

ServiceNow CSA Questions - To Pass Exam Easily [2026]

CSA Practice Questions & Answers

1. A REQ number in the Service Catalog represents`

- A. the order number.
- B. the stage.
- C. the task to complete.
- D. the individual item in the order.

Answer A

2. Which would NOT appear in the History section of the Application Navigator?

- A. Records
- B. UI Pages
- C. Lists
- D. Forms

Answer B

3. A Service Catalog may include which of the following components?

- A. Order Guides, Exchange Rates, Calendars
- B. Order Guides, Catalog Items, and Interceptors
- C. Catalog Items, Asset Contracts, Task Surveys
- D. Record Producers, Order Guides, and Catalog Items

Answer D

P.S. Free & New CSA dumps are available on Google Drive shared by VerifiedDumps: <https://drive.google.com/open?id=1erCTMmnt3Cxc6SRWqNyrloD9NP2Q1dqm>

The ServiceNow CSA desktop practice test software and web-based practice test software, both are the mock ServiceNow Certified System Administrator (CSA) exam that provides you real-time CSA exam environment for quick and complete preparation. Whereas the ServiceNow CSA PDF Dumps file is concerned, this file is simply a collection of real, valid, and updated ServiceNow Certified System Administrator (CSA) exam questions that also help you in preparation. So choose the right "VerifiedDumps" exam questions format and start CSA exam preparation today. Order your CSA Dumps now to Avail 25% EXTRA Discount on the CSA Exam Dumps learning material and get your dream certification.

ServiceNow CSA certification exam is available online and can be taken from anywhere in the world. CSA exam consists of 60 multiple-choice questions and has a time limit of 90 minutes. The passing score for the exam is 70%, and the exam fee is \$150. Upon passing the exam, an individual will receive a digital badge and certificate that can be shared on social media and added to their professional portfolio.

ServiceNow CSA (ServiceNow Certified System Administrator) exam is a certification exam designed to validate the skills and knowledge of individuals who administer and maintain ServiceNow instances. CSA Exam is ideal for individuals who work with ServiceNow on a daily basis, such as ServiceNow administrators, developers, and implementation specialists. The CSA exam covers a broad range of topics, including ServiceNow administration, user management, reporting and metrics, workflow and automation, and system customization. Achieving the ServiceNow CSA certification demonstrates a comprehensive understanding of ServiceNow and its capabilities, making it a valuable credential for ServiceNow professionals.

Free PDF 2026 CSA: Useful ServiceNow Certified System Administrator Vce File

The ServiceNow CSA exam questions in the web-based practice test are real and accurate. This ServiceNow Certified System Administrator (CSA) practice exam is compatible with Mac, Linux, iOS, Android, and Windows. Likewise, no particular software installation or plugin is required because it is a browser-based ServiceNow Certified System Administrator (CSA) practice exam. Chrome, Internet Explorer, Firefox, Safari, Opera, and all the major browsers support the web-based ServiceNow Certified System Administrator (CSA) practice exam.

ServiceNow Certified System Administrator Sample Questions (Q80-Q85):

NEW QUESTION # 80

Your customer requires that they be able to monitor which users are performing impersonations in their instance. What would you do to meet that requirement?

- A. Create user update set for impersonation tracking
- B. Add the role Log Write [sn_log_write] to the Impersonator Group
- C. From User icon, select Elevate Roles
- **D. Activate the glide.sys.log_impersonation prop**
- E. On the Impersonator role record, right click and select Create Log

Answer: D

Explanation:

To monitor which users are performing impersonations in a ServiceNow instance, administrators can activate the system property `glide.sys.log_impersonation`. When enabled, this property logs impersonation activities in the system logs, providing full traceability of who is impersonating whom.

Here's how it works:

By default, impersonation is not logged unless this system property is explicitly activated.

Once enabled, all impersonation activities are recorded in the `syslogtable` (System Log > All), making it easy to track when and by whom impersonations were performed.

This helps in security audits and compliance tracking, ensuring that only authorized users impersonate others in the system.

#Steps to Enable Logging of Impersonations:

Navigate to System Definition > System Properties.

In the filter navigator, search for `glide.sys.log_impersonation`.

Set the value to true.

Save the changes.

#Alternative Verification Methods:

Check logs manually: Navigate to System Logs > All and filter logs by message containing "impersonation".

Audit the impersonation role assignments under System Security > Roles.

#Reference:

ServiceNow KB Article: KB0717055 - How to Log Impersonations

ServiceNow Docs: Logging and Monitoring in ServiceNow

NEW QUESTION # 81

Which tables are available by default in a ServiceNow instance?

Choose 3 answers

- A. Item
- **B. Task**
- **C. Incident**
- **D. User**
- E. Project
- F. Issue

Answer: B,C,D

Explanation:

Every ServiceNow instance comes with a set of default tables that support core platform functionality.

The Three Default Tables in ServiceNow:

User (sys_user)

☐ Stores user records for authentication and authorization.

Contains user details such as username, email, roles, department.

Incident (incident)

☐ Stores incident records for ITSM (IT Service Management).

Part of the default ITSM application used for managing issues and requests.

Task (task)

☐ Base table for all task-related records in ServiceNow.

Many other tables (e.g., Incident, Change, Problem) extend from Task.

Stores common task fields like Assignment Group, State, and Short Description.

Incorrect Answer Choices Analysis:

C . Item

☐ Incorrect - No default table named "Item" exists in ServiceNow.

Possible confusion with sc_cat_item (Service Catalog Items), but this is part of the Service Catalog module, not a core default table.

D . Issue

☐ Incorrect - No "Issue" table exists by default in ServiceNow.

Possible confusion with Problem Management (problem table), which is separate from Incident Management.

E . Project

☐ Incorrect - Project Management (pm_project) is part of the Project Portfolio Management (PPM) plugin, which is not enabled by default.

Official ServiceNow Documentation Reference:

ServiceNow Docs - Default Tables Overview

☐ ServiceNow Table Structure

ServiceNow Docs - Task Table and Extensions

☐ Understanding Task-Based Tables

NEW QUESTION # 82

Your customer would like to create a new template to notify users who are affected by network outages at their site. Which module would you use to create a new notification?

- A. Click Gear > Notifications > New
- **B. System Notification > Email > Notifications**
- C. Administration > Notification Overview
- D. User Preferences > Email > Notifications
- E. System Properties > Email > Settings

Answer: B

Explanation:

Reference:

https://docs.servicenow.com/bundle/rome-servicenow-platform/page/administer/notification/task/t_CreateANotif

NEW QUESTION # 83

What icon do you use to change the boon and color on a Favorite?

- A. Tringle
- **B. Pencil**
- C. Clack
- D. Star

Answer: B

NEW QUESTION # 84

What is a schema map?

- A. A schema map graphically displays the Configuration Items that support a business service
- B. A schema map graphically organizes the visual task boards for the CMDB
- C. A schema map displays the details of tables and their relationships in a visual manner, allowing administrators to view and easily access different parts of the database schema
- D. A schema map enables administrators to define records from specific tables as trouble sources for Configuration Items

Answer: C

Explanation:

A Schema Map in ServiceNow is a graphical representation of tables and their relationships within the database. It helps administrators and developers understand how data is structured and interconnected.

Key Features of a Schema Map:

Visual Representation: Shows parent-child relationships, reference fields, and extensions between tables.

Database Schema Navigation: Enables quick access to table structures and fields.

Impact Analysis: Helps in assessing changes before modifying fields, tables, or relationships.

Enhances Development Efficiency: Aids in customizing the system by understanding data dependencies.

How to Access Schema Maps:

Navigate to: System Definition → Schema Map

Select a Table: Enter a table name (e.g., incident, task)

View Relationships: The map will display related tables (e.g., extended, referenced, and referencing tables).

Explanation of Incorrect Answers:

A . A schema map enables administrators to define records from specific tables as trouble sources for Configuration Items - Incorrect.

Schema maps do not define trouble sources; they are used to visualize table relationships.

B . A schema map graphically organizes the visual task boards for the CMDB - Incorrect.

Visual Task Boards are separate from schema maps and are used for task management, not database visualization.

C . A schema map graphically displays the Configuration Items that support a business service - Incorrect.

This describes a Dependency View, which is part of the CMDB, not the Schema Map feature.

Reference from Certified System Administrator (CSA) Documentation:

ServiceNow Product Documentation → Schema Maps

ServiceNow CSA Study Guide → Data Schema & Table Relationships

ServiceNow Developer Documentation → Understanding Tables & Relationships Would you like me to verify another question? ☐

☐

NEW QUESTION # 85

.....

We also provide you with customizable desktop Central Finance in ServiceNow Certified System Administrator (CSA) practice test software and web-based ServiceNow CSA practice exam. You can adjust timings and ServiceNow Certified System Administrator (CSA) questions number of our CSA practice exams according to your training needs. These ServiceNow CSA Practice Tests simulate the real CSA exam pattern, track your progress, and help you overcome mistakes. Our CSA desktop software is compatible with Windows.

CSA Exam Collection Pdf: <https://www.verified.dumps.com/CSA-valid-exam-braindumps.html>

- CSA Practice Online ☐ CSA Test Torrent ☐ Trustworthy CSA Exam Torrent ☐ Search for { CSA } and download it for free immediately on ➡ www.vce4dumps.com ☐ ☐ Interactive CSA Course
- Latest CSA Practice Questions ☐ CSA Valid Exam Camp Pdf ☐ CSA Latest Test Online ☐ Search for ➡ CSA ☐ ☐ ☐ and easily obtain a free download on ➡ www.pdfvce.com ☐ ☐ CSA New Test Bootcamp
- CSA Exam Questions And Answers ☐ Valid CSA Test Discount ☐ CSA Certification Dump 🌀 Open website ➡ www.dumpsmaterials.com ☐ and search for ☐ CSA ☐ for free download ☐ CSA Test Torrent
- Latest CSA Exam Questions ☐ CSA Latest Test Guide ☐ CSA New Practice Materials ☐ Search for 《 CSA 》 and download exam materials for free through ☐ www.pdfvce.com ☐ ☐ CSA Test Torrent
- ServiceNow Penetration testers simulate CSA Vce File ☐ Search for [CSA] and obtain a free download on 《 www.practicevce.com 》 ☐ Latest CSA Exam Guide
- CSA New Dumps ☐ CSA Practice Engine ☐ CSA Reliable Exam Camp ☐ Immediately open 【 www.pdfvce.com 】 and search for [CSA] to obtain a free download ☐ Latest CSA Exam Questions
- Pass CSA Test ☐ Latest CSA Exam Questions ☐ CSA Latest Test Guide ↓ Download ☀ CSA ☐ ☀ ☐ for free by simply searching on ➡ www.troytecdumps.com ⇐ ☐ CSA Valid Exam Camp Pdf
- Free PDF 2026 ServiceNow CSA –Valid Vce File ☐ ➡ www.pdfvce.com ☐ is best website to obtain ➡ CSA ☐ for

CSA New Practice Materials □ CSA Practice On

7. 0.25 0.01 1.11