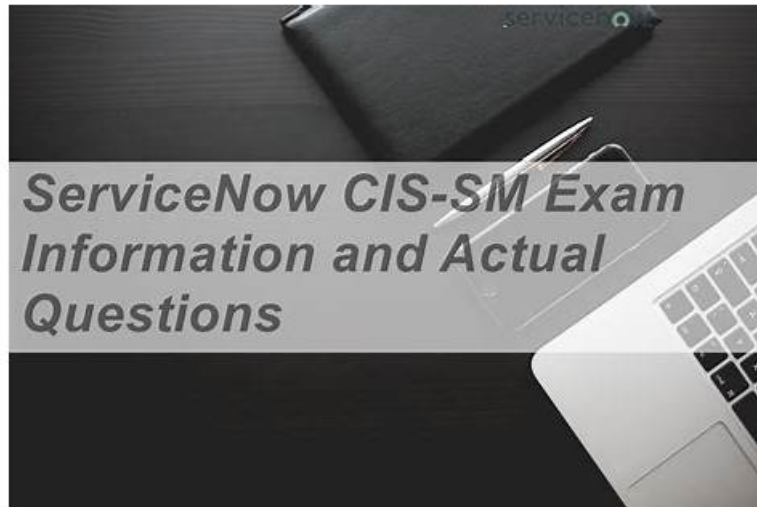


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ServiceNow CIS-SM (Certified Implementation Specialist - Service Mapping) Exam is designed to test an individual's knowledge and skills in implementing and configuring ServiceNow Service Mapping. CIS-SM Exam is intended for ServiceNow professionals who want to demonstrate their proficiency in the Service Mapping application and validate their skills as a Certified Implementation Specialist.

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How to Prepare For Certified Implementation Specialist - Service Mapping (CIS-SM) Exam

Preparation Guide for Certified Implementation Specialist - Service Mapping (CIS-SM) Exam

Introduction

ServiceNow is a Santa Clara-based American software company that provides and administers this **CIS-SM exam test**. Based in California, ServiceNow provides a cloud computing platform to help businesses handle automated workflows for business operations and has been recognized for creativity as well. ServiceNow, founded by Fred Luddy in 2004, is listed on the New York Stock Exchange and is a member of the Russell 1000 and S&P 500 Index.

ServiceNow offers digital workflows that produce excellent experiences and unlock value. ServiceNow believes in technology's ability to decrease the uncertainty of our jobs and make people work better. In new digital workflows, they transform old manual ways of working. They deliver an expansive portfolio of IT, HR, Customer Support, and other divisions that cover the Now

Platform training offerings. They will teach you how to work quickly and optimize your use, whether you are just getting started or ready to extend your skills and knowledge of ServiceNow.

Demand for specialists at ServiceNow is rising rapidly. Certification by ServiceNow gives participants the information and trust to take full advantage of the ServiceNow program. Attendees learn to configure, customize, and build with real-world examples and a hands-on approach in the training and certification programs.

ServiceNow Qualification tests in a proctored environment are computer-based, multiple-choice exams delivered by ServiceNow training partner Kryterion. Also available as online proctoring. This document explains the exam in detail with all the topics included and helping preparatory material. The exam difficulty is also discussed with methods of overcoming that difficulty by studying the **CIS-SM exam dumps**.

ServiceNow Certified Implementation Specialist - Service Mapping Sample Questions (Q95-Q100):

NEW QUESTION # 95

Which one of the following statements best explains the following URL: `https://<Instance_URL>/SaCmdManager.do?ip=198.51.100.66`?

- **A. The user is starting the Command Line Console and is able to send commands against the ServiceNow instance at 198.51.100.66.**
- B. The user is starting the Command Line Console and explicitly directs Service Mapping to use the MID Server 198.51.100.66 to execute commands.
- C. This is not a valid URL for Service Mapping.
- D. The user is starting the Command Line Console and is able to send commands to the host 198.51.100.66.

Answer: A

NEW QUESTION # 96

In Service Mapping, which one of the following best describes the process of discovery after an Entry Point is configured?

- A. For each pattern that supports the Entry Point Type, run all the identification Sections that finish successfully and then run each Connection Section for the pattern.
- B. For each pattern that supports the Entry Point Type, run identification Sections until one finishes successfully and then run Connection Sections until one finishes successfully.
- C. For each pattern that supports the Entry Point Type, run all the Identification Sections and run all Connection Sections.
- **D. For each pattern that supports the Entry Point Type, run identification Sections until one finishes successfully and then run each Connection Section for the pattern.**

Answer: D

NEW QUESTION # 97

Which one of the following Identification Rule (CI Identifier) fields, when selected, determines CMDB update/inserts based on the configuration item's (CI) own attributes, without taking other CIs or relationships into consideration?

- A. Allow fallback to parent's rule
- **B. Independent**
- C. Search on table
- D. Application

Answer: B

NEW QUESTION # 98

A CI Type is also known as which one of the following?

- A. Service Group
- **B. Table**

- C. Discovery Pattern
- D. CI Identifier / Identification Rule

Answer: B

NEW QUESTION # 99

When resolving duplicate CIs, ServiceNow suggests a Master CI which includes which of the following criteria?

- **A. Oldest created CI and CI with most relationships**
- B. Newest created CI and CI with most relationships
- C. Newest created CI and CI with least related items
- D. Oldest created CI and CI with least related items

Answer: A

NEW QUESTION # 100

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