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BCS BAPv5 시험요강:

주제	소개
주제 1	Establishing the Target State: In this section, the topics covered include utilizing a business activity mode and how to pinpoint the five activities included in a BAMExplain the three types of business events.
주제 2	Designing and Defining the Solution: In this exam, the topics covered include how to identify the stages of Design Thinking, defining the utilization of divergent and convergent thinking, and gap analysis.
주제 3	Strategic Context for Business Analysis: This section of the exam covers the purpose of an organization's vision, how to apply a suitable technique to analyze the internal environment of an organization and use a suitable technique to analyze the external environment of an organization.

주제 4	Developing a Business Case: In this section of the exam, the topics covered include how to explain the rationale for the development of a business case. It also covers how to identify the contents of a business case, identify tangible and intangible costs and benefits risks and their potential impact. Moreover, the section covers how to relate the business case to the business change lifecycle.
주제 5	Analysing and Managing Stakeholders: In this section of the exam, the topics covered explain the activities required to engage stakeholders. It also covers identifying generic stakeholder categories using the stakeholder wheel and how to utilize the CATWOE technique to analyze stakeholder perspectives.

>> BAPv5최고덤프문제 <<

실제 BAPv5 시험덤프, BAPv5 기출문제, 유효한 BAPv5 덤프자료

요즘 같은 인재가 많아지는 사회에도 많은 업계에서는 아직도 관련인재가 부족하다고 합니다. 업계에서도 이러한 상황입니다. BCS BAPv5 시험은 인증을 받을 수 있는 좋은 시험입니다. 그리고 PassTIP는 BCS BAPv5 덤프를 제공하는 사이트입니다.

최신 Business Analysis BAPv5 무료샘플문제 (Q27-Q32):

질문 # 27

A business analyst has been assigned to help develop a plan for expanding a business that produces software for mobile phones and has interview the managing director to understand his perspective regarding the expansion. The managing director's worldview is as follows:

"The purpose of our business is to develop and sell software for mobile phones. The expansion will enable us to increase the amount of software we produce, so we can keep pace with the growing demand of the market for software that is easy to use." Which of the following is a 'transformation' for this worldview?

- A. Keep pace with the growing demands of the market.
- B. Develop and sell software for mobile phones.
- C. Ensure that software is easy to use
- D. Increase the amount of software we produce.

정답: B

설명:

Explanation

Transformation is the element of CATWOE that describes what changes or processes take place in a business situation or problem or its solution. It helps to identify what inputs are converted into outputs in a business situation or problem or its solution. Therefore, option A is the correct answer, as it is the transformation for this worldview. Develop and sell software for mobile phones is the transformation for this worldview, as it describes what changes or processes take place in the business situation or problem or its solution. It identifies what inputs (software development resources) are converted into outputs (software products) in the business situation or problem or its solution. Option B is not a correct answer, as it is not the transformation for this worldview, but an aspect of the output quality. Ensure that software is easy to use is not the transformation for this worldview, but an aspect of the output quality. It describes how the output (software products) should meet the customer needs and expectations, not what changes or processes take place in the business situation or problem or its solution. Option C is not a correct answer, as it is not the transformation for this worldview, but an aspect of the environment. Keep pace with the growing demands of the market is not the transformation for this worldview, but an aspect of the environment. It describes an external factor or constraint that affects the stakeholder's perspective or limits their options, not what changes or processes take place in the business situation or problem or its solution. Option D is not a correct answer, as it is not the transformation for this worldview, but an aspect of the desired outcome. Increase the amount of software we produce is not the transformation for this worldview, but an aspect of the desired outcome. It describes what the stakeholder wants to achieve from the business situation or problem or its solution, not what changes or processes take place in the business situation or problem or its solution.

References: BCS Practitioner Certificate in BAP Specimen, page 38.

질문 # 28

Pigeon Parcels is a delivery company that wants to understand, at a high level, where it has gaps in the activities it currently carries

out.

Which of the following would be the best approach to documenting the desired state?

- A. Design "to be" business processes.
- **B. Create a Business Activity Model.**
- C. Define the business case.
- D. Capture stakeholder views using CATWOE.

정답: B

설명:

To understand gaps at a high level in the activities a business performs, the best way to document the desired state is a Business Activity Model (BAM). The documentation explains that gap analysis compares a current state with a desired future state and that a BAM provides a conceptual overview of the desired future business system-showing what activities should exist to fulfil a stakeholder perspective (or an agreed consensus perspective).

This makes the BAM ideal for identifying "activity gaps" because the analyst can examine each activity on the desired-state BAM and assess whether it exists today, whether it operates satisfactorily, whether it is inadequate, or whether it is missing completely. The text explicitly states that the conceptual nature of the BAM helps the analyst see where the current business system is lacking and that gaps can vary by activity (some may be fine, others weak, others absent).

Option B ("to be" process models) is useful, but it is a more detailed view that focuses on how work is carried out rather than providing a conceptual "what activities should exist" overview. CATWOE (C) helps capture and analyse stakeholder perspectives, but it is not, by itself, the best way to document the desired activity set at high level. A business case (D) justifies change; it doesn't define the activity-based desired operating picture.

질문 # 29

A proposed new business model requires the following:

- * Changes in the style and structure of the organisation.
- * Improvements in the accessibility of systems.
- * Better alignment with the existing data architecture.

Which two elements of the POPIT model consider these requirements?

- **A. Organisation.**
- B. People.
- **C. Information and Technology.**
- D. Processes.
- E. Infrastructure and Technology.

정답: A,C

설명:

The POPIT model is used to ensure a holistic view when analysing and designing change, explicitly covering Organisation, People, Processes, and Information & Technology. The requirements listed in the question map most strongly to two of these elements.

First, "changes in the style and structure of the organisation" are clearly within the Organisation element. The guidance emphasises that organisational aspects such as structure and culture/style must be considered during analysis and gap discussions, because overlooking them can undermine the new way of working.

Second, "improvements in the accessibility of systems" and "better alignment with the existing data architecture" are part of Information and Technology. The documentation highlights that many organisations suffer from poor integration and misalignment between systems and the wider infrastructure, causing issues like limited data transfer, re-keying, inconsistent formats/definitions, and conflicting values across systems. It states that during gap analysis it is critical to consider alignment with the existing enterprise architecture, because introducing new functionality without this alignment can create additional problems.

Therefore, the two POPIT elements that directly address these requirements are Organisation and Information and Technology.

질문 # 30

Halliday Holdings is embarking on a programme to improve its customer experience. On joining the programme, Natasha wants to gain an understanding of how its current brand is perceived. Which would be the BEST source of information for Natasha?

- A. The company website
- B. The company's complaints procedures
- **C. Independent industry websites**

- D. The company's organisational structure

정답: C

설명:

Explanation

A brand is a name, term, design, symbol or any other feature that identifies one seller's good or service as distinct from those of other sellers. A brand perception is how customers and potential customers view a brand based on their experiences, associations and impressions. Therefore, option A is the best choice, as independent industry websites are likely to provide unbiased and reliable information on how customers perceive different brands in the market. They may also include customer reviews, ratings and feedback that can help measure customer satisfaction and loyalty. Option B is not a good choice, as the company website is likely to provide biased and selective information on its own brand that may not reflect how customers actually perceive it. It may also omit negative aspects or criticisms that could affect its image or reputation.

Option C is not a good choice, as the company's organisational structure is not relevant to its brand perception.

It may show how the company is organised internally, but it does not indicate how customers view its products or services externally. Option D is not a good choice, as the company's complaints procedures are not sufficient to measure its brand perception. They may show how the company handles customer issues or problems, but they do not capture how customers feel about its overall quality or value.

References: BCS Practitioner Certificate in BAP Specimen, page 22.

질문 # 31

A company produces kitchens to order. Customers specify the design of the kitchen by using a computer-aided design tool, provided on the company's website. The tool allows customers to select products, such as cabinets and cookers, and place them into a floor plan of the kitchen that they have specified.

Once the customer confirms the design, an order is placed and the customer is given a planned installation date for the kitchen. The company orders the raw materials for the kitchen and the kitchen is built by its skilled carpenters. The customer can track the progress of the build on the Internet. If the kitchen is likely to be delivered later than originally promised, a control action is taken to bring it back on schedule. A Business Activity Model (BAM) developed for the company has 'sell bespoke kitchens' as its doing activity.

Which of the following activities would be directly linked by a logical dependency arrow to or from this doing activity?

- A. Take control action
- B. Track build
- C. Define carpentry skills
- **D. Determine range of products.**

정답: D

설명:

Explanation

A logical dependency arrow on a BAM shows that one activity depends on another activity for its completion or initiation. In this question, the doing activity of 'sell bespoke kitchens' depends on the planning activity of 'determine range of products', as the customers need to select products from a predefined range when they design their kitchens. Therefore, option C is the correct answer.

References:

Types of Events: The Ultimate Guide with Examples | Social Tables

Business events overview - Finance & Operations | Dynamics 365

질문 # 32

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