

# Free PDF Quiz CIS-SM - Certified Implementation Specialist - Service Mapping–Professional Cost Effective Dumps



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The Certified Implementation Specialist - Service Mapping certification exam consists of 60 multiple-choice questions and lasts for 90 minutes. CIS-SM exam is proctored and can be taken online or in-person at a designated testing center. CIS-SM exam covers various topics related to Service Mapping, including discovery, service modeling, identification of dependencies, and maintaining accurate service maps. CIS-SM Exam also evaluates the candidate's ability to troubleshoot and resolve issues related to Service Mapping. Achieving CIS-SM certification demonstrates the candidate's expertise in Service Mapping and enhances their career opportunities in the IT industry.

## ServiceNow Certified Implementation Specialist - Service Mapping Sample Questions (Q83-Q88):

### NEW QUESTION # 83

Which one of the following is the recommended starting point to resolve errors in bulk from the Service Mapping Home page under the Fix tile?

- A. Resolve errors under the Configuration tile and continue to resolve errors under the tiles to the right

- B. Resolve errors under the CMDB tile and continue to resolve errors under the tile above
- C. Resolve errors under the Configuration tile and continue to resolve errors under the tile below
- D. Resolve errors under the Credentials tile and continue to resolve errors under the tiles to the left

**Answer: A**

#### NEW QUESTION # 84

What are the roles of the Application Service Readiness Dashboard in ML-powered Service Mapping?  
Choose 2 answers

- A. To configure Predictive Intelligence plugins and ADME probes
- B. To monitor the performance of all active scheduled jobs
- C. To clearly display the detailed mapping status of all discovered application services
- D. To list prerequisites and their readiness status for application service mapping

**Answer: C,D**

#### NEW QUESTION # 85

Which one of the following best describes the definition of an Entry Point?

- A. A Host::Hosted on relation between CIs
- B. A template of attributes that define a communication type between applications
- C. A method by which a user interacts with a service or a CI interacts with another CI
- D. A type of communication taking place between applications

**Answer: C**

#### NEW QUESTION # 86

Which one of the following best describes the process that Service Mapping uses to run a command on a target device?

- A. Service Mapping sends a request to the target device to execute a command, and the target device returns the result to the ServiceNow instance.
- B. Service Mapping provides a task with the command that the MID Server collects, the MID Server executes the command on the target device, and returns the result to the ServiceNow instance in an XML payload.
- C. Service Mapping sends a request to the target device to execute a command, and the target device returns the result to the ServiceNow instance through the MID Server.
- D. The MID Server decides what command to execute, executes the command on the target device, and returns the result to the ServiceNow instance in an XML payload.

**Answer: D**

#### NEW QUESTION # 87

When planning for a Service Mapping engagement and deploying MID Servers into a customer environment, which outbound port must be open from the customer environment to allow the MID Server(s) to communicate to the customer ServiceNow instance hosted in the ServiceNow cloud?

- A. 0
- B. 1
- C. 2
- D. 3
- E. 4

**Answer: B**

#### NEW QUESTION # 88

