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Salesforce AP-211 Exam Syllabus Topics:

Topic	Details
Topic 1	<ul style="list-style-type: none">• Deploy: This domain addresses pre-deployment and post-deployment steps for specific use cases and Health Cloud capabilities, along with managing technical aspects through Mobile app capabilities.
Topic 2	<ul style="list-style-type: none">• Design: This domain encompasses creating Health Cloud solution designs using best practices, modeling healthcare entities with appropriate objects, determining specific capabilities to use, defining success metrics and reporting, implementing security and compliance, developing integration strategies, and creating data migration plans.
Topic 3	<ul style="list-style-type: none">• Implement: This domain focuses on installing Health Cloud, configuring applications and OmniStudio components, customizing features, implementing integrations and APIs, configuring security rules, and establishing reporting.
Topic 4	<ul style="list-style-type: none">• Discovery: This domain covers identifying customer personas and stakeholders, defining required capabilities from use cases, and gathering functional and technical requirements to achieve desired business outcomes.

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Salesforce Health Cloud Accredited Professional Sample Questions (Q89-Q94):

NEW QUESTION # 89

A customer wants to leverage dependent intervention tasks as part of their care coordination solution using Integrated Care Management.

Which feature should a consultant configure to accomplish this task?

- A. Intervention Templates
- **B. Action Plan Templates**
- C. Care Plan Task Templates
- D. Industry Template Library

Answer: B

Explanation:

* Dependent Intervention Tasks:

Exact Extract:

"Action Plan Templates allow you to define and manage dependent intervention tasks for integrated care management workflows, enabling conditional task sequencing." Reference:

* Other Options:

Industry Template Library: Repository of templates, not task logic.

Intervention Templates and Care Plan Task Templates: Do not provide logic for dependent/conditional tasks within a care plan.

NEW QUESTION # 90

A MedTech customer is looking to track surgical case visits for reps to sell their products, leveraging Intelligent Sales.

Which object should a consultant configure to track this visit type?

- A. Visit
- B. Action Plan
- C. Location
- **D. Work Type**

Answer: D

NEW QUESTION # 91

Bloomington Caregivers needs to easily view all of the complex associations between patients, personal relationships, healthcare practitioners, other people, and organizations in healthcare. Which Health Cloud feature should a consultant leverage to meet this requirement?

- A. Care Team
- **B. Actionable Relationship Center**
- C. Patient Card
- D. Enhanced Timeline

Answer: B

Explanation:

Step-by-Step Explanation:

Feature Overview:

The Actionable Relationship Center (ARC) in Salesforce Health Cloud is specifically designed to give healthcare organizations a graphical and interactive way to visualize, manage, and act on complex relationships among people (patients, caregivers, practitioners) and organizations.

Source: Administer Health Cloud - Actionable Relationship Center

Complex Associations:

ARC supports multiple relationship types, including personal, clinical, and organizational connections, enabling users to easily view and manage these associations in a single, unified interface.

Exact Extract:

"With Actionable Relationship Center, care coordinators and other users can view, create, and manage the relationships between patients, their care teams, household members, and service providers. The ARC visualization tool shows complex relationships between people and organizations." Reference:

User Experience:

The visual nature of ARC allows users to not only see but also take actions on relationships (for example, add new relationships or navigate directly to related records) without leaving the ARC view. This functionality is not provided by the Patient Card, Care Team, or Enhanced Timeline, which focus on other aspects of patient information or care.

Differentiation from Other Features:

Patient Card: Displays a summarized view of patient details and care info.

Care Team: Manages members involved in a patient's care but does not visualize all associations.

Enhanced Timeline: Focuses on displaying chronological care events.

Conclusion:

For visualizing and acting on all types of relationships-personal, practitioner, organizational, and more-the Actionable Relationship Center is the recommended and officially documented Health Cloud feature.

NEW QUESTION # 92

Prior to go-live for Bloomington Caregivers, a consultant loads the future system users into Salesforce.

Which two permission set licenses should the consultant assign to the users to give them access to Health Cloud?

Choose 2 answers

- A. Health Cloud Foundation permission set license
- B. Health Cloud Standard permission set license
- C. **Health Cloud permission set license**
- D. **Health Cloud Platform permission set license**

Answer: C,D

NEW QUESTION # 93

A pharma company runs personalized medicine programs and needs the ability to coordinate various steps involved in the process, like apheresis and infusion.

Which Health Cloud capability should help the company with this program?

- A. Integrated Care Management
- **B. Advanced Therapy Management**
- C. Intelligent Sales
- D. Intelligent Document Automation

Answer: B

Explanation:

Step-by-Step Explanation:

Advanced Therapy Management (ATM):

For personalized medicine programs, such as those involving apheresis and infusion, Salesforce Health Cloud offers Advanced Therapy Management (ATM), specifically designed for complex therapy coordination.

Exact Extract:

"Advanced Therapy Management supports cell and gene therapy processes by coordinating multiple steps such as collection, manufacturing, apheresis, and infusion." Reference:

Why Not Other Options?

Integrated Care Management: Focuses on traditional care plans and care team coordination, not advanced therapies.

Intelligent Document Automation/Intelligent Sales: Not related to therapy process coordination.

Conclusion:

Advanced Therapy Management is the correct Health Cloud capability for coordinating personalized medicine program steps.

NEW QUESTION # 94

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