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CERTIFIED BUSINESS PROCESS ASSOCIATE (CBPA®)

SAMPLE EXAMINATION QUESTIONS

Number of Questions	90
Intent	<p>The following are sample questions intended to give the reader an idea of the types of questions being asked on the CBPA® examination. They are intended as examples only and are not included in the actual CBPA® examination. Careful study and knowledge of the BPM-CBOK® is still required to pass the exam.</p> <p>Please read the question and all answers, then chose the <u>best possible answer</u> from the options presented. Please answer all questions; there no penalty for wrong answers. Unanswered questions will be scored with zero points.</p>
Additional Materials	This is a closed book examination. You are not allowed to use any additional material during the exam.
Length of Exam	90 Minutes

Date:	Name:	Last name:	score

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ABPMP CBPA Exam Syllabus Topics:

Topic	Details
Topic 1	<ul style="list-style-type: none">• Process Organization: This section of the exam measures the skills of Process Analysts and covers the structuring of an organization around its processes. It includes defining roles, responsibilities, and governance structures to support a process-centric organizational model.

Topic 2	<ul style="list-style-type: none"> • Process Design: This section of the exam measures the skills of Business Analysts and covers the creation of optimized process solutions. It includes designing workflows that meet business objectives, incorporating best practices, and ensuring alignment with organizational strategies.
Topic 3	<ul style="list-style-type: none"> • Process Analysis: This section of the exam measures the skills of Process Analysts and covers methods for examining business processes to identify inefficiencies and areas for enhancement. It involves data collection, performance metrics, and root cause analysis to inform process improvement initiatives.
Topic 4	<ul style="list-style-type: none"> • Process Modeling: This section of the exam measures the skills of Business Analysts and covers techniques for representing business processes visually. It encompasses modeling standards, notations, and tools used to depict current and future state processes for analysis and improvement.

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New ABPMP CBPA Exam Questions - Exam CBPA Review

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ABPMP International Certified Business Process Associate (CBPA) Exam Sample Questions (Q98-Q103):

NEW QUESTION # 98

What best describes the purpose of the ABPMP BPM Competency Model?

- A. It was developed to address the overall need to provide BPM Professionals a developmental path that outlines technology.
- B. It was developed to address the skills, competencies, and experience levels for individuals pursuing a career in project management.
- **C. It shows how that developmental path aligns several content knowledge areas with BPM skills and competencies.**
- D. It shows how that developmental path aligns BPM CBOK content knowledge areas with ABPMP Certifications.

Answer: C

Explanation:

The ABPMP BPM Competency Model outlines a structured developmental path that connects BPM skills, experience levels, and CBOK knowledge areas, enabling BPM professionals to grow systematically within the discipline.

"The BPM Competency Model provides a developmental framework that aligns BPM roles and responsibilities with core competencies, knowledge areas, and ABPMP certification levels."

- ABPMP BPM Competency Model & CBOK Guide

Reference: ABPMP BPM Competency Model Summary

NEW QUESTION # 99

During change projects, top management is NOT responsible for

- A. Quick decision making
- **B. Implementation of the change measures**
- C. Providing the necessary support
- D. The elimination of barriers

Answer: B

Explanation:

Top management plays a key role in sponsoring and supporting change but is not directly responsible for implementing detailed change measures. That responsibility lies with project managers, process owners, and operational teams.

"Leadership is responsible for setting direction, removing obstacles, and sponsoring transformation efforts. Execution is delegated to implementation teams and process leaders."

- ABPMP CBOK, Chapter 7 - Process Transformation

Their support includes:

- * Vision and direction
- * Governance and sponsorship
- * Empowerment of teams

Reference: ABPMP CBOK, Chapter 7 - Process Transformation

NEW QUESTION # 100

How can we ensure a continuous flow in process design?

- **A. In a Lean approach, identify anything that impedes or slows down the value stream**
- B. Create a graphical representation of the value-added steps in a process
- C. Document how the customer pays for the output of the value stream
- D. Document the logical flow of work

Answer: A

Explanation:

To maintain continuous process flow, especially in Lean process design, it's vital to identify and eliminate waste, blockers, and inefficiencies in the value stream. This allows processes to operate smoothly without unnecessary interruptions.

"In process design, applying Lean principles such as value stream mapping helps identify delays, redundancies, and non-value-adding steps, which disrupt continuous flow."

- ABPMP CBOK, Chapter 5 - Process Design

Continuous flow ensures:

- * Faster cycle times
- * Better customer responsiveness
- * Higher throughput with fewer delays

Reference: ABPMP CBOK, Chapter 5 - Process Design

NEW QUESTION # 101

Which is NOT a formal technique specifically for process analysis?

- **A. Six Sigma evaluation**
- B. Cycle time monitoring
- C. Root cause determination
- D. Gap analysis

Answer: A

Explanation:

While Six Sigma is a comprehensive methodology for process improvement, it is not specifically categorized as a formal analysis technique within the BPM framework—it's broader and involves cultural and operational change. The others—cycle time monitoring, root cause analysis, and gap analysis—are standard analytical techniques used within the BPM discipline.

"Techniques like root cause analysis, gap analysis, and performance measurement (e.g., cycle time) are directly applied in process analysis. Broader frameworks like Six Sigma guide improvement efforts beyond analysis."

- ABPMP CBOK, Chapter 4 - Process Analysis

Reference: ABPMP CBOK, Chapter 4 - Process Analysis

NEW QUESTION # 102

What are the five phases of the BPM Lifecycle Framework?

- A. Business digital strategy - management changes - launch of activities - support initiatives - measurement of processes
- B. Alignment to strategy and goals - architectural changes - development of initiatives - implementation of changes - measurement of success
- **C. Strategic alignment, analysis and design, implementation, monitoring and controlling, refinement**

- D. Alignment to strategy and goals - business changes - development of initiatives - management changes - control of success

Answer: C

Explanation:

The BPM Lifecycle Framework consists of the following five structured phases:

- * Strategic Alignment
- * Analysis and Design
- * Implementation
- * Monitoring and Controlling
- * Refinement

"The BPM Lifecycle ensures structured management of business processes from alignment with strategy to continuous improvement."

- ABPMP CBOK, Chapter 3 - BPM Lifecycle

Reference: ABPMP CBOK, Chapter 3 - BPM Lifecycle

NEW QUESTION # 103

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