

# **C-BCSCX-2502 - SAP Certified - Positioning SAP Business Suite via SAP Customer Experience Solutions Fantastic Reliable Test Bootcamp**



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## **SAP C-BCSCX-2502 Exam Syllabus Topics:**

Topic	Details
Topic 1	<ul style="list-style-type: none"><li>Understanding the SAP Customer Experience Portfolio: This subtopic assesses the Presales Consultant's ability to grasp the structure and components of the SAP Customer Experience (CX) portfolio. It involves recognizing the key solution areas—commerce, customer data, marketing, sales, and service and understanding how they form a unified offering aimed at enhancing customer relationships.</li></ul>
Topic 2	<ul style="list-style-type: none"><li>Integration Across CX Solutions: This part focuses on how the various SAP CX solutions work together as an integrated system. It examines the Presales Consultant's understanding of how integration among commerce, customer data, marketing, sales, and service solutions enhances consistency, efficiency, and personalization across customer interactions.</li></ul>
Topic 3	<ul style="list-style-type: none"><li>Articulating Value and Business Outcomes: This subtopic evaluates the Consultant's skill in communicating the overall value of the SAP Customer Experience portfolio. It includes the ability to demonstrate how the integrated solutions lead to stronger customer engagement and ultimately support the achievement of key business outcomes.</li></ul>

## **C-BCSCX-2502 Certification Test Questions - Reliable C-BCSCX-2502 Exam Test**

The trouble can test a person's character. A bad situation can show special integrity. When to face of a difficult time, only the bravest people could take it easy. Are you a brave person? If you did not do the best preparation for your IT certification exam, can you take it easy? Yes, of course. Because you have ActualPDF's SAP C-BCSCX-2502 Exam Training materials. As long as you have it, any examination do not will knock you down.

### **SAP Certified - Positioning SAP Business Suite via SAP Customer Experience Solutions Sample Questions (Q18-Q23):**

#### **NEW QUESTION # 18**

How does SAP Customer Experience support end-to-end processes?

Note: There are 3 correct answers to this question.

- A. It provides permanent transparent and personalized data related to maintenance plants.
- B. It provides permanent awareness of customer expectations.
- C. It provides seamless connectivity to teams with the correct information at the right time.
- D. It enables organizations to deliver personalized customer engagement data.
- E. It enables processing of accounting data.

**Answer: B,C,D**

#### **NEW QUESTION # 19**

Which application would you recommend to manage the customer consent and preference lifecycle?

- A. SAP Customer Data
- B. SAP Sales Cloud Version 2
- C. SAP Emarsys
- D. SAP Commerce Cloud

**Answer: A**

#### **NEW QUESTION # 20**

What are some of the actions you can perform using SAP Emarsys?

Note: There are 2 correct answers to this question.

- A. Create quotation versions
- B. Route sales orders
- C. Generate product recommendations
- D. Deliver personalized content

**Answer: C,D**

#### **NEW QUESTION # 21**

Which of the following is a feature of SAP Customer Data Platform?

- A. Unique customer database
- B. Payload customer error messages
- C. Product Workbench
- D. AI customer overview

**Answer: A**

#### **NEW QUESTION # 22**

What are some of the benefits of an integration between SAP Customer Experience and SAP ERP?

Note: There are 3 correct answers to this question

- A. Integration value mapping needs to be maintained
- B. Integration caters for error handling and monitoring
- C. Integration is GDPR compliant
- D. Integration monitoring needs to be centralized
- E. Integration between SAP CX and SAP ERP is out-of-the-box

**Answer: A,B,E**

## NEW QUESTION # 23

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