from the Process Control project template
- **B. With a shared configuration with OPS2 from the Procurement project template**

Answer: B

Explanation:

Requirements for OPS3:

- * Same Components as OPS1: Components are configurations within a project, not typically part of the shared scheme setup during creation.

- * Same Schemes as OPS2: Schemes (Workflow Scheme, Issue Type Scheme, Screen Schemes, Field Configuration Scheme, Permission Scheme, etc.) define the core configuration and behavior of a project.

How Project Creation Options Work:

- * Creating from a Template: Sets up a project with a new set of schemes and configurations based on the chosen template. The new project does not initially share schemes with any other project.

- * Creating with Shared Configuration: When you create a project and choose "Share settings with an existing project" (e.g., share with OPS2), the new project (OPS3) uses the exact same scheme objects as the existing project (OPS2). Changes to these schemes will affect both projects. This is the mechanism to ensure OPS3 has the same schemes as OPS2.

Analyzing the Options:

- * with a shared configuration with OPS1 from the Process Control project template

- * Shared configuration with OPS1: This would give OPS3 the same schemes as OPS1. This contradicts Requirement 2 (needs schemes from OPS2).

- * from the Process Control project template: Choosing a template is generally an alternative to sharing configuration. If you share configuration, the template choice is irrelevant for the schemes. This part makes the option confusing, but the core action (sharing with OPS1) is incorrect based on the scheme requirement.

- * with a shared configuration with OPS2 from the Procurement project template

- * Shared configuration with OPS2: This would give OPS3 the same schemes as OPS2. This satisfies Requirement 2.

- * from the Procurement project template: As above, the template choice is confusing when sharing configuration. However, the critical action (sharing schemes with OPS2) aligns with the requirement.

Addressing the Component Requirement:

Neither "creating from a template" nor "creating with shared configuration" will automatically copy the Components from OPS1 to OPS3. Components need to be set up manually within the OPS3 project after it has been created.

Conclusion:

To meet the requirement of having the same schemes as OPS2, you must create OPS3 using the "Share settings with an existing project" option and select OPS2. Option B correctly specifies sharing the configuration with OPS2.

The mention of the template in Option B is likely extraneous or indicates a slightly flawed understanding in the question's options, but the core part "shared configuration with OPS2" is the correct action to satisfy the scheme requirement. The component requirement must be handled separately after project creation.

Therefore, the correct approach described in the options is:

with a shared configuration with OPS2 from the Procurement project template

NEW QUESTION # 36

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