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ServiceNow CIS-EM (Certified Implementation Specialist-Event Management) Exam is a certification exam that assesses one's knowledge and skills in implementing, configuring, and managing the Event Management application in ServiceNow. The Event Management application is a ServiceNow module that enables organizations to detect and respond to IT incidents and outages in real-time, ensuring efficient and effective resolution of issues. ServiceNow CIS-EM certification validates an individual's expertise in implementing and managing this critical module within the ServiceNow platform.

To prepare for the ServiceNow CIS-EM Exam, candidates can attend ServiceNow training courses and review the official ServiceNow documentation. Additionally, candidates can take practice exams to assess their knowledge and identify areas for improvement. ServiceNow also provides study materials such as user guides, administrator guides, and online forums to help candidates prepare for the exam.

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ServiceNow Certified Implementation Specialist-Event Management Exam Sample Questions (Q115-Q120):

NEW QUESTION # 115

Where can you look to determine what event rule created an alert? (Choose two.)

- A. Alert Activity
- B. Event Additional Information
- C. Event Processing Notes
- D. Alert Message Key
- E. Alert Source

Answer: A,E

Explanation:

Explanation/Reference: https://docs.servicenow.com/bundle/orlando-it-operations-management/page/product/event-management/task/t_EMViewRuleApply.html

NEW QUESTION # 116

You have a system configured with a MID Web Server using Basic authentication to enable Operational Management Intelligence (OI) to push raw metric data to the MID Server. No data is getting through to the MID Server.

What is the most likely cause of the issue?

- A. An invalid password is set in the MID Web Server Context
- B. An invalid secret key is being passed in the header information of the URL for the REST request
- C. The MID Web Server needs to be Restarted
- D. The MID Web Server needs to be Started

Answer: C

NEW QUESTION # 117

In what sequence are events processed?

□

Answer:

Explanation:

□

Explanation:

□

NEW QUESTION # 118

What would be the primary use case for creating Javascripts in Event Management?

- A. To parse a nodename out of your raw event data in an event rule
- B. To run as part of a remediation workflow for IT alerts that fail to execute
- C. To create a customized pull connector to retrieve events on behalf of an event source
- D. To automatically populate the Configuration Management Database (CMDB)

Answer: C

Explanation:

Reference: https://docs.servicenow.com/bundle/orlando-it-operations-management/page/product/event-management/task/t_EMCreateCustomConnectorDefinition.html

NEW QUESTION # 119

What does the Service Operations Workspace express list reduce the need for?

Choose 2 answers

- A. Performing remediation actions
- B. Conducting root cause analysis
- C. Navigating through different interfaces
- D. Constantly refreshing the list of alerts

Answer: C,D

NEW QUESTION # 120

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