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#### Jira Cloud Administrator

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1. Alana has set up a new incoming mail handler to create issues or add a comment to an existing

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# ATLASSIAN Jira Cloud Administrator Sample Questions (Q48-Q53):

# **NEW QUESTION #48**

version in a company-managed project:

- \* Move all issues in version 1.1 to version 1.2.
- \* Remove version 1.1 as an available option from the Fix Versions system field.

Which two operations will both meet the requirements? (Choose two.)

- A. Archive
- B. Delete
- · C. Build and release
- D. Merge

# Answer: A,D

#### Explanation:

The question involves managing versions in a company-managed project in Jira Software Cloud. Maia wants to move all issues from version 1.1 to version 1.2 and remove version 1.1 as an available option in the Fix Versionsfield. The two operations that meet both requirements are Archiveand Merge.

- \* Explanation of the Correct Answers:
- \* Archive (Option B):
- \* Archiving a version removes it from the Fix Versions field as an available option for new issues, while preserving the version's association with existing issues. Additionally, archiving allows you to move issues to another version (e.g., version 1.2) during the process, meeting both requirements.
- \* Exact Extract from Documentation:

Archive a version

Archiving a version removes it from the list of available versions in fields like Fix Versions, so it can't be selected for new issues. You can also move issues to another version during the archiving process.

To archive a version:

- \* Go to your project's Release spage.
- \* Find the version (e.g., version 1.1) and selectArchive.
- \* Optionally, choose to move issues to another version (e.g., version 1.2). Archived versions are still visible in reports and issue details but are no longer selectable in fields. Note: You need project admin permissions to archive versions. (Source:

Atlassian Support Documentation, "Manage versions in company-managed projects")

- \* Why This Fits: Archiving version 1.1 removes it from the Fix Versions field, preventing it from being selected for new issues, and allows Maia to move all issues to version 1.2 during the archiving process, fulfilling both requirements.
- \* Merge (Option D):
- \* Merging a version moves all issues from one version (e.g., version 1.1) to another (e.g., version 1.2) and deletes the source version, effectively removing it from the Fix Versions field. This meets both requirements, as it reassigns issues and eliminates version 1.1 as an available option.
- \* Exact Extract from Documentation:

Merge versions

Merging versions allows you to combine two versions by moving all issues from one version to another. The source version is deleted after the merge.

To merge versions:

- \* Go to your project's Release spage.
- \* Find the version to merge (e.g., version 1.1) and selectMerge.
- \* Choose the target version (e.g., version 1.2) to move issues to. After merging, the source version (version 1.1) is removed from the Fix Versions field and is no longer available for selection. Note: Merging is permanent and cannot be undone, so ensure the target version is correct. (Source: Atlassian Support Documentation, "Manage versions in company-managed projects")
- \* Why This Fits: Merging version 1.1 into version 1.2 moves all issues to version 1.2 and deletes version 1.1, ensuring it is no longer an option in the Fix Versions field, thus meeting both requirements.
- \* Why Other Options Are Incorrect:
- \* Delete (Option A):
- \* Deleting a version removes it from the Fix Versions field, but it also removes the version from all issues associated with it without reassigning them to another version. This does not meet the requirement to move issues to version 1.2.
- \* Extract from Documentation:

#### Delete a version

Deleting a version removes it from the project and clears it from the Fix Versions field of all associated issues. Issues are not reassigned to another version automatically.

Note: Use caution, as this action cannot be undone, and issues lose their version association.

(Source: Atlassian Support Documentation, "Manage versions in company-managed projects")

- \* Build and release (Option C):
- \* Building and releasing a version marks it as complete and moves unresolved issues to another version, but it does not remove the version from the Fix Versions field. Released versions remain selectable unless archived or deleted.
- \* Extract from Documentation:

Release a version

Releasing a version marks it as complete and optionally moves unresolved issues to another version. The released version remains available in the Fix Versions field unless archived.

(Source: Atlassian Support Documentation, "Manage versions in company-managed projects")

- \* Additional Notes:
- \* BothArchiveandMergeare suitable, but they have different implications:
- \* Archiving preserves version 1.1 in reports and issue histories, making it ideal if historical data needs to be retained.
- \* Merging permanently deletes version 1.1, which may be preferred if the version is no longer relevant.
- \* The operations require project admin permissions in a company-managed project, and the Releasespage is accessed via Project Settings > Releases.

Atlassian Support Documentation:Manage versions in company-managed projects Atlassian Support Documentation:Configure releases and versions

#### **NEW QUESTION #49**

Your organization uses Jira Software and Confluence. Dave is a new employee who needs the following privileges

- \* Approve access requests
- \* Manage group memberships
- \* Update billing details

You need to give him enough but not too many privileges How should you configure Dave's user account? (Choose one)

- A. As a member of the administrators group
- B. As a site administrator
- C. As an organization administrator
- D. As a trusted user
- E. As a member of the jira-administrators and confluence-administrators group

# Answer: E

#### **NEW QUESTION #50**

Your project has three issue types that share a common workflow.

Which reason would make you recommend the implementation of separate workflows for each issue type?

- A. Each issue type uses a different issue security level.
- B. The issue types need different sets of priorities.
- C. Different project roles are working on the issue types.
- D. One of the issue types needs a new status.
- E. The issue types need different sets of resolutions.

#### Answer: A

#### **NEW QUESTION #51**

You need to grant members of the Compliance team access to all of your company-managed projects in Jira.

All the projects were created with a shared configuration and need to remain that way. You must decide if a project role is required to accommodate any of their requirements. Identify the requirement that necessitates the use of a project role.

- A. All members need to be able to move issues.
- B. Only two Compliance users should be able to see secured issues.

- C. Only some Compliance users can delete issues and they differ in each project.
- D. Only some Compliance users need to create shared dashboards.

#### Answer: C

#### Explanation:

Since all company-managed projects share a single configuration (including permission schemes), permissions are applied uniformly across projects. Aproject roleis necessary when a requirement involves project-specific differences in user permissions, as roles allow membership to vary by project. The requirement thatonly some Compliance users can delete issues and they differ in each project(Option A) necessitates a project role, as it requires project-specific user assignments for the Delete Issuespermission.

- \* Explanation of the Correct Answer (Option A):
- \* The requirement states thatonly some Compliance users can delete issues, and the specific users differ in each project. In a shared permission scheme, permissions likeDelete Issuesare granted to users, groups, or project roles. Using a group would apply the same users across all projects, which does not allow for different users perproject. Aproject role(e.g., "Compliance Deleters") can be added to theDelete Issuespermission in the shared permission scheme, and different Compliance users can be added to this role in each project'sProject settings > People, accommodating the project-specific variation.
- \* Exact Extract from Documentation:

Manage project roles

Project roles allow permissions to be granted to different users in each project, even with a shared permission scheme. To configure:

- \* Create a new project role inSettings > System > Project roles(e.g., "Compliance Deleters").
- \* Add the role to a permission (e.g., Delete Issues) in the permission scheme (Settings > Issues > Permission schemes).
- \* Add users to the role in each project's Project settings > People. Example: Grant Delete Issues to the "Compliance Deleters" role, then assign different users to the role in each project. Note: Project roles are ideal for permissions that vary by project while maintaining a shared scheme. (Source: Atlassian Support Documentation, "Manage project roles")
- \* Why This Fits: A project role allows different Compliance users to have the Delete Issues permission in each project, satisfying the requirement for project-specific variation while keeping the shared configuration, making Option A the correct answer.
- \* Why Other Options Are Incorrect:
- \* All members need to be able to move issues (Option B):
- \* The Move Issuespermission can be granted to all Compliance users via a group (e.g.,

"Compliance Team") in the shared permission scheme. Since the requirement applies uniformly to all members across all projects, a project role is not necessary, as there is no project-specific variation.

\* Extract from Documentation:

Permissions likeMove Issuescan be granted to a group in a shared permission scheme, applying to all projects without needing project-specific roles.

(Source: Atlassian Support Documentation, "Manage permissions in Jira Cloud")

- \* Only two Compliance users should be able to see secured issues (Option C):
- \* Secured issues are managed by anissue security scheme, where security levels define who can view issues (e.g., specific users, groups, or roles). To allow only two Compliance users to see secured issues, you can create a security level listing those two users explicitly or a group containing only them. This does not require a project role, as the same two users apply across all projects, and security levels are part of the shared configuration.
- \* Extract from Documentation:

Issue security levels can specify individual users or groups to restrict visibility. Project roles are not required unless visibility varies by project.

(Source: Atlassian Support Documentation, "Configure issue security schemes")

- \* Only some Compliance users need to create shared dashboards (Option D):
- \* Creating shared dashboards requires the Share dashboards and filters global permission, not a project-level permission. This can be granted to a group containing the relevant Compliance users in Settings > System > Global permissions. Since this is a global permission, it does not vary by project and does not require a project role.
- \* Extract from Documentation:

The Share dashboards and filters global permission allows users to share dashboards. It is granted globally, not via project roles. (Source: Atlassian Support Documentation, "Manage global permissions")

- \* Additional Notes:
- \* Steps to configure Option A:
- \* Create a "Compliance Deleters" project role inSettings > System > Project roles.
- \* Add the role to the Delete Issuespermission in the shared permission scheme (Settings > Issues > Permission schemes).
- \* For each project, add the appropriate Compliance users to the "Compliance Deleters" role in Project settings > People.
- \* This configuration requires Jira administrator privileges to create the role and modify the permission scheme, but project admins can manage role membership.
- \* The shared configuration (permission scheme, etc.) is preserved, as the project role integrates seamlessly.

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Atlassian Support Documentation:Manage project roles
Atlassian Support Documentation:Manage permissions in Jira Cloud
Atlassian Support Documentation:Configure issue security schemes
Atlassian Support Documentation:Manage global permissions

# **NEW QUESTION # 52**

The HR team approaches you with new requirements they want you to implement:

- Allow users to send requests into Jira by emailing "HR@yourcompany.com."
- Have those emails automatically turned into "Holiday Requests" in the HR project.

You have already set up an Incoming Mail Server and a mail handler to "Create a new issue or add a comment to an existing issue." Which three additional options can you set with this mail configuration? (Choose three.)

- A. Create new Jira users based on the From address.
- B. Set Assignee and Watchers.
- C. Set a custom field.
- D. Set Environment.
- E. Set default Reporter.

Answer: C,D,E

# **NEW QUESTION #53**

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