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Avaya 78201X certification exam is an essential certification for those who want to demonstrate their skills and knowledge in Avaya IP Office<sup>TM</sup> Platform Support. Avaya IP Office<sup>TM</sup> Platform Support Certified Exam certification exam validates the candidate's ability to support, install, and troubleshoot Avaya IP Office<sup>TM</sup> Platform 78201X Exam is designed to test the candidate's knowledge of IP Office<sup>TM</sup> Platform architecture, installation, configuration, and troubleshooting techniques.

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Avaya 78201X Certification Exam is a globally recognized certification that is highly valued by employers in the telecommunications industry. Avaya IP Office<sup>TM</sup> Platform Support Certified Exam certification demonstrates that the candidate has the skills and knowledge needed to deploy, configure, and maintain Avaya IP Office<sup>TM</sup> systems. Additionally, the certification validates the candidate's ability to troubleshoot and resolve issues related to IP Office<sup>TM</sup> systems, which is a critical skill in today's fast-paced business environment.

# Avaya IP Office™ Platform Support Certified Exam Sample Questions (Q171-Q176):

#### **NEW OUESTION # 171**

What is the approach for updating the voice prompts on the Embedded Voicemail?

- A. Using the Embedded File Management option in the Manager Application
- B. Utilizing the Voice Wizard capability in the Manager Application
- C. Adopting the Embedded Monitoring Management tool
- D. Leveraging the External File Management feature in the System Status Application

#### **NEW QUESTION #172**

In an installation of Server Edition, as well as the IP Office, the Voicemail Pro and one-X® Portal are also installed at the same time. Therefore, by default they should both be running.

Which application would NOT be useful to check if they are in fact up and running?

- A. Voicemail Pro Windows Client
- B. System Status Application
- C. Web Manager
- D. Manager Application

#### Answer: C

Explanation:

Explanation

References:

https://downloads.avaya.com/css/P8/documents/100173993

#### **NEW QUESTION #173**

A user from a remote IP Office site contacts you to discuss a voicemail issue. You use the Manager program to check the multi-site IP Office network, but only your local IP Office is displayed. What could be the reason for this issue?

- A. No SCN users are available.
- B. Your login credentials are incorrect.
- C. The remote sites are undergoing a reboot.
- D. The Unit/Broadcast address is set to 255,255,255.255.

#### Answer: A

#### **NEW QUESTION #174**

When logging in to IP Office Security Settings for the first time using the Manager Application, the default user name is "security". What is the default password?

- A. security
- B. administrator
- C. default
- D. securitypwd

#### Answer: D

Explanation:

Reference:

http://avayaipofficetips.blogspot.co.za/2012/05/how-to-change-administrator-password-on.html

#### **NEW QUESTION #175**

A customer has two main receptionists using SoftConsole, however, two back office workers have the SoftConsole on their PC to take calls and cover for the receptionists when they are away from their desk.

During business hours, how many licenses are required for the two SoftConsoles?

- A. 0
- B. 1
- C. 2
- D. 3

#### Answer: C

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Explanation

In this scenario, four SoftConsole licenses are required. Two for the main receptionists and two for the back-office workers who will cover the receptionists' duties.

### **NEW QUESTION # 176**

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