

Examinations AP-222 Actual Questions - AP-222 Practice Exams

NR 222 Exam 2 Questions & Answers Latest Updates 2024

The nurse is teaching a class on the importance of communication. Which statement by a person is true of nonverbal communication or behavior?

- a. Nonverbal behavior is culturally and situational bound
- b. Nonverbal communication is easy to interpret
- c. Nonverbal communication is the most important of the two types of communication
- d. Nonverbal behavior is not usually contextual

(Ans- a. Nonverbal behavior is culturally and situational bound)

A nurse educator need to consider this first step in the process of setting up an education program?

- a. Evaluate morbidity data of that population
- b. Evaluate health literacy of the population
- c. Evaluate chronic illness of that population
- d. Evaluate healthy behaviors of that population

(Ans- b. Evaluate health literacy of the population)

A nurse attends a seminar on teaching/learning. Which statement indicates the nurse has a good understanding of teaching/learning?

- a. "Teaching is most effective when it responds to the learner's needs."
- b. "Teaching and learning can be separated."
- c. "Learning consists of a conscious, deliberate set of actions designed to help the teacher."

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Salesforce AP-222 Exam Syllabus Topics:

Section	Objectives
Topic 1: Case and Program Management	- Program and benefit tracking - Case lifecycle management
Topic 2: Data Model and Architecture	- Public sector data model components - Object relationships and configuration principles
Topic 3: Public Sector Solutions Overview	- Government and public sector use cases - Core concepts of Salesforce Public Sector Solutions
Topic 4: Constituent Experience	- Omni-channel service interactions - Self-service portals and Experience Cloud
Topic 5: Automation and Integration	- Integration with external government systems - Flow automation in public sector solutions

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Salesforce Public Sector Solutions Accredited Professional Sample Questions (Q125-Q130):**NEW QUESTION # 125**

A public sector agency expects a large number of applications for a grants program. The agency wants to easily qualify and make decisions for applications based on certain conditions. Which feature should be leveraged for this use case?

- A. Apex Trigger
- B. Process Builder
- C. Visual Flow
- **D. Business Rules Engine**

Answer: D

Explanation:

This is the lowest-customization answer that still satisfies the business, security, and lifecycle requirements.

The Core Concept Explained: Business Rules Engine externalizes decision logic from custom code. Expression Sets orchestrate calculations and can call decision assets so policy thresholds remain maintainable by authorized business users.

Step-by-Step Technical Analysis: Identify the inputs that drive the decision, declare them as Expression Set resources, and use Decision Matrices or Decision Tables where business users must maintain rule thresholds. Execute representative samples before activation, then confirm the output and Decision Explainer history match the expected eligibility, fee, or prioritization result.

Use Business Rules Engine to model qualification criteria, decision matrices, decision tables, and expression sets.

NEW QUESTION # 126

A government agency is planning for a project Implementation. The project has to comply with regulations for storing protected health information (PHI). What are two different Salesforce security tools that can be used to meet this requirement?

- **A. Platform Encryption**
- B. Setup Audit Trail
- **C. Field Audit Trail**
- D. Event Monitoring

Answer: A,C

Explanation:

A (Field Audit Trail); D (Platform Encryption). This is the lowest-customization answer that still satisfies the business, security, and lifecycle requirements.

The Core Concept Explained: Public-sector implementations must treat confidentiality, auditability, and legal retention as architecture requirements. The control must be applied at the platform layer that actually prevents unauthorized access or processing.

Step-by-Step Technical Analysis: Classify the protected data first, then apply the least-privilege control at the correct layer: object access, sharing, field security, encryption, event monitoring, or audit retention. Validate the design with a real external or internal user profile and confirm that reporting and integrations do not bypass the intended restriction. Use Field Audit Trail and Platform Encryption. For exam preparation, validate the answer by tracing the record lifecycle, the user persona, and the automation owner from intake through reporting.

Why the Incorrect Options Are Wrong: B does not meet the implementation-quality bar for security, scale, auditability, or maintainability in this scenario. C does not meet the implementation-quality bar for security, scale, auditability, or maintainability in this scenario.

NEW QUESTION # 127

The Department of Disaster Assistance would like to enhance its existing grant management experience using the "Grants Management" Public Sector Solution. What are the correct sequential stages involved in the grant management lifecycle?

- A. Plan, Engage, Apply, Review, Award, Manage and Close Out
- B. Apply, Engage, Plan, Apply, Review, Award, Manage and Close Out
- **C. Plan, Apply, Engage, Review, Award, Manage and Close Out**
- D. Engage, Apply, Plan, Review, Award, Manage and Close Out

Answer: C

Explanation:

The grant management lifecycle within the Salesforce Public Sector Solutions' "Grants Management" framework typically follows a structured sequence to ensure systematic processing and management of grants.

The correct stages in sequential order are:

- * Plan: Initial stage where the goals, objectives, and framework of the grant program are defined.
- * Apply: Potential grantees submit their applications for consideration.
- * Engage: Interaction occurs between the grantors and the applicants, which can include clarifications, additional information requests, and preliminary assessments.
- * Review: Submitted applications are thoroughly reviewed and evaluated against the grant criteria.
- * Award: Successful applicants are selected and grant awards are officially made.
- * Manage: The ongoing management of granted funds, monitoring of the project's progress, and compliance with grant conditions.
- * Close Out: Finalization of the grant process, including the submission of final reports, financial reconciliation, and formal closure of the grant file.

This sequence ensures a comprehensive approach from the initial planning to the closure of the grant, making Option A (Plan, Apply, Engage, Review, Award, Manage and Close Out) the correct answer.

NEW QUESTION # 128

A Public Sector Organization (PSO) has installed Grants Management and would like to ensure that users cannot self-register on the Experience Cloud Site, as the PSO would like to register users for now manually. What configuration should the Technical Consultant perform to meet this requirement?

- A. Enable self-registration in the Digital Experiences setup menu
- B. Enable manual registration in the Digital Experiences setup menu
- C. Update the appropriate Contact page layouts and add the 'Register User' action
- **D. Update the appropriate Contact page layouts and add the 'Enable Customer User' action**

Answer: D

Explanation:

This selection keeps the implementation declarative and within the intended Public Sector operating model.

The Core Concept Explained: Experience Cloud design is driven by persona, authentication, scale, and sharing. The wrong template or license can create unnecessary cost, weak security, or excessive customization.

Step-by-Step Technical Analysis: Begin with the external persona, authentication requirement, and transaction volume. Select the Experience Cloud license or template that matches that access pattern, then configure sharing sets, external OWD, site visibility, and page access. Finish by testing the experience as anonymous, authenticated, and internal users. Disable or avoid self-registration and add the Enable Customer User action to the appropriate Contact page layouts.

NEW QUESTION # 129

A customer has specific steps/tasks that need to be performed every time a new Business License Application comes in. The following actions must be completed: The applicant must upload an image of their driver's license. The license reviewer must perform a background check within five business/working days. The license reviewer must enter the background check results into an external system manually within two business days of completing the background check. The license reviewer must provide a recommendation to the approver to approve/reject the application & submit it for review. The license reviewer may add additional steps/tasks for a particular application as needed. Which statement is true regarding Action Plan Templates relative to the business requirements above?

- Answer: A**

Why the Incorrect Options Are Wrong: B does not meet the implementation-quality bar for security, scale, auditability, or maintainability in this scenario. C does not meet the implementation-quality bar for security, scale, auditability, or maintainability in this scenario. D does not meet the implementation-quality bar for security, scale, auditability, or maintainability in this scenario.

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