

시험대비Operations-Management최고덤프문제인증덤프자료

- 최신버전 MKT-101최신 시험 최신덤프자료 완벽한 시험 최신버전덤프 www.itdumpskr.com <의 무료 다운로드 (MKT-101)레이지가 지금 열립니다MKT-101높은 통과율 시험덤프
- 인기와각종 MKT-101최신 시험 최신덤프자료덤프자료 " www.itdumpskr.com "에서 검색만 하면 www.itdumpskr.com www.itdumpskr.com를 무료로 다운로드할 수 있습니다MKT-101최신버전 시험덤프문제
- 시험준비에 가장 좋은 MKT-101최신 시험 최신덤프자료덤프데모문제 다운로드 www.itdumpskr.com <에서 검색만 하면 = MKT-101 =를 무료로 다운로드할 수 있습니다MKT-101 시험대비 최신버전덤프생물
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- 최신버전 MKT-101최신 시험 최신덤프자료 완벽한 시험 최신버전덤프 www.itdumpskr.com 지금 www.itdumpskr.com www.itdumpskr.com을 (을) 알고 무료 다운로드를 위해 www.itdumpskr.com MKT-101 www.itdumpskr.com를 검색하십시오MKT-101 시험덤프보장덤프

Tags: MKT-101최신 시험 최신덤프자료,MKT-101최신버전덤프문제,MKT-101인증덤프공부문제,MKT-101시험대비 최신버전 공부자료,MKT-101퍼펙트덤프자료

BONUS!!! ITDumpsKR Operations-Management 시험 문제집 전체 버전을 무료로 다운로드하세요:
<https://drive.google.com/open?id=1a02O8TUgAhrdq7oLjy6JP9mxvHDKI7n3>

한번에WGU인증Operations-Management시험을 패스하고 싶으시다면 완전 페펙트한 준비가 필요합니다. 완벽한 관련 지식터득은 물론입니다. 우리ITDumpsKR의 자료들은 여러분의 이런 시험준비에 많은 도움이 될 것입니다.

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>> Operations-Management최고덤프문제 <<

시험준비에 가장 좋은 Operations-Management최고덤프문제 덤프데모문제 다운받기

WGU Operations-Management인증시험이 이토록 인기가 많으니 우리ITDumpsKR에서는 모든 힘을 다하여 여러분이 응시에 도움을 드리겠으며 또 일년무료 업데이트서비스를 제공하며, ITDumpsKR 선택으로 여러분은 자신의 꿈과 더 가

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최신 Courses and Certificates Operations-Management 무료샘플문제 (Q15-Q20):

질문 # 15

Which strategy is used by some emergency rooms to overcome customer frustrations about long waiting times?

- A. Screen patients and schedule follow-up appointments for those who have the most serious injuries
- B. Screen patients and send the last 25 to another facility
- C. See each patient in the order in which they arrived
- D. Screen patients and fast-track those with minor ailments

정답: D

설명:

Emergency rooms often use screening and fast-tracking patients with minor ailments to reduce perceived and actual waiting times. This strategy is a well-established service operations capacity-management technique.

From an Operations Management perspective, emergency departments face high variability in demand and processing times, which leads to congestion and long queues. Treating all patients strictly in arrival order (first-come, first-served) is operationally inefficient because patients require very different levels of care.

Fast-tracking works by:

- * Separating low-complexity cases from critical cases
- * Allocating dedicated resources to minor treatments
- * Reducing bottlenecks at key treatment stages

This approach improves flow efficiency, patient satisfaction, and throughput without increasing total capacity.

It aligns with queue management principles and the concept of segmented service design, where different customer needs are handled through different process paths.

The other options are inferior operationally:

- * Scheduling follow-ups for severe cases is clinically unsafe
- * Sending patients elsewhere shifts the problem, not solves it
- * Strict arrival order ignores service-time variability

Fast-tracking addresses both operational efficiency and perceived service quality, which is particularly critical in high-contact service systems such as healthcare.

질문 # 16

What are two ways management can assist employees' focus in a just-in-time (JIT) processing environment?

Choose 2 answers

- A. Ensure that workers receive multifunctional training
- B. Require workers to use free time to do quality control charting
- C. Separate the cultures in the organization so there will be no conflicts
- D. Develop an incentive system to reward workers for their efforts

정답: A,D

설명:

Management can assist employee focus in a JIT environment by providing multifunctional training and developing incentive systems that reward performance.

Multifunctional training enables employees to:

- * Perform multiple tasks
- * Rotate between roles
- * Support flexible staffing
- * Respond quickly to disruptions

This flexibility is essential in JIT systems, where minimal buffers exist and disruptions must be resolved immediately.

Incentive systems reinforce desired behaviors such as problem-solving, quality improvement, teamwork, and waste reduction.

Rewards aligned with JIT objectives encourage employees to maintain discipline and continuous improvement.

The incorrect options conflict with JIT philosophy:

- * Separating cultures undermines teamwork

* Forcing quality charting during free time creates resistance

Operations Management emphasizes that JIT success depends on people-centered management, not just technical tools.

질문 # 17

Which role do third-party logistics providers play in the supply chain?

- A. Tier three distributors
- B. Tier two distributors
- C. Internal distributors
- D. External distributors

정답: D

설명:

Third-party logistics (3PL) providers act as external distributors in the supply chain.

They perform logistics functions such as:

- * Transportation
- * Warehousing
- * Distribution
- * Order fulfillment

These providers operate outside the firm but integrate closely with its operations. Organizations use 3PLs to:

- * Reduce capital investment
- * Increase flexibility
- * Access logistics expertise
- * Improve service levels

Operations Management recognizes outsourcing logistics as a strategic decision that allows firms to focus on core competencies while maintaining efficient distribution networks.

질문 # 18

Which formula would indicate that a fast-food restaurant was performing at, above, or below its benchmark?

- A. Time a resource is used / time a resource is available
- B. Actual output / standard output
- C. Output / input
- D. Throughput time / value-added time

정답: B

설명:

Comprehensive and Detailed Explanation (#250 words):

The formula Actual output / standard output indicates whether a fast-food restaurant is performing at, above, or below its benchmark.

This ratio compares real performance against a predefined standard. A value:

- * Equal to 1 means performance meets the benchmark
- * Greater than 1 means performance exceeds expectations
- * Less than 1 indicates underperformance

Benchmarks are critical in Operations Management for:

- * Performance evaluation
- * Labor productivity measurement
- * Process control

The other formulas measure utilization, velocity, or productivity, but do not directly reference a benchmark.

By comparing actual output to standard output, managers can quickly assess operational effectiveness and identify areas requiring corrective action.

질문 # 19

Which concept takes a total system approach to creating an efficient operation and combines concepts such as just-in-time (JIT), total quality management (TQM), and continuous improvement?

- A. Lean systems
- B. Customer relationship management (CRM)
- C. ISO 9001 standards
- D. Enterprise resource planning (ERP)

정답: A

설명:

Lean systemstake a total system approach to operational efficiency by integrating just-in-time (JIT), total quality management (TQM), and continuous improvement (Kaizen).

Lean is not a single tool but a management philosophy focused on:

- * Eliminating waste
- * Improving flow
- * Engaging employees
- * Delivering customer-defined value

JIT ensures materials and work arrive only when needed, TQM ensures quality at every step, and continuous improvement drives ongoing enhancement. Lean systems coordinate these elements into a coherent operating model.

The other options are narrower in scope:

- * CRM focuses on customer data and relationships
- * ERP integrates information systems
- * ISO 9001 provides quality standards but not operational design

Operations Management views lean systems as the umbrella framework that aligns people, processes, and technology to achieve efficiency and competitiveness.

질문 # 20

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Operations-Management최신 덤프문제보기: <https://www.itdumpskr.com/Operations-Management-exam.html>

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