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Questions of Module_7

After defining generative artificial intelligence (generative AI), a company begins brainstorming how they can use the technology for their engineering application. The chief technology officer (CTO) asks for some clarification on how the technology works. Which statement best describes how generative AI works?

- Generative AI is powered by large machine learning models called foundation models (FMs). With FMs, customers can use the same pretrained model to adapt to multiple tasks.
- Generative AI is based on users deploying a model.
- Generative AI is based on users labeling data and training a model.
- Generative AI is governed by a set of rules defined by the user.

What type of artificial intelligence (AI) uses pre-trained large models to create content?

- Traditional machine learning (ML)
- Generative artificial intelligence (AI)
- Expert systems
- Deep learning

Amazon Q Developer enhances security in your code. Which type of vulnerability does Amazon Q Developer scan for?

- AWS sustainability best practices
- Compliance best practices
- Reference libraries best practices
- AWS security best practices

Which statement accurately describes what prompt engineering is?

- The process of designing and refining the instructions for a language model to generate specific types of output
- The process of preparing data that you use with your machine learning (ML) model.
- The process of creating new input features from raw data that help machine learning algorithms better capture the underlying relationships.
- The process of preparing a model with additional data to better fit your personal use case.

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Salesforce Certified MuleSoft Hyperautomation Developer Sample Questions (Q28-Q33):

NEW QUESTION # 28

An AnyAirlines employee regularly performs a manual process to extract customer and flight information from multiple legacy systems. AnyAirlines recently purchased MuleSoft automation and wants to automate this process using MuleSoft RPA. During an evaluation of the candidate RPA process, which two key qualifiers should be considered? (Choose two.)

- A. Is the process risky?
- B. Is the process speed-sensitive?
- C. Is the process data-driven?
- D. Is the process rule-based?

Answer: C,D

Explanation:

When evaluating a candidate process for RPA automation using MuleSoft RPA, consider the following key qualifiers:

Is the Process Rule-Based?:

RPA is well-suited for processes that follow clear, predefined rules. If the process involves repetitive tasks with defined rules and decision points, it is a good candidate for RPA automation.

Rule-based processes can be accurately automated by RPA bots without the need for complex decision-making.

Is the Process Data-Driven?:

Data-driven processes involve manipulating, transferring, and extracting data, making them ideal for RPA automation.

If the manual process involves working with structured data (e.g., extracting customer and flight information), it is a good fit for RPA, as bots can efficiently handle data operations.

Other considerations like risk and speed sensitivity are also important but focusing on rule-based and data-driven aspects ensures that the process is structured and systematic, making it easier to automate reliably.

References:

[MuleSoft RPA Documentation](#)

[RPA Best Practices](#)

NEW QUESTION # 29

Northern Trail Outfitters (NTO) wants to automate a multi-step process that spans several departments.

How do Interactive Steps in Flow Orchestration help NTO involve users at key steps of the process?

- A. They allow the user to interact directly with external systems through the Salesforce UI.
- B. They enable users to collaborate on specific work items.
- C. They leverage AI processing to automatically interact with the customer and collect customer data.
- D. They allow the user to interact with the process in between automated backend steps.

Answer: D

Explanation:

Interactive Steps in Flow Orchestration are designed to involve users at specific points within an automated process. Here's how they help NTO:

User Interaction:

Interactive Steps enable users to engage with the process during key stages. These steps are inserted between automated tasks to require human input or decision-making.

This ensures that critical user actions, such as approvals or data entry, are seamlessly integrated into the flow.

Process Continuity:

Once the user completes the required interaction, the process can automatically proceed to the next step. This creates a cohesive workflow that combines automated and manual tasks efficiently.

Use Case Examples:

Approving a document, entering additional information, or making decisions based on presented data are typical scenarios where Interactive Steps are beneficial.

References:

[Salesforce Flow Orchestration Documentation](#)

NEW QUESTION # 30

AnyAirlines is developing an RPA process and is implementing testing best practices. They want to take the RPA process through rigorous testing.

During these tests, where do RPA process test plans execute?

- A. In RPA Manager
- B. In an RPA process runtime
- C. In RPA Builder
- D. **On a configured RPA Bot**

Answer: D

Explanation:

During testing of an RPA process, test plans are executed on a configured RPA Bot. This allows you to simulate real-world scenarios and ensure the RPA process works correctly under various conditions:

On a Configured RPA Bot:

RPA Bots are configured to execute the automated tasks defined in the RPA process. By running test plans on these bots, you can verify the functionality and performance of the RPA process.

This approach ensures that the RPA process is thoroughly tested in an environment that closely mirrors production conditions.

References:

MuleSoft RPA Documentation

NEW QUESTION # 31

The customer support team at Northern Trail Outfitters manages and maintains customer service cases using Service Cloud. The team collaborates with other stakeholders such as the sales, product, and technical support teams to resolve cases using Slack.

The team needs to use a MuleSoft Composer flow to automatically trigger when a case is created or modified in Service Cloud with notifications in Slack. Based on these specific case requirements, the team routes the cases to the sales, product, or the technical support team.

What flow component must the customer support team use to route the cases?

- A. If/Else
- B. Swimlane
- C. For Each
- D. **Switch/Case**

Answer: D

Explanation:

To route cases based on specific criteria to different teams (sales, product, or technical support) using MuleSoft Composer, the Switch/Case component is the most appropriate choice:

Create a MuleSoft Composer Flow:

Start by creating a flow in MuleSoft Composer that triggers when a case is created or modified in Service Cloud.

Use the Switch/Case Component:

Add a Switch/Case component to the flow. This component allows you to define multiple conditions and route the flow based on these conditions.

Define the different case routing criteria (e.g., case type, priority) within the Switch/Case component. For each case, specify the condition that determines which team the case should be routed to.

Configure Notifications in Slack:

For each case defined in the Switch/Case component, configure the corresponding actions to send notifications to the appropriate Slack channels.

The Switch/Case component enables complex conditional logic, making it ideal for routing cases to different teams based on predefined criteria.

References:

MuleSoft Composer Documentation

NEW QUESTION # 32

An AnyAirlines employee determines that an RPA process is a strong candidate for automation. When approving the process, the employee needs to specify a group of potential users to manage the RPA process throughout its lifecycle.

According to best practices, which group should the employee choose?

- A. Scrum team
- B. Center for Enablement
- **C. Center of Excellence**
- D. Multiple project managers

Answer: C

Explanation:

When approving an RPA process and specifying a group of potential users to manage it throughout its lifecycle, the best practice is to choose the Center of Excellence (CoE):

Center of Excellence (CoE):

The CoE is a team of experts who are responsible for overseeing the implementation, governance, and management of RPA processes within the organization.

They ensure that best practices are followed, provide guidance and support to project teams, and manage the overall RPA strategy and roadmap.

Lifecycle Management:

The CoE is well-equipped to manage the RPA process from initial development through deployment and ongoing maintenance. They have the expertise to handle any issues that arise and ensure the process remains efficient and effective.

Best Practices:

By involving the CoE, the organization ensures that the RPA process adheres to established best practices, maintains high quality, and delivers the expected benefits.

References:

MuleSoft RPA Documentation

RPA Center of Excellence Best Practices

NEW QUESTION # 33

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