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## IBM C1000-189 Exam Syllabus Topics:

Topic	Details
Topic 1	<ul style="list-style-type: none"><li>Planning: This section of the exam measures the skills of Cloud Monitoring Engineers and covers the foundational planning tasks required for successful Instana deployment. Candidates must understand the installation prerequisites, the architectural design of Instana for on-premises environments, and the platform core capabilities and use cases. It also assesses knowledge of different agent modes, supported sensors and tracers, and the distinctions between cloud service agents and serverless agents essential for scalable implementation.</li></ul>
Topic 2	<ul style="list-style-type: none"><li>Configuration: This section of the exam measures the skills of DevOps Administrators and evaluates their ability to configure and optimize Instana operational settings. It involves setting up business process monitoring, configuring both cloud and serverless agents, and defining agent proxy parameters. Candidates will learn to implement various technologies and sensors, manage OpenTelemetry integrations, set up smart alerts, create service naming rules, and define custom SLIs and payloads for alert channels. Managing licenses and ensuring proper configuration of alerts and notifications are also key components of this domain.</li></ul>

Topic 3	<ul style="list-style-type: none"> <li>• Troubleshooting: This section of the exam measures the skills of System Support Engineers and focuses on resolving technical and operational issues in Instana. It includes configuring log levels, collecting logs for debugging, and identifying connectivity issues between agents and the backend. Candidates will troubleshoot installation failures, diagnose communication problems, and apply corrective measures to ensure consistent Instana performance and stability across environments.</li> </ul>
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### IBM Instana Observability v1.0.277 Administrator - Professional Sample Questions (Q12-Q17):

#### NEW QUESTION # 12

What needs to be done to enable tracing of IBM Business Automation Workflow in Instana?

- A. Modify the configuration.yaml file.
- B. Create a new dashboard manually.
- C. Install additional software.
- D. Use the Instana Web UI to enable it.

#### Answer: D

Explanation:

IBM documentation for integrations specifies that tracing of IBM Business Automation Workflow (BAW) can be enabled directly through configuration options in the Instana Web UI. The validated description reads: "To enable automatic tracing for IBM Business Automation Workflow, activate the integration in the Web UI; Instana automatically provisions the necessary sensors and begins trace collection without further manual setup." The Web UI method simplifies enabling or disabling integrations under the Integrations panel, automating back-end configuration and agent detection routines for BAW services. Additional software installation or manual configuration.yaml edits are not required because the platform dynamically manages sensor deployment for supported IBM middleware products. Once enabled, Instana immediately starts capturing workflow tasks, latency, and dependency traces, populating prebuilt dashboards automatically. This reflects IBM's design goal of zero manual instrumentation for supported IBM middleware products.

#### NEW QUESTION # 13

Which order of precedence applies if a user is a member of multiple groups and the level of access is not the same?

- A. No access, Limited access, Access all
- B. Limited access, No access, Access all
- C. Access all, Limited access, No access
- D. Access all, No access, Limited access

#### Answer: A

Explanation:

According to IBM Instana documentation, access rights for users belonging to multiple groups are resolved by applying the most restrictive role. The documentation states: "If a user belongs to more than one group, the permissions are set according to the order: No access > Limited access > Access all. If there's a conflict, 'No access' always takes precedence, followed by 'Limited access,' then 'Access all.'" This ensures that users do not gain unintended permissions due to overlapping group assignments and supports the principle of least privilege. This behavior is critical for security compliance and consistent access control, especially in regulated environments or where different teams have varying visibility requirements. By enforcing the strictest restriction, Instana reduces risk

from misconfigurations and accidental escalation of privilege, and helps satisfy audit trail and governance requirements in enterprise use cases.

#### NEW QUESTION # 14

Which type of custom resource supports the retention policy settings in the Custom Edition?

- A. CoreSpec
- B. UnitProp
- C. ConfigYaml
- D. StorageConf

**Answer: A**

Explanation:

According to the official IBM Instana Observability documentation (v1.0.304), retention policy settings in Custom Edition are NOT configured in a custom resource called "StorageConf." Instead, they are configured as properties within the CoreSpec of the Core custom resource. The documentation explicitly states: "Overwriting the default retention settings is optional and should only be done consciously. These retention setting values are configured as properties in the CoreSpec." The actual configuration looks like this:

text

```
kind: Core
metadata:
  name: instana-core
  namespace: instana-core
spec:
  properties:
    - name: retention.metrics.rollup5
      value: "86400"
    - name: config.appdata.shortterm.retention.days
      value: "7"
    - name: config.synthetics.retention.days
      value: "60"
```

The retention policies for infrastructure metrics, application data, and synthetic monitoring are all configured as properties within the Core spec, not in a separate "StorageConf" custom resource. "StorageConf" refers to storage configurations for raw spans (S3, GCS, Azure), not retention policies.

#### NEW QUESTION # 15

Which items are examples of event types that can be used when creating a new alert in Instana?

- A. Logs, Resources, Tracing
- B. Request, Response, Interruption
- C. Incidents, Offline, Changes
- D. Timer, Counter, Level

**Answer: C**

Explanation:

According to the IBM Instana Observability documentation, event types form the foundation of Instana's alerting system. When configuring new alerts, users can select event categories such as Incidents, Offline, or Changes. The documentation specifies: "Instana alerts are triggered by event conditions derived from incidents (performance degradations), offline detections (component unavailability), and changes (deployment or configuration actions)." Incidents indicate performance or reliability degradation impacting users, Offline events represent disconnected sensors or hosts, while Changes capture deployments or configuration modifications influencing performance. Combining these event types enables contextual alerts and reduces noise by differentiating between symptoms and root causes. Other listed options refer either to data processing concepts (Timers, Counters) or monitoring inputs (Requests, Tracing), not supported as Instana alert event types. These verified categories are consistent across versions 1.0.277 through 1.0.307.

#### NEW QUESTION # 16

After creating a custom dashboard in Instana, what are the default permissions for it?

- A. Only owner can see and edit it - can be shared to other users.
- B. All users can view it but only editors can modify it.
- C. Only owner can see and edit it - cannot be shared to other users.
- D. All users can view and edit it.

**Answer: A**

### Explanation:

The dashboard permissions model in Instana ensures secure, user-specific management of visual analytics content. IBM confirms: "By default, dashboards created by a user are private and accessible only to their creator; they can be shared explicitly with other users or teams for viewing or editing." This model supports controlled collaboration while maintaining ownership accountability. The owner may later assign permissions within the UI, typically under the Dashboard Sharing and Permissions option, defining read or write privileges per user or group. Default private scoping avoids accidental data exposure yet allows managed distribution in team settings. Public dashboards may be intentionally created as shared artifacts, but sharing must always be a conscious user action. These principles align with enterprise-grade security requirements described in the Permissions section of the dashboards documentation and remain unchanged across Instana versions.

## NEW QUESTION # 17

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