

# 최신버전 Salesforce-AI-Specialist 완벽한 시험덤프 완벽한 시험덤프 샘플문제다운로드

Salesforce Mkt-101 Build and Analyze Customer Journeys using Marketing Cloud

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BONUS!!! PassTIP Salesforce-AI-Specialist 시험 문제집 전체 버전을 무료로 다운로드하세요:  
<https://drive.google.com/open?id=1tiK991OkumoX4iN-toQKCFPt3rzyeDD>

IT업계에 종사하는 분들은 치열한 경쟁을 많이 느낄것입니다. 치열한 경쟁속에서 자신의 위치를 보장하는 길은 더 많이 배우고 더 많이 노력하는 것 뿐입니다. 국제적으로 인정받은 IT인증자격증을 취득하는것이 제일 중요한 부분이 아닌가 싶기도 합니다. 다른 분이 없는 자격증을 내가 소유하고 있다는 생각만 해도 뭔가 안전감이 느껴지지 않나요? 더는 시간낭비하지 말고 PassTIP의 Salesforce인증 Salesforce-AI-Specialist덤프로 Salesforce인증 Salesforce-AI-Specialist시험에 도전해보세요.

## Salesforce Salesforce-AI-Specialist 시험요강:

주제	소개
주제 1	<ul style="list-style-type: none"><li>Agentforce Tools: In this topic, AI specialists get knowledge using agents when it is appropriate. Moreover, the topic explains the working of agents and reasoning engine powers Agentforce. Lastly, the topic focuses on managing and monitoring agent adoption.</li></ul>

주제 2	<ul style="list-style-type: none"> <li>Einstein Trust Layer: This section evaluates the skills of Salesforce AI specialists responsible for implementing security protocols and safeguarding data privacy. It emphasizes the security, privacy, and foundational features of the Einstein Trust Layer.</li> </ul>
주제 3	<ul style="list-style-type: none"> <li>Generative AI in CRM Applications: This part of the exam assesses AI specialists' knowledge of generative AI within CRM systems. It covers the use of generative AI features in Einstein for Sales and Einstein for Service.</li> </ul>
주제 4	<ul style="list-style-type: none"> <li>Prompt Builder: This section evaluates the expertise of AI specialists working with Salesforce's AI tools. It focuses on the Prompt Builder feature, requiring candidates to understand its usage based on business needs.</li> </ul>
주제 5	<ul style="list-style-type: none"> <li>Model Builder: This portion of the exam focuses on Salesforce AI specialists' expertise in working with AI models within Salesforce environments. Candidates will need to demonstrate knowledge of when to use the Model Builder and how to configure standard, custom, or Bring Your Own Large Language Model (BYOLLM) generative models to meet business needs.</li> </ul>

>> Salesforce-AI-Specialist완벽한 시험덤프 <<

## Salesforce-AI-Specialist덤프최신자료 & Salesforce-AI-Specialist최신 업데이트 공부자료

PassTIP의 Salesforce-AI-Specialist덤프로 Salesforce-AI-Specialist시험공부를 하여 시험에서 떨어지는 경우 덤프비용전액을 환불해드릴만큼 저희 덤프는 높은 적중율을 자랑하고 있습니다. 주문번호와 불합격성적표를 메일로 보내오시면 바로 환불가능합니다. 환불해드린후에는 무료업데이트 서비스가 종료됩니다. Salesforce-AI-Specialist 시험을 우려없이 패스하고 싶은 분은 저희 사이트를 찾아주세요.

### 최신 AI Associate Salesforce-AI-Specialist 무료샘플문제 (Q91-Q96):

#### 질문 #91

What is the importance of Action Instructions when creating a custom Agent action?

- A. Action Instructions define the expected user experience of an action.
- B. Action Instructions tell the user how to call this action in a conversation
- C. Action Instructions tell the large language model (LLM) which action to use.

정답: A

#### 설명:

Action Instructions are critical for defining how a custom Agent action should be executed, ensuring alignment with the intended user experience. They provide step-by-step guidance to the bot or LLM on logic, data handling, and integration workflows, directly impacting how users interact with the action. For example, clear instructions prevent errors in API calls or data processing, ensuring seamless interactions.

Salesforce documentation states that poorly defined instructions lead to mismatched expectations, while well-structured instructions ensure the action behaves predictably. This aligns with delivering a consistent user experience.

\* A refers to user invocation, which is handled by dialogue flows, not instructions.

\* B is incorrect because the LLM selects actions based on context/intent, not instructions.

#### 질문 #92

Universal Containers implements three custom actions to get three distinct types of sales summaries for its users. Users are complaining that they are not getting the right summary based on their utterances. What should the AI Specialist investigate as the root cause?

- A. Review the action Instructions to ensure they are unique.
- B. Ensure the input and output types are correctly chosen.
- C. Review that the custom action is assigned to an Agent.

정답: A

설명:

The root cause of users receiving incorrect sales summaries lies in non-unique action instructions (Option B). In Einstein Bots, custom actions are triggered based on how well user utterances align with the action instructions defined for each action. If the instructions for the three custom actions overlap or lack specificity, the bot's natural language processing (NLP) cannot reliably distinguish between them, leading to mismatched responses.

Steps to Investigate:

- \* Review Action Instructions: Ensure each custom action has distinct, context-specific instructions. For example:
  - \* Action 1: "Summarize quarterly sales by region."
  - \* Action 2: "Generate a product-wise sales breakdown for the current fiscal year."
  - \* Action 3: "Provide a comparison of sales performance between online and in-store channels." Ambiguous or overlapping instructions (e.g., "Get sales summary") cause confusion.
- \* Test Utterance Matching: Use Einstein Bot's training tools to validate if user utterances map to the correct action. Overlap indicates instruction ambiguity.
- \* Refine Instructions: Incorporate keywords or phrases unique to each sales summary type to improve intent detection.

Why Other Options Are Incorrect:

- \* A. Assigning actions to an agent is irrelevant, as custom actions are automated bot components.
- \* C. Input/output types relate to data formatting, not intent routing. While important for execution, they don't resolve utterance mismatches.

References:

- \* Einstein Bot Developer Guide: Stresses the need for unique action instructions to avoid intent conflicts.
- \* Trailhead Module: "Build AI-Powered Bots with Einstein" highlights instruction specificity for accurate action triggering.
- \* Salesforce Help Documentation: Recommends testing and refining action instructions to ensure clarity in utterance mapping.

### 질문 # 93

Universal Containers (UC) wants to improve the productivity of its sales team with generative AI technology.

However, UC is concerned that public AI virtual assistants lack adequate company data to generate useful responses.

Which solution should UC consider?

- A. fine-tune the Einstein AI model with CBM data.
- B. Build AI model with Einstein discovery and deploy to sales users.
- C. Enable Agentforce and deploy to sales users.

정답: A

설명:

\* Context of the Question: Universal Containers (UC) wants to harness generative AI to boost sales productivity. They are wary of public AI virtual assistants (like generic chatbots) that lack sufficient UC-specific data to generate useful business responses.

\* Why Fine-Tune an Einstein AI Model with CRM Data?

\* Company-Specific Relevance: By fine-tuning Einstein AI with UC's CRM data (accounts, opportunities, products, and historical interactions), the model learns the enterprise-specific context. This ensures that the generative outputs are accurate and tailored to UC's sales scenarios.

\* Security and Compliance: Using Salesforce Einstein within the Salesforce ecosystem keeps data under UC's control, aligning with trust, security, and compliance requirements.

\* Better Predictions: Einstein AI can produce more relevant insights (e.g., recommended next steps, content suggestions, or AI-generated email responses) when it has been trained on real, high-quality internal data.

\* Why Not Build an AI Model with Einstein Discovery (Option B)?

\* Einstein Discovery Use Case: Einstein Discovery is best suited for predictive and prescriptive analytics (e.g., analyzing large data sets for patterns, scoring leads, or predicting churn). While it provides advanced analytics, it is not primarily designed for generative text-based interactions for end-user consumption in a conversational format.

\* Why Not Enable Agentforce (Option C)?

\* Agentforce Overview: "Agentforce" (sometimes referencing a pilot or non-mainstream name) typically focuses on interactive help or workforce collaboration. It does not inherently solve the problem of large-scale generative AI using internal CRM data.

Moreover, you still need a robust generative engine fine-tuned on company data.

\* Outcome: Fine-tuning the Einstein AI model with UC's CRM data (Answer A) is the most direct, Salesforce-native solution to provide generative AI responses that are aligned with UC's context, driving productivity gains and ensuring data privacy.

Salesforce AI Specialist References & Documents

\* Salesforce Official: Einstein GPT Overview

\* Discusses how Einstein GPT can be fine-tuned with specific CRM data to deliver contextually relevant, generative AI responses.

- \* Salesforce Trailhead: Get Started with Salesforce Einstein
- \* Explains the fundamentals of AI within the Salesforce platform, including training and optimizing Einstein models.
- \* Salesforce Documentation: Einstein Discovery
- \* Details how Einstein Discovery is primarily used for advanced analytics and predictions, not direct generative text solutions.
- \* Salesforce AI Specialist Study Guide
- \* Provides the official outline of Einstein AI capabilities, referencing how to configure and fine-tune models for specialized enterprise use cases.

#### 질문 #94

What is an AI Specialist able to do when the "Enrich event logs with conversation data" setting in Einstein Copilot is enabled?

- A. View the user click path that led to each copilot action.
- B. **View session data including user Input and copilot responses for sessions over the past 7 days.**
- C. Generate details reports on all Copilot conversations over any time period.

**정답: B**

#### 설명:

When the "Enrich event logs with conversation data" setting is enabled in Einstein Copilot, it allows an AI Specialist or admin to view session data, including both the user input and copilot responses from interactions over the past 7 days. This data is crucial for monitoring how the copilot is being used, analyzing its performance, and improving future interactions based on past inputs.

\* This setting enriches the event logs with detailed conversational data for better insights into the interaction history, helping AI specialists track AI behavior and user engagement.

\* Option A, viewing the user click path, focuses on navigation but is not part of the conversation data enrichment functionality.

\* Option C, generating detailed reports over any time period, is incorrect because this specific feature is limited to data for the past 7 days.

Salesforce AI Specialist References: You can refer to this documentation for further insights: [https://help.salesforce.com/s/articleView?id=sf.einstein\\_copilot\\_event\\_logging.htm](https://help.salesforce.com/s/articleView?id=sf.einstein_copilot_event_logging.htm)

#### 질문 #95

Universal Containers implemented Einstein Copilot for its users.

One user complains that Einstein Copilot is not deleting activities from the past 7 days.

What is the reason for this issue?

- A. Einstein Copilot Delete Record Action permission is not associated to the user.
- B. Einstein Copilot does not have the permission to delete the user's records.
- C. **Einstein Copilot does not support the Delete Record action.**

**정답: C**

#### 설명:

Einstein Copilot currently supports various actions like creating and updating records but does not support the Delete Record action. Therefore, the user's request to delete activities from the past 7 days cannot be fulfilled using Einstein Copilot.

Unsupported Action: The inability to delete records is due to the current limitations of Einstein Copilot's supported actions. It is designed to assist with tasks like data retrieval, creation, and updates, but for security and data integrity reasons, it does not facilitate the deletion of records.

User Permissions: Even if the user has the necessary permissions to delete records within Salesforce, Einstein Copilot itself does not have the capability to execute delete operations.

Reference:

Salesforce AI Specialist Documentation - Einstein Copilot Supported Actions:

Lists the actions that Einstein Copilot can perform, noting the absence of delete operations.

Salesforce Help - Limitations of Einstein Copilot:

Highlights current limitations, including unsupported actions like deleting records.

#### 질문 #96

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Salesforce인증 Salesforce-AI-Specialist시험에 도전해보려고 없는 시간도 짜내고 거금을 들여 학원을 선택하셨나요? 사실 IT인증 시험은 보다 간단한 공부방식으로 준비하시면 시간도 돈도 정력도 적게 들일수 있습니다. 그 방법은 바로 PassTIP의 Salesforce인증 Salesforce-AI-Specialist시험준비덤프자료를 구매하여 공부하는 것입니다. 문항수도 적고 시험예상문제만 톡톡 집어 정리된 덤프라 시험합격이 한결 쉬워집니다.

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