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PECB ISO-IEC-27035-Lead-Incident-Manager Exam Syllabus Topics:

Topic	Details
Topic 1	<ul style="list-style-type: none"> Preparing and executing the incident response plan for information security incidents: This section of the exam measures skills of Incident Response Managers and covers the preparation and activation of incident response plans. It focuses on readiness activities such as team training, resource allocation, and simulation exercises, along with actual response execution when incidents occur.

Topic 2	<ul style="list-style-type: none"> Information security incident management process based on ISO IEC 27035: This section of the exam measures skills of Incident Response Managers and covers the standardized steps and processes outlined in ISO IEC 27035. It emphasizes how organizations should structure their incident response lifecycle from detection to closure in a consistent and effective manner.
Topic 3	<ul style="list-style-type: none"> Implementing incident management processes and managing information security incidents: This section of the exam measures skills of Information Security Analysts and covers the practical implementation of incident management strategies. It looks at ongoing incident tracking, communication during crises, and ensuring incidents are resolved in accordance with established protocols.
Topic 4	<ul style="list-style-type: none"> Fundamental principles and concepts of information security incident management: This section of the exam measures skills of Information Security Analysts and covers the core ideas behind incident management, including understanding what constitutes a security incident, why timely responses matter, and how to identify the early signs of potential threats.
Topic 5	<ul style="list-style-type: none"> Improving the incident management processes and activities: This section of the exam measures skills of Incident Response Managers and covers the review and enhancement of existing incident management processes. It involves post-incident reviews, learning from past events, and refining tools, training, and techniques to improve future response efforts.

PECB Certified ISO/IEC 27035 Lead Incident Manager Sample Questions (Q36-Q41):

NEW QUESTION # 36

Scenario 8: Moneda Vivo, headquartered in Kuala Lumpur, Malaysia, is a distinguished name in the banking sector. It is renowned for its innovative approach to digital banking and unwavering commitment to information security. Moneda Vivo stands out by offering various banking services designed to meet the needs of its clients. Central to its operations is an information security incident management process that adheres to the recommendations of ISO/IEC 27035-1 and 27035-2.

Recently, Moneda Vivo experienced a phishing attack aimed at its employees. Despite the bank's swift identification and containment of the attack, the incident led to temporary service outages and data access issues, underscoring the need for improved resilience. The response team compiled a detailed review of the attack, offering valuable insights into the techniques and entry points used and identifying areas for enhancing their preparedness.

Shortly after the attack, the bank strengthened its defense by implementing a continuous review process to ensure its incident management procedures and systems remain effective and appropriate. While monitoring the incident management process, a trend became apparent. The mean time between similar incidents decreased after a few occurrences; however, Moneda Vivo strategically ignored the trend and continued with regular operations. This decision was rooted in a deep confidence in its existing security measures and incident management protocols, which had proven effective in quick detection and resolution of issues. Moneda Vivo's commitment to transparency and continual improvement is exemplified by its utilization of a comprehensive dashboard. This tool provides real-time insights into the progress of its information security incident management, helping control operational activities and ensure that processes stay within the targets of productivity, quality, and efficiency. However, securing its digital banking platform proved challenging.

Following a recent upgrade, which included a user interface change to its digital banking platform and a software update, Moneda Vivo recognized the need to immediately review its incident management process for accuracy and completeness. The top management postponed the review due to financial and time constraints.

Based on scenario 8, Moneda Vivo ignored the trend and continued regular operations when the mean time between the same types of incidents decreased after a few occurrences. Is this acceptable?

- A. No, when the mean time between the same types of incidents decreases, a study should be conducted to discover why
- B. When the mean time between the same types of incidents decreases after a few occurrences, it shows that the incidents are becoming less significant
- C. No, when the mean time between the same types of incidents decreases, a study should be necessary to confirm that the incidents are unrelated

Answer: A

Explanation:

Comprehensive and Detailed Explanation From Exact Extract:

ISO/IEC 27035-1 encourages organizations to monitor metrics, such as the frequency of incident types, as part of continual improvement (Clause 7.3). A decreasing mean time between incidents (MTBI) may indicate increased threat frequency, weakened controls, or emerging vulnerabilities. Ignoring such trends can prevent timely corrective actions and weaken overall resilience. Instead of assuming the incidents are less significant, ISO guidance suggests conducting root cause analysis and trend evaluations when patterns like this emerge.

Reference:

ISO/IEC 27035-1:2016, Clause 7.3: "Monitoring and measurement of the incident management process should include trend analysis to identify recurring issues or new patterns." Correct answer: C

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NEW QUESTION # 37

How should vulnerabilities lacking corresponding threats be handled?

- A. They may not require controls but should be analyzed and monitored for changes
- B. They should be disregarded as they pose no risk
- C. They still require controls and should be promptly addressed

Answer: A

Explanation:

Comprehensive and Detailed Explanation From Exact Extract:

According to ISO/IEC 27005:2018 (which supports ISO/IEC 27035 in risk management and threat assessment processes), vulnerabilities that are not currently associated with known threats do not necessarily need immediate remediation or technical control measures. However, they cannot be ignored entirely either.

Such vulnerabilities may not pose an active risk at the present time, but that can change quickly if a new threat emerges that can exploit them. Therefore, these vulnerabilities should be documented, assessed in context, and monitored over time. This process ensures that if the threat landscape evolves, the organization can respond proactively.

The standard emphasizes a risk-based approach, which includes:

* Analyzing vulnerabilities in relation to assets and threat likelihood

* Monitoring the environment for changes that may introduce new threats

* Avoiding unnecessary or unjustified resource expenditure on low-risk issues Option A is incorrect because it suggests addressing all vulnerabilities without considering risk context.

Option B is risky and contradicts ISO best practices, which emphasize continuous risk monitoring.

Reference Extracts:

* ISO/IEC 27005:2018, Clause 8.2.2: "Vulnerabilities without known threats may not require treatment immediately but should be monitored regularly."

* ISO/IEC 27001:2022, Annex A, Control A.8.8 - "Management of technical vulnerabilities should be risk-based and responsive to changes." Therefore, the correct answer is C: They may not require controls but should be analyzed and monitored for changes.

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NEW QUESTION # 38

What is the purpose of incident categorization within the incident management lifecycle?

- A. To sort incidents based on the disrupted IT or business domain
- B. To automatically assign incidents to technicians
- C. To determine the priority of incidents

Answer: A

Explanation:

Comprehensive and Detailed Explanation From Exact Extract:

According to ISO/IEC 27035-1:2016 and ISO/IEC 27035-2:2016, incident categorization is a vital step in the incident management lifecycle. Its primary purpose is to sort and group incidents based on specific criteria so that appropriate actions and escalation paths can be taken.

One of the core objectives of categorization is to sort incidents by the domain or system affected - whether it's a database, email system, network, or physical server. This enables organizations to assign incidents to relevant subject matter experts and apply the right procedures, based on the affected business function or IT component.

While categorization can influence prioritization (option A), the main intent is classification based on nature and domain. Automatic technician assignment (option B) may be supported by some service management platforms but is not the foundational purpose of

incident categorization under ISO 27035.

Reference Extracts:

ISO/IEC 27035-1:2016, Clause 6.1.2 - "Categorization should identify the domain or component affected to enable appropriate response and escalation." ISO/IEC 27035-2:2016, Clause 7.3 - "Incidents should be categorized based on the type of disruption they cause and the business or technical domain they impact." Therefore, the correct answer is C: To sort incidents based on the disrupted IT or business domain.

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NEW QUESTION # 39

Scenario 7: Located in central London, Konzolo has become a standout innovator in the cryptocurrency field.

By introducing its unique cryptocurrency, Konzolo has contributed to the variety of digital currencies and prioritized enhancing the security and reliability of its offerings.

Konzolo aimed to enhance its systems but faced challenges in monitoring the security of its own and third-party systems. These issues became especially evident during an incident that caused several hours of server downtime. This downtime was primarily caused by a third-party service provider that failed to uphold strong security measures, allowing unauthorized access.

In response to this critical situation, Konzolo strengthened its information security infrastructure. The company initiated a comprehensive vulnerability scan of its cryptographic wallet software, a cornerstone of its digital currency offerings. The scan revealed a critical vulnerability due to the software using outdated encryption algorithms that are susceptible to decryption by modern methods that posed a significant risk of asset exposure. Noah, the IT manager, played a central role in this discovery. With careful attention to detail, he documented the vulnerability and communicated the findings to the incident response team and management. Acknowledging the need for expertise in navigating the complexities of information security incident management, Konzolo welcomed Paulina to the team. After addressing the vulnerability and updating the cryptographic algorithms, they recognized the importance of conducting a thorough investigation to prevent future vulnerabilities. This marked the stage for Paulina's crucial involvement. She performed a detailed forensic analysis of the incident, employing automated and manual methods during the collection phase. Her analysis provided crucial insights into the security breach, enabling Konzolo to understand the depth of the vulnerability and the actions required to mitigate it.

Paulina also played a crucial role in the reporting phase, as her comprehensive approach extended beyond analysis. By defining clear and actionable steps for future prevention and response, she contributed significantly to developing a resilient information security incident management system based on ISO/IEC

27035-1 and 27035-2 guidelines. This strategic initiative marked a significant milestone in Konzolo's quest to strengthen its defenses against cyber threats. According to scenario 7, what type of incident has occurred at Konzolo?

- A. High severity incident
- B. Critical severity incident
- C. Medium severity incident

Answer: A

Explanation:

Comprehensive and Detailed Explanation From Exact Extract:

Severity classification of an incident under ISO/IEC 27035-2:2016 is determined by factors such as potential data exposure, business disruption, and impact on critical services. In this scenario, the server downtime caused by a third-party breach and a vulnerability in cryptographic wallet software—capable of leading to asset exposure—signifies serious business and operational risks. Although the vulnerability was critical, no actual asset theft or breach was confirmed. Therefore, while serious, the incident does not reach the "critical" threshold (which would typically involve data exfiltration, irreversible loss, or public impact). The appropriate classification is "High Severity." Reference:

* ISO/IEC 27035-2:2016, Clause 6.3.1: "Severity is determined by the actual or potential impact on business operations, data, reputation, and legal obligations."

* Annex A (Example Severity Levels): "High-severity incidents involve confirmed vulnerabilities with significant potential for impact, such as financial loss or regulatory violations." Correct answer: B

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NEW QUESTION # 40

What is a key responsibility of the incident response team?

- A. Investigating and managing cybersecurity incidents
- B. Performing vulnerability scans and penetration testing
- C. Maintaining physical security infrastructure

Answer: A

Explanation:

Comprehensive and Detailed Explanation From Exact Extract:

The primary role of an incident response team, according to ISO/IEC 27035-2:2016, is to manage and respond to information security incidents effectively. This includes tasks such as identifying, analyzing, containing, mitigating, and recovering from incidents. The goal is to minimize the impact on the organization and restore normal operations as quickly as possible.

Key responsibilities include:

Incident detection and validation

Impact assessment

Coordination of containment and eradication efforts

Communication with stakeholders

Post-incident analysis and lessons learned

While vulnerability scanning and penetration testing (option C) are important security functions, they are typically assigned to the security operations team or dedicated assessment teams - not the incident response team per se. Likewise, maintaining physical infrastructure (option A) is the responsibility of facilities management or physical security teams, not the incident response team.

Reference Extracts:

ISO/IEC 27035-2:2016, Clause 5.2 - "The incident response team is responsible for analyzing, responding to, and resolving incidents." NIST SP 800-61r2 (Computer Security Incident Handling Guide) - "An incident response team handles the investigation and resolution of security incidents." Therefore, the correct answer is B: Investigating and managing cybersecurity incidents. Question Certainly!

NEW QUESTION # 41

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